

Alamo Area Council of Governments

FY 2010-2011 PERFORMANCE & PRODUCTIVITY REPORT

*Developed and submitted pursuant to
Texas Administrative Code, Title I, Part I,
Chapter 3, Subchapter J, Rule 3.9430
(Reports)*



December 21, 2010

<i>Committees used in review process for FY2010-2011</i>	<i>Project Activity Review Summary</i>	<i>Brief narrative of past year accomplishments (FY 2010) and current year projected (FY 2011) for program areas</i>
ALAMO AGING:		
<p>Alamo Senior Advisory Committee</p>	<p>Total Number of Projects Reviewed for Fiscal Year 2010: 0</p> <p>Total Number of Projected Projects Reviews for Fiscal Year 2011: 0</p> <p>Total Dollar Value of Projects Reviewed in Fiscal 2010: 0</p> <p>Total Dollar Value of Projected Project Reviews for Fiscal Year 2011: 0</p> <p>Number of State and Regional Plans/ Environmental Impact Statements Reviewed for Fiscal Year 2010: None</p>	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • During state fiscal year 2010, the Alamo AAA provided service to 79,628 seniors and caregivers in the Alamo AAA area. This included 92,944 congregate meals, 137,977 home delivered meals and 10,774 transportation trips • The Alamo AAA has been successful in implementing several evidence based programs for the Alamo Area counties. These include a falls prevention program delivered to 347 participants and a chronic disease self management program and a diabetes self management program delivered to 404 participants. • The Alamo AAA delivered supportive services to seniors in their homes such as homemaker services (provided to 109 seniors), personal assistance services (provided to 61 seniors) and respite services (provided to 40 caregivers). • The ombudsman program successfully supported advocacy services for residents of the region's nursing facilities and assisted living facilities. Staff and volunteer ombudsman handled 1,027 complaints and made over 1,237 visits to facilities. • The benefits counseling program provided presentations to 2,637 individuals and provided over 700 hours of counseling to area residents. • We continue to maintain a network of care website to provide better access to information for area residents and caregivers. One-on-one telephone assistance handled over 167,729 requests for information. <p><i>2011 Projections:</i></p> <ul style="list-style-type: none"> • For 2011, Alamo AAA will continue to expand our outreach to low income seniors to ensure that individuals are provided with resources and information needed. This will be done through media contacts, advertising, community presentations and outreach through electronic media. • Alamo AAA will support at least four caregiver symposiums in the eleven county region. Caregiver resource libraries are maintained each of the eleven counties with a total count of 16 and two start-up libraries in Runge and Schertz.

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ALAMO LOCAL AUTHORITY:		
Planning Network Advisory Committee	Not Applicable	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • Renamed Bexar Mental Retardation Authority (BMRA) to Alamo Local Authority for Intellectual and Developmental Disabilities (ALA). • ALA developed Serenity House to address Respite Interest List in Bexar County. • Met Texas Department of Aging and Disability Services (DADS) Performance Contract targets for Individuals in Service Coordination, Permanency Plans, Home and Community Based Services (HCS) Enrollments, Community Living Options Information Process (CLOIP) and Community Placement's from State Supported Living Center's (SSLC). • Received a 100% compliance rating during DADS yearly Quarterly Assurance review in April, and were 1 of 2 MRA's in the State (out of 39 centers) to achieve this accomplishment. • Provided Eligibility Assessments to enable individuals to receive various services specific to persons with Intellectual and Developmental Disabilities (IDD). • Met DADS requirements of making 25% of annual contacts for the HCS interest list. Contacted 1201 consumers or their primary correspondent during FY11 1st Quarter regarding continued interest in remaining on the Statewide HCS Interest List and exceeded performance target. • Successfully secured the transition of several individuals from SSLC into community placements. • Continuity of Services performed HCS enrollment activities to over 472 individuals within the year. • Developed information videos demonstrating ALA services and procedures. • Developed web based data system to centrally repose care plans and other private health information. • Hosted 1st Annual HCS Provider Fair with 37 HCS providers for 300 consumers and their families. • Participated in community outreach events with local school districts, Region 20, community programs (the ARC, Morgan's Wonderland, and Autism Society). • Participated in the Community Resources Coordination Groups. • Successfully hired 43 staff for the transfer of HCS case management functions to ALA from private providers to provide services to over 1650 individuals in Bexar County. • Provided intensive training to incoming HCS Service Coordination Specialists including the development of Policies and Procedures, internal systems, knowledge and tools needed to perform their job duties. • Developed new training program for newly hired staff and added additional staff trainers. • Implemented a caseload distribution utilizing Bexar County split in 4 quadrants, each quadrant assigned team leaders and service coordinators organized caseloads by individuals zip code by data input on each provider/consumer being served.

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ALAMO LOCAL AUTHORITY (continued):		
Not Applicable	Not Applicable	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • Established a committee to communicate with HCS contracted providers to ensure any issues/concerns were addressed in a timely manner. • Hosted several Meet and Greet meetings for consumers/Legal Authorized Representatives (LARs). • Hosted a Provider introduction meeting for the newly hired HCS Service Coordinators. • Established a positive working relationship with over 100 HCS Providers. • Successfully renovated 8th floor to accommodate HCS staff expansion and program needs. • Assisted with approximately 300 County of Residence transfers. • Obtained over 1700 medical records from private providers in preparation for the transition of case management functions to ALA. • Hosted PNAC meetings to provide information and solicit input from stakeholder groups regarding name change and RFP for psych Services. • Updated Health Insurance Portability and Accountability Act (HIPAA) compliance program & new Medical Records policies. • Continued to participate on various workgroups (Department of Assistance Rehabilitative Services (DARS), Adult Protective Services (APS), Long term care) and mental health task force. • Provided program technical assistance to external providers for the following programs General Revenue, HCS and Texas Home Living (TxHmL). • Expanded GR Service Provider network to a total of 25. <p><i>2011 Projections:</i></p> <ul style="list-style-type: none"> • Continue to meet DADS Performance targets in the areas of Service Coordination, Permanency Plans, HCS Enrollments, CLOIP and Community Placement's from SSLC's. • Continue to provide Service Coordination, specifically to reduce the ALA Respite Interest List. • Assure ALA readiness for DADS on-site Quality Assurance (QA) reviews. • Continue collaboration with DARS on referral and assistance for services to consumers. • Prepare for "Medicaid Reimbursement Methodology" changes. • Continue to increase communication efforts with HCS providers. • Continue developing QA plan & training methods for ALA. • Continue to participate in the Community Resource Coordination Groups (CRCG). • Continue to host HCS and TxHmL Waiver Provider Fairs. • Continue to participate in the Alamo Service Connection Project. • Continue to provide screenings and eligibility intakes for consumers interested in accessing services. • Continue to provide Eligibility Determination Assessments (EDA) to consumers in order to access a variety of needed IDD services. • Visit and tour other Local Authorities to compare practices for completing intakes and EDA's in an attempt to improve efficiency. • Continue to participate in community outreach events with local school districts, Region 20 and other community programs.

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BEXAR AREA AGENCY ON AGING:		

<p>Bexar Senior Advisory Committee</p>	<p>Total Number of Projects Reviewed for Fiscal Year 2010: 1</p> <p>Total Number of Projected Projects Reviews for Fiscal Year 2011: 0</p> <p>Total Dollar Value of Projects Reviewed in Fiscal 2010: \$292,968.00</p> <p>Total Dollar Value of Projected Project Reviews for Fiscal Year 2011: 0</p> <p>Review Timeline (Average Number of Days):45 days</p> <p>Number of State and Regional Plans/ Environmental Impact Statements Reviewed for Fiscal Year 2010: 0</p>	<ul style="list-style-type: none"> • The National Association of Area Agencies on Aging awarded the Bexar AAA Ombudsman Program, three Innovation and Achievement Awards, for the Elders Advocacy Network, Health Care Consortium, and Bexar Assisted Living Task Force; BAAA was the only AAA in Texas to be recognized by the n4a. • Administration on Aging's 2010 Grantee Conference gave Alamo Service Connection (ASC) the Changing Lives Award for its Cool Neighbor and Warm Hearts, Warm Homes programs. • SAILS 20th Annual Americans with Disabilities Celebration recognized BAAA and the Nonprofit Organization of the Year for its support and promotion of disability organizations through the ASC. • mmLearn.org, a community outreach and education program of Morningside Ministries, recognized ASC for supporting and promoting mmLearn.org through the ASC eNewsletter and website. • Alamo Service Connection staff, with the support of the Steering Committee, began the development of a donor fund through the AADC and sent out its first donor letters. The group also created a video to inform the community about its services and to promote the ASC to foundations and individual donors. • BAAA was selected by Health and Human Services to host one of 10 events in the U.S. and the only event in Texas, where officials from the White House, Health and Human Services (HHS), and the Center for Medicare and Medicaid (CMS) came to San Antonio to kick off the new HHS website (CuidadoDeSalud.gov) and tell seniors about the Affordable Care Act. • Dr. Martha Spinks, BAAA Director, attended a Listening Session in Dallas with Assistant Secretary of HHS for Aging, Kathleen Greenlee, to comment on the reauthorization of the Older Americans Act. • BAAA assisted with planning to send several hundred seniors from San Antonio and Bexar County to Senior Day at the Capitol in February 2011. • Using a media planner, BAAA launched its first major marketing campaign in December to promote Medicare Open Enrollment and Low Income Support. • Nellie Garay, Family Caregiver Specialist, received a scholarship to attend the Rosalyn Carter Foundation annual Caregiver Conference. The scholarship was based on the outstanding contributions of Ms. Garay in the area of family caregiving. At the conference, Ms. Garay made a presentation to a national audience on Grandparents Caring for Grandchildren. • Dr. Martha Spinks, BAAA Director, was invited to make a presentation at the Texas Conference on Aging titled, "Script Girls and Geezer Geeks: Using Technology to Transform the Social Role of Seniors. • The supervisory position of the Alamo Service Connection Aging and Disability Resource Center was upgraded from coordinator to manager, reflecting the growing profile and customer demand of the ASC. • BAAA created and filled a position for a Benefits Counselor Lead Specialist to manage the expanding need for staff who can provide expert counseling on Medicare, Medicaid and Social Security benefits. • Martha Ramirez, former ASC program coordinator, was selected for the Young Leaders Internship Program with Health and Human Services, a three year program intended to develop new senior leaders for federal government.
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BEXAR AGING (continued):		
		<p><i>2010 Accomplishments continued:</i></p> <ul style="list-style-type: none"> • BAAA created and filled a position for a Benefits Counselor Lead Specialist to manage the expanding need for staff who can provide expert counseling on Medicare, Medicaid and Social Security benefits. • The BAAA Ombudsman Program Elders Advocacy Network (EAN): Education Initiative; Coordinated (for its 11th year), 12 EAN Workshops, for community advocates, surveyors, provider staff and Certified Volunteer Ombudsmen, averaging from 60 to 90 participants at each workshop; Texas Department of Aging and Disability Services (DADS) / Education Services Division provided trainers and free C.E.U. credits to over 900 E.A.N. Health Advocacy participants. • The Bexar Long Term Care Services Committee / Health Care Consortium (HCC) hosted its sixth Building Bridges Conference in 2010, the topic focused on the need for mental health care education for frontline healthcare workers. AACOG posted the Reflections of a C.N.A. video on their aging website. An HCC partner, Goodwill Industries, opened its 2nd Good Careers Academy, with over 100 health care workers and industry leaders in attendance. The HCC initiated a project with Concordia University of San Antonio, to create the first of its kind Mental Health Certificate for Health Care Workers. • The Bexar Assisted Living Task Force, continued its partnership with DADS, to investigate unlicensed care facilities in Bexar County, as supported by two legislative bills, sponsored by State Representative Jose Menendez, District 124 (HB1168 and HB216). In 2010, the BAAA Managing Local Ombudsman was appointed by Representative Menendez, to serve on the Haven For Hope Task Force (developing shelter solutions for the displaced and homeless in the region). • The Bexar Aging Certified Volunteer Ombudsmen logged 4,208 service hours, visiting 14,484 LTC facility residents and investigating/resolving 1,556 complaints, meeting with 1,815 family members, held 3,893 LTC staff consultations, and attended 52 Region 8 Regulatory LTC Facility Surveys. • Distributed the BAAA Ombudsman Program and Long Term Care facilities, Disaster/Emergency Preparedness Plans, (developed in 2009), to the Bexar County Nursing Homes and Assisted Living Facilities. • Continued to facilitate “Special Emphasis” projects, of the Bexar Assisted Living Task Force, Health Care Consortium, EAN Education Workshops, LTC Family Council / Resident Council Training, Money Follows the Person Promoting Independence Community Transition Team Education Committee, and Bexar Mental Health Task Force care worker skills development initiatives.

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BEXAR AREA AGENCY ON AGING:		
		<p><i>2010 Projections:</i></p> <ul style="list-style-type: none"> • Continue to expand the BAAA Ombudsman Program Elders Advocacy Network: Education Initiative, to include Mental Health education for frontline health care workers; building on the 11 years success of the EAN. • The Bexar Long Term Care Services Committee / Health Care Consortium, will continue to network with the Alamo Colleges Health Professions Academy and Good Careers Academy to promote career ladder opportunities for all health care workers; and support the efforts of Concordia University San Antonio Center, to create a unique Mental Health Certificate for Health Care Workers. • BAAA Ombudsman Program will work to increase the 2010 accomplishments, by 5%: Certified Volunteer Ombudsmen service hours 4,418, visiting 15,208 LTC facility residents and investigating/resolving 2,334 complaints, meeting with 2,722 family members, held 4,088 LTC staff consultations. • Continue to work with the City of San Antonio Neighborhood Services Division, to establish a program that focuses on HB216 (municipal authority to license, fine and regulate unlicensed boarding homes and assisted living facilities), in San Antonio and Bexar County. • Continue to facilitate the “Special Emphasis” projects, of the Bexar Assisted Living Task Force, Health Care Consortium, EAN Education Workshops, LTC Family Council / Resident Council Training, Money Follows the Person Promoting Independence Community Transition Team Education Committee, Bexar Mental Health Task Force care worker skills development initiatives and Concordia University S.A. Center Advisory Committee for the development of a Mental Health Certificate for frontline health care workers. • BAAA will partner with Texas Public Radio and several other community partners in the presentation of the first annual “Silver Solutions: A Resource Fair for Living Longer and Aging Stronger.” This will be a major community event held at Tripoint on May 15, 2011. This is expected to be BAAA’s annual signature event celebrating Older Americans Month and a lead component in BAAA’s overall marketing strategy. • BAAA will utilize a New Freedom grant to expand its activities in Mobility Management. • BAAA staff and volunteers will assist the City of San Antonio and Bexar County with transporting several hundred seniors from San Antonio and Bexar County to Senior Day at the Capitol in February 2011. • BAAA will expand its ASC and Benefits Counseling activities to provide more staff and expertise to low income Medicare recipients. • Nellie Garay, Family Caregiver Specialist, has been invited to make a presentation to the annual national conference of the American Society on Aging/National Council on Aging about Grandparents Caring for Grandchildren. • Dr. Martha Spinks, BAAA Program Director, has been invited to make a presentation at the annual conference of the Texas Association of Homes and Services for the Aging (TAHSA) on Adult Day Health Care.

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BEXAR AREA AGENCY ON AGING:		
		<p><i>2011 Projections, continued:</i></p> <ul style="list-style-type: none"> • BAAA will hire a second Mobility Specialist to address specialized transportation needs of seniors and people with disabilities, particularly as relates to ongoing rehabilitation, chemotherapy and dialysis treatments and as related to discharge planning. • BAAA will hire a new Benefits Counselor who will be dedicated to identifying and assisting seniors who qualify for special low income services and supports to pay for health care expenses. • BAAA will hire a data manager to research, update, test and report on databases and reporting systems. • BAAA will hire an assistant director to manage the increasingly complex demands on budgeting/fiscal management and operations. • BAAA will hire an additional staff person to staff the ASC. • BAAA will realign existing positions to better address growing community outreach and volunteer management requirements.

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CRIMINAL JUSTICE/LAW ENFORCEMENT ACADEMY:		
Criminal Justice Advisory Committee	<p>Total Number of Projects Reviewed for Fiscal Year 2010: 81</p> <p>Total Number of Projected Projects Reviews for Fiscal Year 2011: 80</p> <p>Total Dollar Value of Projects Reviewed in Fiscal 2010: \$15,309,634.68</p> <p>Total Dollar Value of Projected Project Reviews for Fiscal Year 2011: \$ 40,000,000.00</p> <p>Review Timeline (Average Number of Days): 30 days</p> <p>Number of State and Regional Plans/ Environmental Impact Statements Reviewed for Fiscal Year 2010: Reviewed 12 Community Plans for the AACOG Region</p> <p>Total Number of Projects Reviewed for Fiscal Year 2010: 81</p> <p>Total Number of Projected Projects Reviews for Fiscal Year 2011: 80</p> <p>Total Dollar Value of Projects Reviewed in Fiscal 2010: \$ 15,309,634.68</p> <p>Total Dollar Value of Projected Project</p>	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • Successfully updated the audio and visual equipment in the AACOG Boardroom to enhance training and presentations. • Maintained increase in our Interagency Agreement to perform Preliminary Review Reports for the Governor's Office. • Successfully updated the planning grant workshops materials, revised the CJAC policies and procedures to include community plan incentives. • Successfully implemented the Office of the Governor – CJD changes funding and solicitation of grant application. • Completed two Grant Writing Workshops for Law Enforcement for the AARLEA. • Successfully completed monitoring site visit from the Office of the Governor – CJD and incorporated all recommendations. • Maintained funding for the AACOG Regional Youth Criminal Justice Education Program. • Successful completion of three full time Basic Peace Officer Course training programs. • Successful completion of the annual TCLEOSE audit of Academy policies and procedures, records management, and reporting procedures. • Successful completion of annual audit conducted by the Texas Veterans Commission on records management and reporting procedures of cadets receiving VA funding. • Update and revision of Academy cadet policies and regulations. • Acquired another full-time Academy Administrative Assistant to focus on day-to-day operations of the BPOC training program. • Achieved 72% hire rate for BPOC graduates two weeks after course completion. • Met high demand for peace officer training by implementing four BPOC classes annually; 3 full-time and 1 part-time evening cadet classes. • Resumed professional development classes for Academy instructors and staff through the University of Phoenix professors; conducted three classes during this reporting period. • Redraft of Academy Advisory Board by-laws to include statutory changes • Redraft of Adjunct Instructor contract template to provide better management of instructors • Enhanced In-Service training catalog with new training to include: first responder courses, license reactivation courses, investigator courses • Developed and implemented license reactivation course for In-Service • Restructured and implemented state exam review procedures with exemplary results • The BPOC obtained three (3) SIMUNITION® Instructor Certified instructors in anticipation of thirty five (35) SIMUNITION® training weapons on order to be used for Reality Based Training. • The BPOC obtained a certified Instructor in (Law Enforcement) Krav Maga®, which will be implemented in future BPOC Defensive Tactics programs. • Received RBT/Simunitions training for enhancement of reality based training for BPOC • Secured additional driving track facilities for both BPOC and In-Service courses.

	<p>Reviews for Fiscal Year 2011: \$ 40,000,000.00</p> <p>Review Timeline (Average Number of Days): 30 days</p> <p>Number of State and Regional Plans/ Environmental Impact Statements Reviewed for Fiscal Year 2010: Reviewed 12 Community Plans for the AACOG Region</p>	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • Successfully updated the audio and visual equipment in the AACOG Boardroom to enhance training and presentations. • Maintained increase in our Interagency Agreement to perform Preliminary Review Reports for the Governor's Office. • Successfully updated the planning grant workshops materials, revised the CJAC policies and procedures to include community plan incentives. • Successfully implemented the Office of the Governor – CJD changes funding and solicitation of grant application. • Completed two Grant Writing Workshops for Law Enforcement for the AARLEA. • Successfully completed monitoring site visit from the Office of the Governor – CJD and incorporated all recommendations. • Maintained funding for the AACOG Regional Youth Criminal Justice Education Program. • Successful completion of three full time Basic Peace Officer Course training programs. • Successful completion of the annual TCLEOSE audit of Academy policies and procedures, records management, and reporting procedures. • Successful completion of annual audit conducted by the Texas Veterans Commission on records management and reporting procedures of cadets receiving VA funding. • Update and revision of Academy cadet policies and regulations. • Acquired another full-time Academy Administrative Assistant to focus on day-to-day operations of the BPOC training program. • Achieved 72% hire rate for BPOC graduates two weeks after course completion. • Met high demand for peace officer training by implementing four BPOC classes annually; 3 full-time and 1 part-time evening cadet classes. • Resumed professional development classes for Academy instructors and staff through the University of Phoenix professors; conducted three classes during this reporting period. • Redraft of Academy Advisory Board by-laws to include statutory changes • Redraft of Adjunct Instructor contract template to provide better management of instructors • Enhanced In-Service training catalog with new training to include: first responder courses, license reactivation courses, investigator courses • Developed and implemented license reactivation course for In-Service • Restructured and implemented state exam review procedures with exemplary results • The BPOC obtained three (3) SIMUNITION® Instructor Certified instructors in anticipation of thirty five (35) SIMUNITION® training weapons on order to be used for Reality Based Training. • The BPOC obtained a certified Instructor in (Law Enforcement) Krav Maga®, which will be implemented in future BPOC Defensive Tactics programs. • Received RBT/Simunitions training for enhancement of reality-based training for BPOC • Secured additional driving track facilities for both BPOC and In-Service courses.
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<i>ECONOMIC DEVELOPMENT:</i>		
<p>Economic Development and Environmental Review Committee</p>	<p>Total Number of Projects Reviewed for Fiscal Year 2010: 36</p> <p>Total Number of Projected Project Reviews for Fiscal Year 2011: 40</p> <p>Total Dollar Value of Projects Reviewed in Fiscal 2010: \$72, 200,00</p> <p>Total Dollar Value of Projected Project Reviews for Fiscal Year 2011: \$76,000,000</p> <p>Review Timeline (Average Number of Days): 30 days</p> <p>Number of State and Regional Plans/ Environmental Impact Statements Reviewed for Fiscal Year 2010: 2</p>	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • Held the Newly Elected Officials Workshop • Held the Planning and Zoning Workshop • Partnered with USDA and made several joint presentations to rural communities • Conducted the RRC meetings to finalize the 2011-2012 CDBG Guidebook • Assisted EDA in conducting peer reviews of other EDDs in the 6 state region • Made an EDA presentation in a webinar hosted by Congressman Henry Cuellar in his district <hr/> <p><i>2011 Projections:</i></p> <ul style="list-style-type: none"> • Schedule the annual Newly Elected Officials Workshop • Schedule the annual Planning and Zoning Workshop • Score the AACOG Region's CDBG grant applications • Schedule meeting with AACOG Regional EDC partners to discuss upcoming changes in the development of the EDA required CEDS • Participate in TDRA and EDA forums, meetings, workshops, etc.

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HEALTH & HUMAN SERVICES:		
<p>Health and Human Services Advisory Committee</p>	<p>Total Number of Projects Reviewed for Fiscal Year 2010: 46</p> <p>Total Number of Projected Projects Reviews for Fiscal Year 2011: 50</p> <p>Total Dollar Value of Projects Reviewed in Fiscal 2010: \$ 54,026,194.00</p> <p>Total Dollar Value of Projected Project Reviews for Fiscal Year 2011: \$60,000,000.00</p> <p>Review Timeline (Average Number of Days): 30 days</p> <p>Number of State and Regional Plans/ Environmental Impact Statements Reviewed for Fiscal Year 2010: 0</p>	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • In 2010, the Regional Health and Human Services Advisory Committee (HHSAC) recruited several additional members to better represent the community. • The RHHSAC met ten times in 2010 to review 46 Health and Human services proposals. • Members actively participated in review process and ensured that proposals submitted reflected the best possible services for the region. <hr/> <p><i>2011 Projections:</i></p> <ul style="list-style-type: none"> • Continue to recruit Committee members as needed to ensure proper representation of the Regional community. • Meet as many times as necessary to insure that applications submitted are reviewed in a timely manner. • Provide opportunities and materials for members to actively, accurately, and fairly participate in reviewing proposals submitted each month. • Review approximately 40-50 TRACS applicable projects, with a projected dollar value of \$50,000,000.00 to \$60,000,000.00.

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HOMELAND SECURITY:		
Regional Emergency Preparedness Advisory Committee	N/A	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • Continuation of exemplary service and assistance to our regional jurisdictions. • Completion of Regional Interoperability Communications Plan Round 1. • Began update to the AACOG Regional All Hazard Mitigation Action Plan. • Participated in state training, exercises, and audit compliance program. • Continued to provide training for WEB EOC Emergency Notification System and Notification System. • Participated in TARC. • Participated in CI/KR and other Data Calls. • Participated and helped State with BSIR data. • Professional association in Emergency Management, EMAT, Radio Communications, APCO, and IAEM. • Provide guidance and vision to regional First Responders organizations (LEPC, Law Enforcement, Fire) and jurisdictions on grant applications, mutual aid NIMS compliance, NIMCAST, Emergency plans. • Maintained revised Mitigation Actions. • Participated in Texas Radio Coalition and Interoperability. • Participated in Communication Assets Survey and Mapping (CASM). • Support I-Info System. • Continue the Implementation of a Wide Area Interoperability Radio Communications System.

		<p><i>2011 Projections:</i></p> <ul style="list-style-type: none"> • Continuation of exemplary service and assistance to our regional jurisdictions. • Complete Implementation of a Wide Area Interoperability Radio Communications System. • Achievement of Level 5 interoperability within the region. • Complete the AACOG Regional Interoperability Communications Plan Round 2. • Complete the update to the Alamo Regional All Hazard Mitigation Acton Plan. • Amend REPAC By-Laws. • Participation in state training, exercises, and audit compliance program. • Continue to participate in Texas Radio Coalition and Interoperability. • Continue to participate in Local, State and DOD Exercises. • Participate in TARC. • Participate in CI/KR and other Data Calls. • Participate and help State with BSIR data. • Provide guidance and vision to regional First Responders organizations (LEPC, Law Enforcement, Fire) and jurisdictions on grant applications, mutual aid NIMS compliance, NIMCAST, Emergency plans. • Participate in state training, exercises, and audit compliance program. • Provide training for WEB EOC Emergency Notification System and Notification System. • Continue participation in Communication Assets Survey and Mapping (CASM). • Continue supporting the I-Info System.
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HOUSING:		
Housing Advisory Committee	<p>Total Number of Projects Reviewed for Fiscal Year 2010: 4</p> <p>Total Number of Projected Projects Reviews for Fiscal Year 2011: 3</p> <p>Total Dollar Value of Projects Reviewed in Fiscal 2010: \$48,731,000</p> <p>Total Dollar Value of Projected Project Reviews for Fiscal Year 2011: \$33,000,000</p> <p>Review Timeline (Average Number of Days): 40 days</p> <p>Number of State and Regional Plans/ Environmental Impact Statements Reviewed for Fiscal Year 2010: 0</p>	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • Awarded \$379,444.00 from HUD for the Section 8 Housing Choice Voucher Program. • Provided over \$327,000.00 in rental assistance to nearly 71 tenants residing in ten rural counties in the AACOG region. • All applicants from the Housing Choice Voucher program waiting list were contacted. • 2008 Housing Choice Voucher program waiting list was exhausted. • 18 new households were added to the Housing Choice voucher program and 10 new port-ins were absorbed/administered in 2010. • Nearly \$4,400 was received in administrative fees from other public housing authorities for port-ins. • Provided weatherization assistance to 1,266 households in the 12-county region, for a total of more than \$5,750,000 in services. <p><i>2011 Projections:</i></p> <ul style="list-style-type: none"> • Strive to achieve an increase in the provision of rental assistance to 83 tenants in the 11 rural counties. • The Section 8 waiting list will open in the spring of 2011. • Administrative fees from other PHAs for port-ins should increase to over \$6,500 for 2011. • Proposal to be submitted to HUD for additional funding and resources to expand housing programs throughout the eleven counties. • Provide free foreclosure prevention counseling workshops in identified target areas having a high level of foreclosures. • Provide at least an additional \$10,000,000 in weatherization assistance measures to eligible individuals throughout the 12-county region.

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NATURAL RESOURCES:		
Air Improvement Resources Executive/Advisory/Technical Committees	Regional Clean Air Plan Development.	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • Operated six ozone monitors and three meteorological stations in the San Antonio Metropolitan Statistical Area (MSA) • Analyzed the current monitoring network and work with TCEQ to improve data collection • Analyzed meteorological conditions that influence high ozone readings • Develop proposals to improve data collection on emissions sources in the San Antonio MSA • Promoted air quality controls by local businesses and government agencies <hr/> <p><i>2011 Projections:</i></p> <ul style="list-style-type: none"> • Continue to operate 6 ozone monitors and 3 meteorological stations in the San Antonio Metropolitan Statistical Area (MSA) • Continue analyzing meteorological conditions that impact high ozone readings • Improved data collection and calculate select emissions sources in the San Antonio MSA • Continue to promote air quality controls by local businesses and government agencies • Update local photochemical modeling to be used for future SIP requirements and control strategy development

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AIR QUALITY OUTREACH:		
Air Improvement Resources Public Education Committee	Air quality and air pollution outreach and education activities targeting local governments, businesses, and industries	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • Expanded the number of vendors at 2010 Fresh Air Friday (Ozone Season Kickoff Event) from 24 vendors in 2009 to 25 vendors in 2010. • Collaborated with NuRide Rewards program to promote 2010 Walk & Roll Challenge and increased employee participation from 14 organizations in 2009 to 52 organizations in 2010. • Continued to work with Chambers of Commerce and business associations to encourage voluntary emission reduction measures among the manufacturing and business community. • Participated in over 40 outreach events in which educational material about air quality and pollution reduction programs was distributed. • Developed new outreach materials for the Alamo Clean Air Partnership program • Worked with Texas A&M Energy Systems Laboratory and CPS Energy on the evaluation of past and projected NOx reductions due to the Save for Tomorrow Energy Program • Documented activities of the air quality outreach and education program in a report covering January 2009 through present <p><i>2011 Projections:</i></p> <ul style="list-style-type: none"> • Work with PGC Creative advertising agency to gain corporate sponsorship for ozone kickoff event; Fresh Air Friday. • Pursue possible expansion of the Walk & Roll Challenge for alternative transportation through closer collaboration with USAA and other corporate entities. • Conduct or participate in a minimum of five outreach events in rural counties • Re-organize and update CleanAirDrive.com Web site • Develop "Lean and Green" outreach campaign and put into action

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COMMUTE SOLUTIONS:		
Air Improvement Resources Public Education Committee	Administration of the Commute Solutions program including the Air Quality Health Alert notification system	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • Developed a sponsorship package that was used to facilitate expansion of the ozone season advertising campaign. • Expanded billboard advertising for Rideshare program to five different county areas outside the City of San Antonio. • Conducted spring survey as a baseline for knowledge and awareness and fall advertising evaluation survey including areas outside Bexar County to determine whether air quality messages are reaching outside the San Antonio area. • Participated in over 40 outreach events in which educational material about air quality and pollution reduction programs was distributed. • Developed Green Patrol handbooks for schools and coalitions wishing to adopt the Green Patrol Program. • Expanded the Green Patrol anti-idling program by 2 schools with 2 more to begin early in 2011. • Assisted the MPO to conduct two “Walkable Communities” Workshops. • Continued collaboration with other entities such as the San Antonio-Bexar County Metropolitan Planning Organization, the Alamo Forest Partnership, and the South Texas Asthma Coalition. <p><i>2011 Projections:</i></p> <ul style="list-style-type: none"> • Use results of 2010 surveys to improve effectiveness of outreach efforts. • Develop a television commercial in English and Spanish that is co-owned by AACOG and the MPO. • Extend Green Patrol anti-idling program to a minimum of 4 new schools during 2011. • Increase outreach to rural counties by conducting or participating in a minimum of three events outside of Bexar County. • Continue collaboration with other entities such as the San Antonio-Bexar County Metropolitan Planning Organization, the Alamo Forest Partnership, and the South Texas Asthma Coalition.

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CLEAN CITIES:		
Clean Cities Steering Committee	The Alamo Area Clean Cities Coalition develops private and public partnerships to further develop the alternative fuel market presently in existence in San Antonio as well as develop the other Clean Cities petroleum reduction technologies.	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • Conducted five electric vehicle workgroup meetings for infrastructure planning and public outreach through the Alamo EV Ready Workgroup • Conducted seven electric vehicle information workshops • Aided the City of San Antonio in being rewarded a grant through SECO in December of 2009 that has led to twelve electric vehicle charging stations being installed in 2010-2011 • Conducted two CNG workshops • Conducted propane landscaping / electric vehicle event at Mission San Jose • Conducted the annual Advancing the Choice two-day event called "Electrification of Transportation" • Conducted multiple Clean Cities stakeholder meetings • Conducted propane mower ride and drive event • Developed four coalition newsletters that were distributed both locally and nationally • Submitted four alternative fuel price reports to the US Department of Energy • Conducted and submitted the Alamo Area Clean Cities annual survey that calculates total petroleum reduced in the region through the program • Partnered with the American Cancer Society and the Alamo City Electric Auto Association to build a electric dune buggy with the children at Camp Discovery which benefited children with cancer • Participated in over 20 outreach events in which educational material about Alamo Area Clean Cities was distributed. <p><i>2011 Projections:</i></p> <ul style="list-style-type: none"> • Submit Clean Cities Annual Survey to the US Department of Energy • Conduct 8 alternative fuel workshops • Conduct the second Electrification of Transportation Conference with a goal of 80,000 people in the exhibit hall • Develop four coalition newsletters • Continue to manage the Alamo EV Ready Workgroup • Submit four alternative fuel price reports to the US Department of Energy • Increase numbers of stakeholders by 10%

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9-1-1/TECHNICAL ASSISTANCE:		
911 Area Judges	AACOG administers the 911 Program for the seven counties of Atascosa, Bandera, Frio, Gillespie, Karnes, Kendall, and Wilson in compliance with the Commission on State Emergency Communications (CSEC) rules and guidelines.	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • Implemented Mandatory Budget Decrease of 5%. • TCS/Intrado mapping inaccuracies and re-bidding issues continue to be closely monitored for FCC Compliance. • Install 3-Position Patriot PSAP Remote Patriots in Wilson County – (Kendall County Delayed to FY 2011 due to Building Delays and Power installations) • Install Vesta Pallas PSAP equipment in Karnes County (Frio County delayed due to Kendall County Delays). • Conducted TDD/TTY Training Classes. • Conducted Semi-Annual Monitoring Visits. • Implemented Wireless Phase II testing to verify continued compliance. • Updated GIS Maps at the County PSAPs routinely. • Completed Fixed and Dynamic ALI Agreements for vendors. • Completed Interlocal Agreements for seven (7) counties, PSAP (7) and vendors (23). • Completed Quarterly Financial and Performance Reports and submitted to CSEC. <p><i>2011 Projections:</i></p> <ul style="list-style-type: none"> • Install 3-Position Patriot PSAP Remote Patriots in Kendall and Gillespie Counties. • Convert all PSAPs to new Intrado ALI M Database Maintenance (Completed October 6, 2010). • Install Vesta Pallas PSAP equipment in Frio County. • Conduct TDD/TTY Training Classes. • Conduct Bi-Annual Monitoring Visits. • Continue Wireless Phase II testing to verify compliance. • Update GIS Maps at the County PSAPs routinely. • Relocate and install Kendall County PSAP equipment at their new facility (Completed November 16, 2010). • Complete Fixed and Dynamic ALI Agreements for vendors. • Complete Interlocal Agreements for seven (7) counties, PSAP (7) and vendors (23). • Complete Quarterly Financial and Performance Reports and submit to CSEC.

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REGIONAL DATA CENTER:		
Not Applicable	Not Applicable	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • Prepared data sets for use in regional small area forecasts of population and employment. • Assisted in preparation of maps for disaster mitigation. • Prepared analytical and longitudinal maps of criminal justice data. • Create maps for the proposed New Braunfels transit lines. <p><i>2011 Projections:</i></p> <ul style="list-style-type: none"> • Run small area forecast of population and employment for Bexar, Comal, Guadalupe, Kendall, and Wilson counties. • Revise regional Traffic Analysis Zones for Bexar, Comal, Guadalupe, Kendall, and Wilson counties. • Continue working with criminal justice data mapping. • Deploy internet mapping applications • Continue creating/editing maps for the proposed New Braunfels transit lines as needed.

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RESOURCE RECOVERY:		
Resource Review Committee	<p>Total Number of Projects Reviewed for FY 2010: 26</p> <p>Total # of Projected Project Reviews for FY 2011: 20</p> <p>Total Dollar Value of Projects Reviewed in Fiscal Year 2010: \$1,629,599.65</p> <p>Total Dollar Value of Projected Project Reviews for Fiscal Year 2011: \$1,086,250.28</p> <p>Review Timeline: 45 days</p> <p>Number of State and Regional Plans/ Environmental Impact Statements Reviewed for Fiscal Year 2010: 0</p> <p>Number of Permit/ Registrations for a Waste Facility Reviewed in Fiscal Year 2010: 1</p>	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • Completed FY 2010 pass-through grants. • Sponsored Earthwise Living Day for Leon Valley, February 27, 2010. • Continued work on next phase of Community Action Group work for Leon Valley's EPA Superfund Project. • Held Resource Recovery Roundtable. • Held two classes in Kerr County: Outdoor Burning—open to Region and Public Local Enforcement Training for Region. • Held a School Chemical Workshop. • Partnered with SAWS for a Med-Drop Event. • Promoted TCEQ's E-waste information on vendors and collection. • Promoted recycling at multiple Earth Day events and Texas Recycles Day events, several road shows in the AACOG Region. <p><i>2011 Projections:</i></p> <ul style="list-style-type: none"> • Complete 2011 pass-through grants. • End 2010-2011 Biennium with all projects completed and budget fully expended. • Sponsor Earthwise Living Day, February 26, 2011 in Leon Valley. • Hold Resource Recovery Roundtable. • Continue working with the Community Action Group Committee for Leon Valley's EPA Superfund Project. • Continue to participate in Med-Drops programs • Continue working as a member of the Local Emergency Pollution Committee Taskforce on school chemical collections.

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RURAL PUBLIC TRANSPORTATION (ALAMO REGIONAL TRANSIT):		
Regional Coordination Committee	Not Applicable	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • Filled new employee positions to include the Regional Mobility Coordinator, Transportation Technician, Dispatchers, Lead Drivers and Drivers. • Created the Alamo Regional Transportation Steering Committee (ARTSC) to oversee regional coordination efforts. Bylaws and Subcommittees were established. • Installed new Mobile Data Computers on the buses and related software upgrades in the Dispatch office. Digital dispatching manifests and vehicle location information is now available. • Combined the North and South dispatch centers into one consolidated dispatch office. • Began trolley service on Saturday's in Fredericksburg. • Planning with the City of New Braunfels for a flex route bus system that will begin in 2011. • Established new partnerships with customers that need client transportation. New customers include the McKenna Village, the Comal County Adult Day Care My Friends Haus and the Frio Adult Day Care Center. • Increased ridership numbers throughout the region from 95,000 to 110,000 an increase of 15%. In some counties such as Comal and Frio, ridership has increased 100%. • Introduced a new ART logo. <p><i>2011 Projections:</i></p> <ul style="list-style-type: none"> • Projected ridership in 2011 will be 144,000 an expected increase of 30% from 2010. • Begin fixed/flex bus routes in New Braunfels • Begin weekend trolley service in Boerne • Begin commuter routes with selected employers in New Braunfels and Seguin. • Install security cameras on buses on selected routes. • Increase marketing campaigns throughout the region.

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WORKFORCE:		
Alamo Area Development Corporation	Not Applicable	<p><i>2010 Accomplishments:</i></p> <ul style="list-style-type: none"> • Workforce Solutions – Alamo was selected as the best performing large Workforce Board in the State by the Texas Workforce Commission in 2010 for the 3rd consecutive year. • Registered over 21,652 job seekers for work at rural Career Centers and in WorkInTexas.com. • Provided employment services to 15,757 rural residents, with 15,755 secured employment as a result of these services. • Provided intensive services, including case management, job development, skills training, etc. to more than 1,990 rural residents in their efforts to seek employment, improve employment opportunities and/or re-enter the workforce after receiving public assistance or being unemployed/underemployed. • Filled 1,612 of 1,959 job orders for rural employers (82.29%), and provided assistance, such as applicant screening, referrals of qualified workers, workforce training, employer incentives, labor market information and tax information to 3,362 new and returning employers. • The following performance measures for the Rural Child Care program are output and outcome measures reported to the funding agency: • Provided childcare assistance to an average of 2,412 rural children each month. • Contracted an average of 177 rural regulated CCS providers. <p><i>2011 Projections:</i></p> <ul style="list-style-type: none"> • Register at least 18,000 job seekers for work at rural Career Centers and in WorkInTexas.com. • Provide employment services to at least 14,000 rural residents, with at least 11,200 securing employment as a result of these services. • Provide intensive services, including case management, job development, skills training, etc. to more than 1,500 rural residents in their efforts to seek employment, improve employment opportunities and/or re-enter the workforce after receiving public assistance or being employed/underemployed. • Fill at least 1,500 job orders for rural employers, and provide business services employment assistance to more than to 2,800 employers. • Provide childcare assistance to an average of 3,234 rural children each month, maximizing the rural area's share of program funding. • Authorize childcare services with an average of 177 rural CCS regulated providers.