

**ALAMO AREA COUNCIL OF GOVERNMENTS  
9-1-1 ADVISORY COMMITTEE MEETING  
Tuesday- May 15, 2018-9:30 am  
In Service Room  
12625 Wetmore Rd, Ste. 436, San Antonio, TX 78247**

**MEMBERS PRESENT:**

1. Carey Reed, Bandera County, Vice Chair 2. Jayne Varga, McMullen County 3. Linda Foster, Atascosa County 4. Mike Howle, Kendall County, Chair	5.
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**MEMBERS PRESENT PER PHONE CONFERENCE :**

1. Raynell Wilke, Gillespie County 2. Tammy Burleson, Wilson County 3. Ray Kallio, Frio County	4. Les Metzler, Gillespie County
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**MEMBERS ABSENT:**

1. Jim Adams, Karnes County	2.
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**STAFF PRESENT:**

1. Juan Ramos, 9-1-1 Coordinator 2. Marcela Medina, Public Safety Director 3. Paul Quintero, 9-1-1 Database Specialist 4. Laura Richardson, Public Safety Specialist
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**Guests Present:**

1. Leanne Beuxbeannes, Bandera County
2. Stacy Martin, Gillespie County by phone
3. Valerie Taylor, West by phone

1) **Call to Order**

Mike Howle, Chair, called the meeting to order at 9:30 am

2) **Roll Call**

A quorum was established with members present.

3) **Approval of Minutes for Feb 20, 2018**

**Carey Reed** pointed out a wording change on Page 2 #4. The word Parody needed to be changed to Parity.

Motion was made by **Carey Reed** and seconded by **Linda Foster** to approve minutes from Feb 20, 2018 with the change.

**All approved, Motion carried.**

4) **9-1-1 Status/Updates:**

**AACOG Reports:**

a. CSEC/EGDMS Update 5-10-18-

**Juan**-We submitted our Stage 1 Proposed budget. CSEC cut our budget amount by \$130,000 so will provide less money this year. They want us to provide a schedule with amounts needed. We need to budget for core functions for ESINET. We plan on submitting exception money for needed equipment and other items: net-clocks, recorders, and GIS servers are some of the things on the list. This will go before CSEC at their next meeting.

We were asked to put forth cost saving methods right away. This is in order to try and provide the things you really need that are higher costs. One of the items we will have to cut will be the reimbursements. We will still provide reimbursement through August 31<sup>st</sup> this year. We will not be providing it for next fiscal year.

Mapflex has a newer version available which will be coming through soon. Text to 9-1-1 testing date was pushed back. The firewall has been installed. They will test May 21<sup>st</sup> and then training will be scheduled with PSAP supervisors. Calls will come in at the workstations.

We are reconfiguring our network. We will be expanding the bandwidth. Gillespie and Atascosa will be bonded T1 lines and rest will be Ethernet. The request for bids went out. We will have big cost savings there.

b. Schema changes-

**Paul**- They are changing the name for Authoritative Boundary. It will be changed to Provisioning Boundary. The strongly recommended layer changes are street name alias table and incorporated municipality boundary. We should be able to use our city boundaries and just change the name. We will get with Mike on the topology. Paul and Mike can try and work on the gaps themselves.

CSEC Updates- ESINet Meeting (COGs will be in Eagle Pass)

WSC Updates- NA

Juan will send out the inventory report from Barry.

5) **County Reports:**

**A. Atascosa County:**

**Linda Foster**- Has an ongoing issue with Lydell. This will have to be fixed with Medina County. Juan will work with her on this.

**B. Bandera County:**

**Carey Reed-** Bandera is getting weird hang up calls with nothing on the screen. It only rings once and there is no information and no history. They will start writing down how many times this happens.

**C. Frio County:**

**Ray Kallio-** N/A.

**D. Gillespie County:**

**Raynell Wilkes-** the Intrado report on May 11<sup>th</sup> had 2 calls showing up repeatedly. This was probably because Atascosa had central office failure that day. They were 830-277-1230 and 830-569-2876.

**Les Metzler-** Has an issue with power going out at the central office which makes the 9-1-1 system go down. They cannot log back in. The circuit is not on a UPS and will not come back up right away. Their IT department needs to look into this.

**E. Karnes County: N/A**

**F. Kendall County:**

**Mike Howle-** He is working on errors. Having trouble with the effective date, update date and expiration date we talked about last meeting. They won't auto-populate. They don't hold any kind of significance. Just add them the day you have to send them.

**G. McMullen County:**

**Jayne Varga-** Judge has a problem with the low match rate. Her issue is she sits between tulip and walnut tandems. Eventually they will go away when we combine into one system. The telco and West do not have a solution to fix this. Thanked AACOG for the telecommunicator gifts.

**H. Wilson County: N/A**

**6.) Items from the floor:**

**9-1-1 Judges Meeting:**

**Juan-** A reminder that we update them each month on match rates. We are working on something visual for them to understand these better.

Let us know if you want us to bring anything up with them.

**Reimbursements:**

**Laura Richardson-** Please send all reimbursements to Juan and Laura. The third quarter is due at the end of May. As stated before, we will no longer be doing the reimbursements after August 31<sup>st</sup>. Please have everything turned in before then. A reminder will go out. If you have any questions on the reimbursements then please let Laura know.

**7.) Next Meeting Date: July 17, 2018, tentatively**

**8.) Adjourn**

Meeting adjourned at 11:00am.