

Alamo Area Council of Governments

FY 2013-2014 Performance & Productivity Report & FY 2013 Year-End Report on Performance Measures and Planned to Actual Performance

*Developed and submitted pursuant to Texas
Administrative Code, Title 1, Part 1, Chapter 3,
Subchapter J, Rule 3.9430 (Reports)*



December 31, 2013



FY 2013-2014 Performance & Productivity Report & FY 2013 Year-End Report on Performance Measures and Planned to Actual Performance

STATE FINANCIAL ASSISTANCE ACTIVITY INFORMATION

<i>Committees used in review process for FY2013-2014</i>	<i>Project Activity Review Summary</i>	<i>2013 Actual Performance Measures, Comparison of Projected to Actual 2013 Performance Measures, and 2014 Projected Productivity/Performance Measures for AACOG Programs</i>
AIR QUALITY:		
Air Improvement Resources Executive and Public Education Committees	Air quality and air pollution outreach and education activities	<p><i>2013 Actual Performance Measures:</i></p> <ul style="list-style-type: none"> • Conducted the 2013 ozone season kickoff event where 25 exhibitors distributed air quality and environmental messages. • Made final changes to re-designed www.cleanairdrive.com web site and posted it online in March 2013. • Participated in six outreach events outside of Bexar County. • Conducted the 2013 Walk & Roll Challenge and increased the number of organizations participating in the event from 15 in 2012 to 17 in 2013. • Continued to identify appropriate applications and tools for communicating air quality events through social media and analyzed the tools in terms of applicability to the region, audiences, and messages. <p><i>Comparison of Projected to Actual 2013 Performance Measures:</i></p> <ul style="list-style-type: none"> • Conduct the 2013 ozone season kickoff event and increase exhibitor participation to 28. <i>Event was organized and conducted by AACOG, but exhibitor participation was three short of goal (25 instead of 28).</i> • Post the redesigned CleanAirDrive web site on-line. <i>Goal was met.</i> • Participate in six events during 2013. <i>Goal was met; outreach materials were distributed at six events that were held in counties outside Bexar (one in Atascosa, two in Comal, one in Karnes, one in McMullen, and one in Wilson).</i> • Conduct and increase participation in 2013 Walk & Roll Challenge to 16 organizations. <i>Goal was exceeded with 17 participants, rather than 16.</i> • Continued to identify appropriate applications and tools for communicating air quality events through social media and outline steps to implement these elements as part of communications plan by reviewing apps and other tools developed by other organizations and reviewing their applicability to the AACOG region. <i>Projected activity adequately completed.</i> <p><i>2014 Projected Productivity/Performance Measures:</i></p> <ul style="list-style-type: none"> • Develop a survey to gauge public awareness of control strategies and preferences in terms of voluntary controls. • Due to budget cuts, other activities that traditionally fell under this program were either eliminated or moved under the Commute Solutions program.

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ALAMO AREA AGENCY ON AGING (Alamo AAA):		
Alamo Senior Advisory Committee	No TRACS Activity.	<p><i>2013 Actual Performance Measures:</i></p> <ul style="list-style-type: none"> • The Alamo Ombudsman program has grown to include new programs and new funding streams. Through the Medicare Fraud Patrol Demonstration grant, Alamo AAA began educating nursing home residents, nursing facility staff, resident councils and family members about supporting people who want to leave a nursing facility and live independently in the community with financial assistance. Alamo AAA provided information about community options such as housing, health care, transportation, daily living and social activities that can help residents and their families make decisions from the planning phase to actual relocation in the community. • The Health and Wellness program served 812 residents in the region through A Matter of Balance, Chronic Disease Self Management, Diabetes Self Management and Caregiver Stress Busting classes. • As one of five partners with Bexar Aging, Alamo Aging was able to extend/increase respite services to care recipients over 60 and provide services to care recipients under the age of 60. Funds made available through the Lifespan Respite Grant paid for In-home Respite care, Respite Voucher, Emergency Respite, Daycare, Homemaker and Personal Assistance services. • Information, Referral and Assistance services were provided through the Alamo Service Connection (ASC) an information, referral, and assistance system for seniors, people with disabilities, and their families. ASC helps them navigate the complex system of services offered by government agencies, nonprofits, and other service providers. ASC has an extensive database on its website, which is supported by the ASC call center. Staff help callers explore options for handling problems related to aging and disability and recommend resources and strategies for problem resolution. • The 2014 edition of the Guide to Helpful Resources and Information was produced through an arrangement with Senior News. Over 20,000 copies will be distributed in the 13 rural counties we serve. • During the state fiscal year 2013, the Alamo AAA provided services to 16,717 senior and caregivers in the Alamo AAA area. This included 67,378 congregate meals, 131,296 home delivered meals and 6,069 transportation trips. • The Alamo AAA delivered supportive services to seniors in their homes such as homemaker services (provided to 58 seniors), personal assistance services (provided to 35 seniors) and respite services (provided to 25 caregivers). • The Ombudsman program successfully supported advocacy services for residents of the regions' nursing facilities and assisted living facilities. Staff and volunteer ombudsmen handled 1,307 complaints and made over 973 visits to facilities. <p><i>Comparison of Projected to Actual 2013 Performance Measures:</i></p> <ul style="list-style-type: none"> • Alamo AAA has a trained Care Transitions Intervention (CTI) coach on staff. Preliminary conversations with two regional hospitals are being conducted. • Through a partnership with Bexar AAA, Alamo AAA has expanded its outreach and services to rural, elderly and disabled veterans. • Alamo AAA, in partnership with 16 other agencies in Texas, was awarded funding for the ACA Navigator project. The project is for 10 months and targets the uninsured in the region. Alamo AAA hired full time and part time Navigators who will be providing education, outreach and enrollment assistance to individuals between the ages of 18-64.

		<p><i>2014 Projected Productivity/Performance Measures:</i></p> <ul style="list-style-type: none">• Continue to work with the regional information and referral network and Alamo Service Connection to ensure adequate services are rendered to rural clients and increased exposure of Alamo AAA services.• Alamo AAA will continue outreach to regional hospitals to assist with Care Transitions for seniors who are being released from the hospital to a home setting.• Continue grant writing efforts to help support the work of the Area Agency on Aging and its service to seniors in the region.• Focus on work with Veteran's organizations and work in the 12 rural counties to outreach to veterans 60 and over and disabled veterans.• Senior Transportation challenges will require additional collaboration. Primary focus for services will be medical appointments to include dialysis.• Alamo AAA will continue to promote the Warm Hearts Warm Homes project that provides heaters to seniors in need. In the last quarter of 2013, 24 heaters were distributed. Heaters are purchased with private donations.
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ALAMO REGIONAL TRANSIT (ART):		
Regional Coordination Committee	Not Applicable	<p><i>2013 Actual Performance Measures:</i></p> <p><u>Service Delivery</u></p> <ul style="list-style-type: none"> • Provided 114,370 rides in FY 2013. • Developed and executed fixed-route transit system (Connect Seguin) with the City of Seguin. It is a continuous route throughout the city five days per week providing transportation to Hospital, shopping centers and other locations. • ART was designated a sub-recipient of Federal Transit Administration funding by VIA Metropolitan Transit in order to provide services to the cities of: Cibolo, New Braunfels, and Schertz as a result of the 2010 Census designating these cities an Urbanized Area which was previously rural. ART ensured seamless service during this transition from rural to urban. Developed Interlocal Agreements with VIA, Cities of Cibolo, New Braunfels and Schertz. • Initiated Joint Pilot Study with VIA Metropolitan Transit to provide transportation service to persons in outlying areas of Bexar County that VIA does not serve. • Expanded charter services (compliant with FTA regulations), when buses were not in service, to generate additional revenue while increasing efficiency. • Expanded services to school children to whom bus service previously was not available, incorporating underutilized drivers and buses. <p><u>Operating Effectiveness and Efficiencies</u></p> <ul style="list-style-type: none"> • Reorganized the ART Staff: developed Assistant Director and three Area Supervisor positions. • Initiated weekly staff meetings focusing on performance metrics which resulted in increased timeliness and quality of actions, increased operational readiness rate of vehicles and on-board technology, and communication among staff. • Analyzed trip requests to identify “clusters of demand” against which we now schedule our drivers’ assignments to more efficiently move clients. • Began efforts to “right-size” our vehicle fleet with elimination of marginal vehicles. • Organized the 12-county service area into three “operating areas” and assigned a dedicated maintenance technician to each, increasing span of control and effectiveness. • Instituted a qualified internal trainer for CPR and First-aid; increased training efficiencies and reduced cost by eliminating external contractor. • Acquired air compressors for each satellite operating location so drivers can address tire inflation during vehicle inspection – while the tires are cool. <p><u>Planning and Coordination</u></p> <ul style="list-style-type: none"> • Initiated and conducted a maintenance feasibility study to identify the efficiency and effectiveness of conducting internal maintenance versus contracting out. • Received training for and started work to develop new plans required by MAP-21: Safety and Security, Assets Management, and Title VI.

		<ul style="list-style-type: none"> • Coordinated with the Bexar Agency on Aging to increase veteran awareness of the availability of demand-response transportation and connect those individuals to services. <p><u>Training and Development</u></p> <ul style="list-style-type: none"> • Achieved goal of 100% drivers CDL qualified. • Implemented computer-based training, reducing the need for drivers to come to headquarters for training. • Established a process of regular, ongoing driver refresher training. <p><u>Public Outreach and Marketing</u></p> <ul style="list-style-type: none"> • Conducting ongoing feasibility study to incorporate shuttle service to prospective employees with Schreiner University in Kerrville and the City of Fredericksburg. • Participated in three AACOG Road Shows informing citizens of McMullen, Medina and Wilson Counties about ART. • Provided ART presentations to Atascosa Health Unit, Texas Lutheran University, Seguin Middle School Health Fair, and City of Cibolo, • Conducted three Regional Coordination Steering Committee Meetings with successful outcomes. • Purchased four vehicles to replace aging vehicles in the fleet. • Received commendable rating on the Annual TxDOT review. Successfully completed annual TxDOT vehicle inventory. <hr/> <p><i>Comparison of Projected to Actual 2013 Performance Measures:</i></p> <ul style="list-style-type: none"> • Finalized agreements and funding for the UZAs of Cibolo, New Braunfels and Schertz while working with VIA to ensure that the riders did not see a disruption in service. We continue to work with VIA on other projects as well. • Improve scheduling efficiency. Significant improvement in efficient scheduling and riders per vehicle movement; however, we are still improving. • Implement a deviated fixed route in Seguin. Accomplished. • Transfer operations in New Braunfels, Cibolo, and Schertz from 5311 (rural) funding to 5307 (urban) funding. Achieved with no break in service. • Purchase a radio communication system. Was not funded by TxDOT Grant. <hr/> <p><i>2014 Projected Productivity/Performance Measures:</i></p> <p><u>Service Delivery</u></p> <ul style="list-style-type: none"> • Increase marketing efforts to expand ridership for the Connect Seguin route. • Implement ongoing pilot study(s) with VIA Metropolitan Transit to provide transportation services in outlying sections of Bexar County currently not served by VIA. • Identify and increase service to school children who are not receiving service. • Identify opportunities for additional charter services without disrupting primary service. • Determine the feasibility of providing contracted medical insurance transportation to non-Medicaid clients. • Transfer transportation services and funding from Bee County, for McMullen County, which recently transferred to AACOG.
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BEXAR AREA AGENCY ON AGING (Bexar AAA):		
Bexar Senior Advisory Committee	No TRACS Activity.	<p><i>2013 Actual Performance Measures:</i></p> <ul style="list-style-type: none"> • Bexar AAA signed a contract with the Veterans Administration to provide Veteran-Directed Home and Community Based Services to nursing home eligible veterans who prefer to reside their own homes in the AACOG region. In the first 5 months of the contract, Bexar AAA was assigned to provide ongoing services to 5 veterans, and anticipates this number will grow. • Bexar AAA partnered with AACOG Weatherization to write and implement \$325,000 in grants from Texas Veterans Commission (TVC) to fund major home repairs, home adaptations, and emergency rental/utility assistance for veterans. This grant now brings the total funding from TVC to the BAAA/Weatherization partnership to \$725,000 in two years. • With a \$635,000 grant from Health and Human Services, Bexar AAA launched the Navigator program of the Affordable Care Act Health Insurance Exchange Marketplace for Bexar, Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano, Travis, and Williamson Counties. The program employs 16 navigators who are responsible for educating individuals and small business owners as well as assisting people to enroll in health plans. In addition to the full time navigators, Bexar AAA trained 20 other staff members to be available as backups during periods of high demand, due to the fact that approximately 400,000 people in Bexar County may be eligible for the insurance. • Completed the implementation of the two-year, \$250,000 Lifespan Caregiver Respite Program from the Texas Department of Aging and Disability Services (DADS), and exceeded projections. In addition to direct services, funding was used to create ACE Wings, an innovative community outreach and education program for family caregivers, which included a marketing strategy and materials for family caregivers across the lifespan; a practical, hands-on 10-hour training program for family caregivers; and a website for family caregivers, www.ACEWings.org. DADS grant managers invited Bexar AAA to make a presentation to the Aging in Texas Conference about the successful program. • With a \$25,000 grant from DADS, Bexar AAA launched Age Well Live Well (AWLW), a community collaboration to promote healthy and active aging, building a collaboration of more than 40 community partners, including COSA Mayor's Fitness Council, VIA Employee Fitness Program, YMCA, hospitals, home health agencies, health maintenance organizations, fitness groups, and others, who will continue to work together to promote health and wellness in the community. The AWLW-Alamo Area Collaboration held its kickoff event at Síclovía, which attracted 75,000 visitors, where 42 partners sponsored individual activities at the AWLW activity center along the Síclovía route and engaged with several thousand participants and gave away 1,000 tee shirts to participants who completed at least three activities. The AWLW project continues solidifying an ongoing partnership and presence in the community to jointly promote health and wellness. • With a grant from Points of Light Foundation and matching funds from San Antonio Area Foundation and San Antonio Chamber of Commerce, Bexar AAA initiated VetCorps, a national volunteer project that provides stipends to veterans and their family members to serve for a year with a government or nonprofit agency that is involved in strategies to improve local community planning and support for veterans and their families. • Bexar AAA hired a Wounded Warrior to supervise the three VetCorps members, who are supporting the development of the Military and Veteran Community Council (MVCC), a regional organization of government, nonprofit and corporate members developing and implementing a Community Blueprint for ongoing support of veterans and their families.

		<ul style="list-style-type: none"> • Expanded Alamo Service Connection (ASC) to support veterans and their families in the AACOG 13-county area. Weatherization hired, and Bexar AAA supervised, a PT Wounded Warrior to support the needs of veterans and their families as a resource specialist who expanded the ASC database to include comprehensive data about veterans services, cross-train other ASC staff to assist veterans, and function as the ASC subject matter expert on veterans, providing information, referral and options counseling, as well as managing intake and assessment for veterans applying for the Homes for Texas Heroes home modification program. • Expanded Alamo Service Connection (ASC) service area from Bexar County to the AACOG 13-county area. AAAA assigned a PT Care Specialist to ASC to support the needs of the outlying counties as a resource specialist who expanded the ASC database to include comprehensive data from the other counties, cross-trained other ASC staff to assist residents of other counties, and functions as an ASC specialist providing information, referral and options counseling. • 2013 Senior Day at the Capitol was a highly successful event, with more than 300 seniors attending from Bexar County. • The 2nd Annual “<i>Bravo for ArtAbility</i>”, a partnership of BAAA and COSA Parks and Recreation and other community agencies, expanded from 1 to 2 days due to the success of the 2012 event, and attracted 500 people. • The 3rd Annual “<i>Silver Solutions</i>”, a health fair BAAA sponsored in partnership with Texas Public Radio and the UT Health Science Center Medical Arts & Research Center (MARC) and other partners, attracted more than 1,000 visitors. • The No More Falls Texas Coalition (NMFTC), of which BAAA is a major sponsor, was launched in 2013 as a 501(c)(3) organization to educate the community about the risk and cost of falls. NMFTC held a launch event at Jewish Community Center that included Senator Leticia Van de Putte as the keynote speaker. • NMFTC created a website, www.nomorefallstx.org, created a CEU-generating training course for health care professionals, and taught the course twice in 2013 (the BAAA Director is an instructor), and partnered with the San Antonio Fire Department Emergency Medical Services to produce a falls prevention DVD. SAFD staff also agreed to carry prescription pads to give information about Alamo Service Connection to people who call them to their homes for assistance with falls or other problems.
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Comparison of Projected to Actual 2013 Performance Measures:

- Bexar AAA currently is recruiting a new Mobility Manager, with hopes of filling the position by January 2013. *ACCOMPLISHED*
- Bexar AAA currently is awaiting HR action to hire a new Senior Special Projects Manager, with hopes of filling the position by January 2013. *NOT ACCOMPLISHED: Action put on hold due to delays in funding from DADS.*
- Participate in the newly-awarded \$200,000 continuation grant for Texas Homes for Heroes, assisting veterans and veteran dependents with major home repairs, home adaptations, and emergency rental/utility assistance. *ACCOMPLISHED*
- Approach Baptist and Methodist Foundations to explore funding for expanding the Care Transitions program. *NOT ACCOMPLISHED*
- Approach corporations and foundations to raise \$200,000 as a match to the Veterans Transportation and Community Living grant. *PARTIALLY ACCOMPLISHED: Some approached, one pledge; continuing to pursue this and other strategies.*
- Begin collaborative meetings with AAATCI partners to plan the One-Call/One-Click Center funded by the VTCLI. *ACCOMPLISHED*
- Negotiate a contract with Nix Healthcare to provide a Care Transitions Coach to their downtown hospital and continue to build on the successful pilot from 2012. *PARTIALLY ACCOMPLISHED - Interest expressed, Bexar AAA needs to follow up with formal contract.*
- Develop a strategy for contracting with other hospitals to provide Care Transitions Coaches. *PARTIALLY ACCOMPLISHED*
- Ombudsman program will focus a special grant of \$8,183 for 2013 Money Follows the Person on training Resident Councils, and due to the constant turnover with nursing home staff, will provide MFPD re-training and In-services to Facility Staff. *ACCOMPLISHED*
- Provide a combined information and referral service, including website, for both the Bexar AAA and the Alamo AAA through the Alamo Service Connection. The ASC will also commence efforts to expand ADRC capabilities within the AACOG 12-county area in order to serve as the information and referral center for both Bexar AAA and Alamo AAA commencing in January 2013. *ACCOMPLISHED*
- Begin service through the Alamo Service Connection as the local contact agency for non-Medicaid recipients seeking to transition from skilled nursing facilities to community-based living and services and provide for an expanded program of long-term care options counseling. *ACCOMPLISHED*
- Expand Medicare Open Enrollment events to a greater variety of diverse populations, including LGTB, Korean, and Vietnamese and conduct Medicare information briefings on Spanish-language radio stations. Complete application process for Bexar AAA to be a contractor with Veterans Affairs for the Veterans Directed Home and Community-Based Services and Family Caregiver Services. *ACCOMPLISHED: LGBT AND SPANISH*
- Expand a study of transportation of dialysis patients to treatment centers and the challenges encountered with transportation, looking toward opportunities to identify gaps and make incremental improvements. *NOT ACCOMPLISHED: Anticipated UTSA demography intern was not available. Will continue discussion with UTSA.*
- Continue to expand our evidence-based disease prevention programs--A Matter of Balance, Diabetes Self-Management and Chronic Disease Self-Management—and integrate them with the Care Transitions project. To include expansion into hospital systems as well as into senior and disabled public housing complexes within Bexar County. *ACCOMPLISHED*
- Integrate the BAAA Ombudsman Program more closely with the Alamo Service Connection and Care Transitions programs as DADS and the Administration for Community Living emphasize the Balancing Incentives Program (BIP) and Money Follows the Person. *ACCOMPLISHED*
- Continue to plan for the 2013 Senior Day at the Capitol. *ACCOMPLISHED*
- Present 2nd Annual “Bravo for ArtAbility”. *ACCOMPLISHED*
- Sponsor 3rd Annual “Silver Solutions” in partnership with Texas Public Radio and the Barshop Institute. *ACCOMPLISHED*
- Highlight 2013 as Elder Abuse Year. *ACCOMPLISHED*
- Continue to advance the goals of No More Falls Texas Coalition. *ACCOMPLISHED*
- Increase fundraising for heaters from \$5,000 to \$6,000 in 2013 program. *ACCOMPLISHED: Raised \$6,871.28 as of December 20, 2013.*

2014 Projected Productivity/Performance Measures:

- Complete a successful community education and enrollment into the Affordable Care Act Health Insurance Exchange for AACOG and CAPCOG regions by March 2014.
- Expand the VA contract to serve more veterans through the Veterans Directed Home and Community Based Services Program.
- Implement Grant from Federal Transit Administration to create a One-Call/One-Click Center under the Veterans Transportation and Community Living Initiative (VTCLI) will be by March 2015.
- Seek matching funds and operating funds for VTCLI project from Texas Veterans Commission, foundations and other funders.
- Approach University Health System and Nix Health Care to develop a contract to provide care transitions services to their patients. Develop a strategy for contracting with other hospitals to provide Care Transitions Coaches as a revenue-generating activity.
- Negotiate a contract with Superior Health Plan and Oasis to provide evidence-based programs to Superior Medicaid recipients, to include, but not limited to, care transitions, medication management, and diabetes self-management.
- Launch Senior Medicare Patrol with grant from Houston Better Business Bureau.
- Implement agreement with Wounded Warrior Battalion at Fort Sam Houston to provide Family Caregiver Hands-On Training, to include modifying content to address needs of Wounded Warriors and their families and negotiating with Director of Rehabilitation Programs at WWB to develop the training as an evidence-based program.
- Create a new Special Projects Manager position to provide oversight to increasing numbers of special projects, non-OAA funding, growing volunteer program, and quality assurance.
- Continue partnership with AACOG Weatherization in applying for and implementing another grant from Texas Veterans Commission Texas Homes for Heroes, assisting veterans and veteran dependents with major home repairs, home adaptations, and emergency rental/utility assistance.
- Apply for \$220,000 grant from DADS Lifespan Caregiver Respite Program.
- Ombudsman program will focus a special grant of \$60,000 to provide site visits to Assisted Living Facilities.
- Alamo Service Connection will continue expansion within the AACOG 13-county area in order to serve as the information and referral center for both Bexar AAA and Alamo AAA.
- Expand number of participants in the contract with Veterans Affairs for the Veterans Directed Home and Community-Based Services and Family Caregiver Services.
- Expand a study of transportation of dialysis patients to treatment centers and the challenges encountered with transportation, looking toward opportunities to identify gaps and make incremental improvements.
- Continue to expand our evidence-based disease prevention programs--
- A Matter of Balance, Diabetes Self-Management and Chronic Disease Self-Management—and integrate them with the Care Transitions project. To include expansion into hospital systems as well as into senior and disabled public housing complexes within Bexar County.
- Prepare to respond to DADS requirements to implement the Balancing Incentives Program (BIP).
- Integrate the BAAA Ombudsman Program more closely with the Alamo Service Connection and Care Transitions programs.
- Serve as a member of the Strategic Planning Committee for the creation of a regional Military and Veterans Community Council.
- Sponsor 3rd Annual “*Bravo for ArtAbility*” with COSA Department of Parks and Recreation.
- Sponsor 4th Annual “*Silver Solutions*” in partnership with Texas Public Radio and the UT Health Science Center Medical Arts & Research Center (MARC)
- Continue to advance the goals of No More Falls Texas Coalition
- Encourage the creation of a 501(c)(3) fundraising entity within AACOG to raise funds for human services division client needs not covered by traditional funding.

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COMMUTE SOLUTIONS:		
Air Improvement Resources Public Education Committee	Administration of the Commute Solutions program including the Air Quality Health Alert notification system	<p><i>2013 Actual Performance Measures:</i></p> <ul style="list-style-type: none"> • Participation in rural county outreach events was increased from five in 2012 to six in 2013 (1 in Atascosa, 2 in Comal, 1 in Karnes, 1 in McMullen, and 1 in Wilson County). • Outreach focus continued to target population under 30 years old through a media campaign targeting this population, with advertising on 3 radio stations that have high levels of listenership among this population: KBBT, KISS, and KCYY. Also, Air Quality Health Alert notices with links were placed on KSAT website and mobile app pages. • Contract with rideshare matching/emissions tracking service (NuRide) was extended with no need to request and consider new vendor proposals; transitional activities to new contract occurred without interruption of service. • Air Quality Health Alert notification system went from 1,300 recipients at the end of the 2012 ozone season to 1,400 by the end of 2013. • 2013 air quality stewardship awards were conducted with the AIR Public Education Committee deciding to recommend only one of the nominated organizations be awarded for their outstanding efforts this year. <p><i>Comparison of Projected to Actual 2013 Performance Measures:</i></p> <ul style="list-style-type: none"> • Increase participation in rural county outreach events to six: <i>Projected activity completed.</i> • Continue focus on population under 30 years old and implement a media campaign targeting this population: <i>Projected activity completed.</i> • Request and consider proposals and select a suitable vendor for a new contract for a rideshare matching/emissions tracking service, engage in transitional activities to move from one contract to the next without interruption of service: <i>Projected activity completed.</i> • Expand the Air Quality Health Alert notification system from its 1,300 recipients at the end of ozone season 2012 to 1,500 by the end of 2013: <i>Projected activity partially completed.</i> • Conduct 2013 air quality stewardship awards by recognizing at least two organizations for their outstanding efforts: <i>Projected activity adequately completed.</i>
		<p><i>2014 Projected Productivity/Performance Measures:</i></p> <ul style="list-style-type: none"> • Increase participation in rural county outreach events to seven. • Raise the number of organizations exhibiting at Fresh Air Friday from 25 in 2013 to 27 in 2014. • Continue focus on population under 30 years old and implement a media campaign targeting this population. • Increase the number of members in the AACOG region who have recorded at least one trip on Nuride.com from 4,500 at the end of 2013 to 5,000 by the end of 2014. • Expand the Air Quality Health Alert notification system from its 1,400 recipients at the end of 2013 to 1,500 by the end of 2014. • Conduct 2014 Air Quality Stewardship Awards by recognizing at least two organizations for their outstanding efforts.

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CLEAN CITIES:		
Clean Cities Steering Committee	The Alamo Area Clean Cities Coalition develops private and public partnerships to further develop the alternative fuel market presently in existence in San Antonio as well as develop the other Clean Cities petroleum reduction technologies.	<p><i>2013 Actual Performance Measures:</i></p> <ul style="list-style-type: none"> • Complete Annual Clean Cities Survey NLT 3/15/13. • Complete four alternative fuel price reports. • Provide updates on AFV refueling site openings, closings and status changes (public vs. private), hours, on an on-going basis to DOE. • Obtain training at DOE Regional Peer Exchange, Leadership Retreat, and Stakeholder Summit. • Submit 12 month Annual Operating Plan for Coalition • Participate in monthly DOE regional conference calls and webinars. • Organize four workshops/events/stakeholder meetings in 2012 related to alternative fuels. • Conduct fleet outreach to a minimum of 8 new fleets in region. • Complete four Clean Cities University Courses. • Develop one Clean Cities TV video with National Park. • Plan a ribbon cutting ceremony with the National Park Service to display their alt. fuel vehicles. • Conduct a first responder training. • Conduct an alt. fuel vehicle-training workshop for local dealerships. <hr/> <p><i>Comparison of Projected to Actual 2013 Performance Measures:</i></p> <ul style="list-style-type: none"> • Completed the Annual Clean Cities Survey by 3/15/13. • Completed all four alternative fuel price reports. • Provided updates on AFV refueling site openings, closings and status changes (public vs. private), and hours to DOE. • Submitted 12 month Annual Operating Plan for Coalition • Participated in monthly DOE regional conference calls and webinars. • Organized two ride and drive events, three natural gas workshops, and one propane mower event. • Assisted in securing exhibitors for the air quality forum held on April 11, 2013. • Held two TCEQ workshops at AACOG. • Conducted fleet outreach to a minimum of 8 new fleets in region. • Completed four Clean Cities University Courses. • Planned a ribbon cutting ceremony with the National Park Service to display their alt. fuel vehicles. • Developed an inter-local agreement between AACOG and Clean Cities through a DOE funded grant. • Submitted an RFP for first responder safety training on alternative fuel vehicles. • Developed a contract with the National Alternative Fuels Training Consortium to hold first responder safety training on alternative fuel vehicles.

		<p><i>2014 Projected Productivity/Performance Measures:</i></p> <ul style="list-style-type: none"> • Complete Annual Clean Cities Survey NLT 3/15/14. • Complete four alternative fuel price reports. • Provide updates on AFV refueling site openings, closings and status changes (public vs. private), hours, on an on-going basis to DOE. • Obtain training at DOE Regional Peer Exchange, Leadership Retreat, and Stakeholder Summit. • Submit 12-month Annual Operating Plan for Coalition • Participate in monthly DOE regional conference calls and webinars. • Organize four workshops/events/stakeholder meetings in 2013 related to alternative fuels. • Conduct fleet outreach to a minimum of eight new fleets in region. • Complete four Clean Cities University Courses. • Hold first responder alternative fuel safety training on January 21-22, 2014. Hold second training in April/March period. • Assist Austin Energy with fleet/outreach workgroup. • Host alternative fuel workshops under Central Texas Fuel Independence Project. • Host Alamo Area Clean Cities 15-year anniversary. • Reach out to local dealerships for alternative fuel vehicle-training workshop.
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<i>Committees used in review process for FY2013-2014</i>	<i>Project Activity Review Summary</i>	<i>2013 Actual Performance Measures, Comparison of Projected to Actual 2013 Performance Measures, and 2014 Projected Productivity/Performance Measures for AACOG Programs</i>
CRIMINAL JUSTICE/LAW ENFORCEMENT ACADEMY:		
Criminal Justice Advisory Committee	<p>Total Number of Projects Reviewed for Fiscal Year 2013: 45</p> <p>Total Number of Projected Projects Reviews for Fiscal Year 2014: 50</p> <p>Total Dollar Value of Projects Reviewed in Fiscal 2013: \$5,572,482.06</p> <p>Total Dollar Value of Projected Project Reviews for Fiscal Year 2014: \$6,500,000.00</p> <p>Review Timeline (Average Number of Days): 30</p> <p>Number of State and Regional Plans/ Environmental Impact Statements Reviewed for Fiscal Year 2013: 12</p>	<p><i>2013 Actual Performance Measures:</i></p> <ul style="list-style-type: none"> • Received the Interagency Agreement FY 2013-2014 from the Governor’s Office. • Successfully updated the planning grant workshops materials, revised the CJAC policies and procedures to include community plan incentives. • Successfully implemented the Office of the Governor – CJD changes funding and solicitation of grant application. • Completed Grant Workshops throughout the AACOG Region. • Completed the new juvenile grant - Juvenile Justice Counseling and Training Initiative project. • Completed the continuation of the VAWA grant – Investigative Topics for Victims of Violence Against Women project. • Acquired and distributed digital cameras to over thirty law enforcement agencies to assist in family violence and sexual assault investigations. • Applied and received approval for a training grant from TXDOT to train officers for impaired diving investigations. • Successful completion of three full-time Basic Peace Officer Course (BPOC) training programs. • Facilitated three career and education fairs for BPOC cadets. • Successful completion of three Basic Correction Officer Courses (BCOC). • Current first time pass rate on the BPOC state exam is above 98% (state minimum standard is 80%). • Current first time pass rate on the BPOC state exam is above 95% (state minimum standard is 80%). • Successful completion of annual audit conducted by the Texas Veterans Commission on records management and reporting procedures of cadets receiving VA funding. • Update and revision of Academy cadet policies and regulations. • Publication of Academy Newsletter with In-service training catalogs. A newsletter which keeps professionals current with changes in the Academy and the state laws pertaining to law enforcement. • Continued to diversify training by contracting adjunct instructors with subject matter expertise to enhance the BPOC/BCOC and In-Service training programs. • Hosted or co-sponsored multiple trainings from out of region trainers; such as Lifeline/Calibre Press, FBI Command College, and US Department of Transportation. • Continue to provide timely training in law enforcement, corrections, and telecommunications to professionals within and outside the AACOG region. • Purchased updated training equipment to enhance the Reality Based Training for BPOC. • Developed pay incentive for adjunct instructors based on level of education, experience, and instructor certification. • Initiate outreach to surrounding law enforcement agencies for cadet sponsorship.

		<p><i>Comparison of Projected to Actual 2013 Performance Measures:</i></p> <ul style="list-style-type: none"> • Successful incorporation of various AACOG departments and other Public Safety agencies into the 12 Community Priority Plans. • Continue to meet the challenges and demands of the 13-county region (effective Sep 2013) through the enhancement of training of current and future peace officers and corrections officers.
		<p><i>2014 Projected Productivity/Performance Measures:</i></p> <ul style="list-style-type: none"> • Secure additional funding for the Alamo Area Regional Law Enforcement Academy to provide training for the Texas School Marshal Licensing Course. The Academy presently has a member on the curriculum committee for the program with the Texas Commission on Law Enforcement (TCOLE). • Launch an on-line training program to provide mandated training for peace officers state-wide. • Partner with the military police in the Alamo Area to assist their agencies with meeting training needs and sharing of resources. • Continue to participate in major community initiatives such as the Bexar County DWI Taskforce, National Police Week, and multi-agency DWI roll call events. • Continue to attend and provide academy reports for the monthly Alamo Area Chiefs and Sheriffs Association meetings. • Continue to offer expanded free training for Impaired Training Investigation to officers throughout the state, such as Texas FRIDAY, SFST Refresher, and Effective Investigation of Impaired Driving Cases. • Continue the Criminal Investigators Certification Program through in-service training. • Continue to expand the number of in-service course offerings to agencies throughout the Alamo Area Region. • Offer advanced and specialized courses for academy staff and adjunct instructor development. • Continue to look for opportunities to improve training for both licensing and in-service training.

<p><i>Committees used in review process for FY2013-2014</i></p>	<p><i>Project Activity Review Summary</i></p>	<p><i>2013 Actual Performance Measures, Comparison of Projected to Actual 2013 Performance Measures, and 2014 Projected Productivity/Performance Measures for AACOG Programs</i></p>
<p>GOVERNMENT SERVICES (ECONOMIC DEVELOPMENT):</p>		
<p>Economic Development and Environmental Review Committee</p>	<p>No TRACS Review Activity</p>	<p><i>2013 Actual Performance Measures:</i></p> <ul style="list-style-type: none"> • Scored the 2013-2014 Texas Community Development Block Grant (TxCDBG) applications for the AACOG Region and submitted scores to TDA • Hosted the following 2013 Workshops: <ul style="list-style-type: none"> ▪ Newly Elected Officials Workshop – 14 attendees ▪ Planning and Zoning Workshop – 26 attendees ▪ Basics of Economic Development Workshop – 26 attendees • Submitted annual CEDS (2012-2017) update to Economic Development Administration (EDA). <p><i>Comparison of Projected to Actual 2013 Performance Measures:</i></p> <ul style="list-style-type: none"> • All projected accomplishments were completed <p><i>2014 Projected Performance Measures/Productivity:</i></p> <ul style="list-style-type: none"> • Convene the TxCDBG RRC to update and distribute the 2015-2016 AACOG Guidebook • Host the following annual workshops: <ul style="list-style-type: none"> ▪ Newly Elected Officials Workshop ▪ Planning and Zoning Workshop ▪ Basics of Economic Development Workshop • Complete and submit the annual CEDS update to Economic Development Administration (EDA).

<i>Committees used in review process for FY2013-2014</i>	<i>Project Activity Review Summary</i>	<i>2013 Actual Performance Measures, Comparison of Projected to Actual 2013 Performance Measures, and 2014 Projected Productivity/Performance Measures for AACOG Programs</i>
HOMELAND SECURITY:		
<p>Regional Emergency Preparedness Advisory Committee</p>	<p>Total Number of Projects Reviewed for Fiscal Year 2013: 13</p> <p>Total Number of Projected Projects Reviews for Fiscal Year 2014: 8</p> <p>Total Dollar Value of Projects Reviewed in Fiscal 2013: \$967,109.00</p> <p>Total Dollar Value of Projected Project Reviews for Fiscal Year 2014: \$1,000,000</p>	<p><i>2013 Actual Performance Measures:</i></p> <ul style="list-style-type: none"> • Continued service and assistance to our regional jurisdictions. • Complete the AACOG Regional Interoperability Communications Plan Round 3. • Federal Emergency Management Agency (FEMA) approval of the Alamo Regional All Hazard Mitigation Acton Plan. • Reviewed and amended the Regional Emergency Preparedness Advisory Committee (REPAC) By-Laws. • Participated in state training, exercises, and audit compliance program. • Continued to participate in Texas Radio Coalition and Interoperability. • Continued to participate in Local, State and Department of Defense (DOD) Exercises. • Participated in Texas Association of Regional Councils. • Participated in Critical Infrastructure and Key Resources (CI/KR) and other Data Calls. • Participated and helped State with Biannual Strategy Implementation Reports (BSIR) data. • Provided guidance and vision to regional First Responders organizations (LEPC, Law Enforcement, Fire) and jurisdictions on grant applications, mutual aid National Incident Management System (NIMS) compliance, National Incident Management System Compliance Assistance System Tool (NIMSCAST), Emergency Plans. • Participated in state training, exercises, and audit compliance program. • Continued to provide training for WEB Emergency Operations Center (WEBEOC), Emergency Notification System and Notification System. • Continued participation in Communication Assets Survey and Mapping (CASM). • Continued supporting the I-Info System. <hr/> <p><i>Comparison of Projected to Actual 2013 Performance Measures:</i></p> <ul style="list-style-type: none"> • Still working on trying to Complete Implementation of a Wide Area Interoperability Radio Communications System. • Approval of our Alamo Regional All Hazard Mitigation Acton Plan by FEMA.

		<p><i>2014 Projected Productivity/Performance Measures:</i></p> <ul style="list-style-type: none"> • Continuation of exemplary service and assistance to our regional jurisdictions. • Initiate/revise any current needs assessment and gaps in interoperability service. • Achievement of Level 5 interoperability within the region. • Complete the AACOG Regional Interoperability Communications Plan Round 3. • Review and, if necessary, amend the REPAC By-Laws. • Participation in state training, exercises, and audit compliance program. • Continue to participate in Texas Radio Coalition and Interoperability. • Continue to participate in Local, State and DOD Exercises. • Participate in TARC. • Participate in CI/KR and other Data Calls. • Participate and help State with BSIR data. • Provide guidance and vision to regional First Responders organizations (LEPC, Law Enforcement, Fire) and jurisdictions on grant applications, mutual aid NIMS compliance, NIMCAST, Emergency plans. • Participate in state training, exercises, and audit compliance program. • Continue to provide training for WEB EOC Emergency Notification System and Notification System. • Continue participation in Communication Assets Survey and Mapping (CASM). • Continue supporting the I-Info System.
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<i>Committees used in review process for FY2013-2014</i>	<i>Project Activity Review Summary</i>	<i>2013 Actual Performance Measures, Comparison of Projected to Actual 2013 Performance Measures, and 2014 Projected Productivity/Performance Measures for AACOG Programs</i>
HOUSING CHOICE VOUCHER PROGRAM:		
Housing Advisory Committee	No TRACS Activity.	<p><i>2013 Actual Performance Measures:</i></p> <ul style="list-style-type: none"> • HUD renewal funding decreased by 5% for PY 2013. Participant households averaged 77 per month, under the Housing Choice Voucher program. • There was an increase in port-in households (transfers into AACOG's jurisdiction). Port-in households averaged 27 per month. • Administrative fees received from other PHAs for port-in households was \$10,531 for PY 2013. • Staff reviewed the Administrative Plan for the Housing Choice Voucher program, and no changes/updates were needed. <p><i>Comparison of Projected to Actual 2013 Performance Measures:</i></p> <ul style="list-style-type: none"> • Rental assistance decreased due to the decrease in HUD renewal funding for PY 2013. However, 100% of the funding received from HUD was utilized. • Administrative fees from other PHAs for port-in tenants increased by \$3,287 for PY 2013, • Staff reviewed the Administrative Plan for the Housing Choice Voucher program, and no changes/updates were required. <p><i>2014 Projected Productivity/Performance Measures</i></p> <ul style="list-style-type: none"> • The HUD renewal funding percentage is uncertain. However, staff plans to utilize 100% of the funding received for PY 2014. • Staff will continue to administer port-in tenants, with an expected increase from the current level of 31 per month to an expected level of 35 per month by the end of PY 2014. • Administrative fees from other PHAs for port-in tenants should increase to \$12,500 for PY 2014. • The 5-Year/Annual Public Housing Authority Plan will be updated in preparation of the required update due for PY 2015.

<i>Committees used in review process for FY2013-2014</i>	<i>Project Activity Review Summary</i>	<i>2013 Actual Performance Measures, Comparison of Projected to Actual 2013 Performance Measures, and 2014 Projected Productivity/Performance Measures for AACOG Programs</i>
9-1-1/TECHNICAL ASSISTANCE:		
<p>911 Area Judges</p>	<p>AACOG administers the 911 Program for the seven counties of Atascosa, Bandera, Frio, Gillespie, Karnes, Kendall, and Wilson in compliance with the Commission on State Emergency Communications (CSEC) rules and guidelines.</p> <p>Total Number of PSAP's Serviced for Fiscal Year 2013: 7</p> <p>Total Number of Projected PSAP's Serviced for Fiscal Year 2014: 8</p> <p>Total Dollar Value of Projects Reviewed in Fiscal 2013: \$777,189.01.</p> <p>Total Dollar Value of Projected Project Reviews for Fiscal Year 2014: \$875,000.00</p>	<p><i>2013 Actual Performance Measures:</i></p> <ul style="list-style-type: none"> • Conducted Bi-Annual Monitoring visits. • Completed quarterly financial and performance reports. • Updated all Fixed and Dynamic ALI agreements with all TELCO Vendors. • Continued Wireless Phase II Testing when needed. • Completed Interlocal Agreements and Submitted to Commission on State Emergency Communications (CSEC). • Completed, trained, and set up emergency medical dispatch capabilities within five (5) of the seven (7) counties. • Requested and was approved for contingency revenue from the CSEC for FY 2014-2015. • Initiated the Equipment Replacement Project for all of the seven (7) counties. • Met expectations for County PSAP GIS mapping updates. <p><i>Comparison of Projected to Actual 2013 Performance Measures:</i></p> <ul style="list-style-type: none"> • 97% of set productivity was met to include bi-annual monitoring visits, mapping updates, quarterly measurement and financial reports, training, and contract updates. <p><i>2014 Projected Productivity/Performance Measures:</i></p> <ul style="list-style-type: none"> • Mapping software installation and training. • Recorder Hardware Refreshment and replacement. • Plan for and complete PSAP Room Preparation for two counties. • Complete CSEC strategic plan for FY 2015-2016. • Continue to conduct bi-annual monitoring visits. • Continue to test wireless phase II as needed by TELCO's. • Continue to update the PSAP mapping and GIS Data on a quarterly basis. • Complete the Equipment Replacement Project for all of the seven (7) counties. • Continue to update all vendor fixed and dynamic ALI contracts as needed once per year and put new ones in place as required by CSEC. • Complete and submit FY 2015 and FY 2016 Interlocal Agreements for approval by June 2014. • Continue to complete all quarterly financial and performance reports and submit to CSEC.

<i>Committees used in review process for FY 2013-2014</i>	<i>Project Activity Review Summary</i>	<i>2013 Actual Performance Measures, Comparison of Projected to Actual 2013 Performance Measures, and 2014 Projected Productivity/Performance Measures for AACOG Programs</i>
NATURAL RESOURCES:		
Air Improvement Resources Executive/Advisory/Technical Committees	No TRACS Activity.	<p><i>2013 Actual Performance Measures:</i></p> <ul style="list-style-type: none"> • Projected the 2006 photochemical model to 2012 and 2018. • Completed and submitted to TCEQ in December 2013 the emission inventory for the Eagle Ford Shale development. • Projected the Eagle Ford emission inventory to 2018 for three possible levels of development and submitted results and documentation to TCEQ in December 2013. • Updated the non-road emission inventory, as directed by TCEQ, by conducting a survey of commercial lawn and garden equipment usage and calculating emissions based on survey results. • Engaged local governments and business in proactive air quality work to offset impacts of emissions in Eagle Ford shale play. <p><i>Comparison of Projected to Actual 2013 Performance Measures:</i></p> <ul style="list-style-type: none"> • Project the 2006 photochemical model to future base years. <i>Projected activity was completed.</i> • Complete final emission inventory for the Eagle Ford Shale development. <i>Projected activity was completed.</i> • Project Eagle Ford emission inventory. <i>Projected activity was completed.</i> • Update the non-road emission inventory. <i>Projected activity was completed.</i> • Engage local governments and business in proactive air quality work. <i>Projected activity was completed.</i> <p><i>2014 Projected Productivity/Performance Measures:</i></p> <ul style="list-style-type: none"> • Collect and organize meteorological, atmospheric, and chemical data so that the conceptual model for the San Antonio region can be updated in 2015. • Maintain a network of six continuous air monitoring stations in the AACOG region that measure and report tropospheric ozone concentrations. • Update the regional emissions inventory to account for the latest Eagle Ford Shale production data.

<i>Committees used in review process for FY2013-2014</i>	<i>Project Activity Review Summary</i>	<i>2013 Actual Performance Measures, Comparison of Projected to Actual 2013 Performance Measures, and 2014 Projected Productivity/Performance Measures for AACOG Programs</i>
REGIONAL DATA CENTER:		
Not Applicable	Not Applicable	<p><i>2013 Actual Performance Measures:</i></p> <ul style="list-style-type: none"> • Modeled small area population and employment for Bexar, Comal, Guadalupe, Kendall, and Wilson Counties. • Started development on alternate growth scenarios. • Prepared one web mapping application for City of Cibolo, of two. • Prepared draft mapping application for Hondo for their review. • Discussed mapping application for La Vernia. <hr/> <p><i>Comparison of Projected to Actual 2013 Performance Measures:</i></p> <ul style="list-style-type: none"> • Projected: Completed base scenario forecast of population and employment for the counties listed above. <i>Actual: completed.</i> • Projected: Complete mapping application. <i>Actual: completed first application, second application delayed</i> • Criminal justice mapping. <i>Actual: delayed</i> • Assistance to MPO for Metropolitan Transportation Plan: <i>Actual: in progress.</i> <hr/> <p><i>2014 Projected Productivity:</i></p> <ul style="list-style-type: none"> • Complete alternate scenarios for small area population and employment. • Complete second application for Cibolo. • Complete mapping application for La Vernia if contracted. • Provide assistance to member governments as requested. • Develop web mapping application of development activity in the MPO. • Begin work on small are population estimation process for local review for MPO.

<i>Committees used in review process for FY 2013-2014</i>	<i>Project Activity Review Summary</i>	<i>2013 Actual Performance Measures, Comparison of Projected to Actual 2013 Performance Measures, and 2014 Projected Productivity/Performance Measures for AACOG Programs</i>
RESOURCE RECOVERY:		
Resource Review Committee	<p>Total Number of Projects Reviewed for Fiscal Year 2013: 15</p> <p>Total Number of Projected Projects Reviews for Fiscal Year 2014: Unknown at this time, projects are not due in until Dec. 20th.</p> <p>Total Dollar Value of Projects Reviewed in Fiscal 2013: \$391,855.00</p> <p>Total Dollar Value of Projected Project Reviews for Fiscal Year 2014: \$400,000.00</p> <p>Review Timeline (Average Number of Days): 45 days</p> <p>Number of State and Regional Plans/ Environmental Impact Statements Reviewed for Fiscal Year 2013: 0</p>	<p><i>2013 Actual Performance Measures:</i></p> <ul style="list-style-type: none"> • Reviewed 15 grant applications for the FY 2012 and 2013 biennium. • Participated in Earthwise Living Day on February 23, 2013. • Attended CNG workshop. • Participated at Harlandale ISD Recycles Day Event March 23, 2013. • Speaker at Recycle SA at the City of San Antonio on March 27, 2013. • Participated in Fresh Air Friday on April 1, 2013. • Participated at USAA Employee Earth Day on April 18, 2013. • Participated at Earth Day at Woodlawn Lake on April 20, 2013. • Held South Texas Resource Recovery Roundtable on May 10, 2013. • Belated Earth Day Celebration for AACOG staff; 2 trucks full of electronic waste collected on May 23, 2013. • Continued working with the Community Action Group Committee for Leon Valley's EPA Superfund Project. • Held Abandoned Tires Workshop in Floresville on August 2, 2013. • Held two-day Illegal Dumping Enforcement Training Seminar, October 17-18, 2013. <p><i>Comparison of Projected to Actual 2013 Performance Measures:</i></p> <ul style="list-style-type: none"> • More accomplishments than projected. <p><i>2014 Projected Productivity/Performance Measures:</i></p> <ul style="list-style-type: none"> • Help all 2014-2015 Biennium grantees complete their grant activity. • Participate in Earthwise Living Day, Earth Day, and other such events. • Continue working with Leon Valley's EPA Superfund. • Hold a South Texas Resource Recovery Roundtable. • Continue working with Alamo Resource Conservation & Development (AACOG Resource Recovery Manager serves on the Alamo RC&D Board).

<i>Committees used in review process for FY2013-2014</i>	<i>Project Activity Review Summary</i>	<i>2013 Actual Performance Measures, Comparison of Projected to Actual 2013 Performance Measures, and 2014 Projected Productivity/Performance Measures for ACOG Programs</i>
WEATHERIZATION ASSISTANCE PROGRAM (WAP):		
Not Applicable.	Not Applicable.	<p><i>2013 Actual Performance Measures:</i></p> <ul style="list-style-type: none"> In 2013, the WAP Program received a Low Income Home Energy Assistance Program (LIHEAP) allocation in the amount of \$1.8 million dollars. Expenditures of these funds were delayed due to TAC Rule revisions effective in June (the plan year began in April 2013). The Department of Energy (DOE) WAP state plan also experienced a delay in approval. As a result, no DOE WAP funds have been awarded as of December 18, 2013. ACOG did receive an award of previously unexpended ARRA funds in March of 2013 in the amount of \$603,000. All these funds were expended by September 2013. LIHEAP funds expended to date total \$591,477. The LIHEAP plan year extends until March 2014. An additional \$1.3 million remains unexpended to date. <p><i>Comparison of Projected to Actual 2013 Performance Measures:</i></p> <ul style="list-style-type: none"> LIHEAP funding levels for 2013 were less than projected. Production start-up for the physical year was delayed by a full 3 months. Also the addition of unanticipated ARRA funds and lack of DOE regular WAP funding created an ebb and flow pattern in production for the year. As a result, LIHEAP spending has been necessarily curtailed. DOE regular funds are expected to be released the last week in December 2013 in an amount of approximately \$360k. TDHCA's directive is to expend these funds first over LIHEAP. The combination of events may cause LIHEAP funds not to be fully expended in this plan year. <p><i>2014 Projected Productivity/Performance Measures:</i></p> <ul style="list-style-type: none"> Both DOE and LIHEAP WAP funding will be shifting from an April-March plan year to a traditional January-December calendar year in 2014. As a result, the annual allocation will need to be expended in a compressed time frame. In order to expend all funds, increased staff may be needed to attain production goals. Actual funding amounts for 2014 have not been released at the time of this report. Similar funding levels to 2013 can reasonably be assumed.

<i>Committees used in review process for FY2013-2014</i>	<i>Project Activity Review Summary</i>	<i>2013 Actual Performance Measures, Comparison of Projected to Actual 2013 Performance Measures, and 2014 Projected Productivity/Performance Measures for AACOG Programs</i>
WORKFORCE:		
Alamo Area Development Corporation (AADC) Career Centers	Not Applicable	<p><i>2013 Actual Performance Measures:</i></p> <ul style="list-style-type: none"> • Provided employment services to 53,679 rural walk-in visitors at the eleven rural career centers. • Provided intensive services, including case management, job development and skills training to over 3809 rural residents in their efforts to seek employment, improve employment opportunities and/or re-enter the workforce after receiving public assistance or being employed/underemployed. • Provided Employer Workforce Assistance to 2,375 employers in AADC's eleven-county service area. • For those job-seekers provided assistance by staff, 83.28% entered employment. • Provided business services and employment assistance to 5,234 employers. <p><i>Comparison of Projected to Actual 2013 Performance Measures:</i></p> <ul style="list-style-type: none"> • AADC expected to serve approximately 70,000 walk-in visitors and actually recorded 53,679 visitors in 2013. • AADC planned to provide Employer Workforce Assistance to 2,050 employers and actually served 2,375 in 2013. • AADC planned for 74% of job-seekers provided assistance by staff to enter employment, and 83.28% entered employment in 2013. <p><i>2014 Projected Productivity/Performance Measures:</i></p> <ul style="list-style-type: none"> • AADC will not provide workforce services after March 31, 2014.

Assistance to Local Governments (2013 Actual and 2014 Projected)

Please list all training activities and their corresponding contact hours and students for FY2013 and projected training activities for FY 2014:

NAME OF COURSE	NUMBER OF CONTACT HOURS			NUMBER OF STUDENTS		
	2013		2014	2013		2014
	Projected	Actual	Projected	Projected	Actual	Projected
CRIMINAL JUSTICE:						
Grant Application Workshops: ARRA JAG, Criminal Justice Program Solicitation, General Juvenile Justice Delinquency Prevention Program Solicitations, General Victim Assistance-Direct Services Program Solicitation, and Violent Crimes Against Women Criminal Justice and Training Projects Solicitation Training; and Post-Award Grant Workshop.	240	210	240	120	135	150
General Grant Workshop	140	103	115	70	36	25
Alamo Area Law Enforcement Academy	138,477	153,149	140,000	6,976	7937	7000
Basic Peace Officer Course	45,000	69,722	65,000	50	120	100
Basic Jailer Course	3,840	2,066	2,000	40	21	30
Basic Telecommunication Officer Course	1,440	880	1,000	36	22	40
Basic Instructor's Course	1,600	1,240	1,200	40	31	35
Intermediate Peace Officer Course	3,380			130	247	200
In-Service, Advanced and Specialized Courses*	65,166	73,585	60,000	6,500	7496	6500
*Texas Commission on Law Enforcement Standards and Education (TCLEOSE) has a 2 year training cycle. Traditionally, student attendance usually drops in the first year of the cycle. Jan 2013 - Dec 2013 accounts for 12 of the total 24 months of the TCLEOSE training cycle.						
GOVERNMENT SERVICES:						
Newly Elected Officials Workshop	195	112	200	30	14	25
Planning and Zoning Workshop	260	208	200	40	26	25
Basics of Economic Development Workshop	120	104	100	30	26	25
HOMELAND SECURITY:						
WEB Emergency Operations Center Training	1000	1,000	1,200	100	100	120
RESOURCE RECOVERY:						
Leon Valley EarthWise Living	4	0	4	400		400
City of San Antonio Fiesta Earth Day	4	4	4	1000	300	300
City of San Antonio Texas Recycles Day	4	0	0	300	0	0
Resource Recovery Roundtable	6	0	0	80		
Think Green - Boerne	4	0	0	80	0	0
Olmos Basin Live Green Fest	3	0	0	100		
Local Control of Oil & Gas Wasate	6	0	0	0		
Advanced Substandard Structures Class	0	0	0	0		
Texas Recycles Day - AACOG	0	4	0	0	500	0
Texas Recycles Day - UTSA	0	6	0	0	500	0
Harlandale Recycles Day	0	6	0	0	300	0
Fresh Air Friday	0	2	2	100	200	200
Totals:	260,889	302,401	271,265	16,222	18,011	15,175

General Technical Assistance (2013 Actual and 2014 Projected)

Please tell us about the general technical assistance you provided (name of recipient government, approximate number of contact hours, and type of assistance provided):

NAME OF RECIPIENT GOVERNMENT	APPROXIMATE NUMBER OF CONTACT HOURS		ASSISTANCE PROVIDED	
	Actual 2013	Projected 2014	Actual 2013 Performance	Projected 2014 Performance
9-1-1 / TECHNICAL ASSISTANCE:				
Atascosa County	n/a	n/a	Verizon Contract	Verizon Contract
Bandera County				
Frio County				
Gillespie County				
Karnes County				
Kendall County				
Wilson County				
CRIMINAL JUSTICE:				
Atascosa County	2,064	2,000	Notification of potential applicants regarding grant application submission deadlines; Assisting with grant applications, vendor hold notification and financial and programmatic reporting and to provide technical assistance to grantees and applicants upon request; community planning; conduct grant workshops and post-award grant management workshops; Preliminary review of applications submitted to The Office of the Governor, Criminal Justice Division; and on-site visits to each first year grant project as requested by grantee. During grant application submission times, we reported in excess of 2,064 contacts with grant applicants in a yearly period. It is very difficult to keep track of each contact for technical assistance because of the dynamic nature of the interaction and the number of calls and e-mails we receive during this period.	Application assistance, technical review, funding information, strategic planning, preliminary review of application submitted to The Office of the Governor, Criminal Justice Division, and grant implementation services will be provided to these jurisdictions in the areas of Criminal Justice grants through the Governor's Office.
City of Charlotte				
City of Christine				
City of Jourdanton				
City of Lytle				
City of Pleasanton				
City of Poteet				
Bandera County				
City of Bandera				
Bexar County				
City of Alamo Heights				
City of Balcones Heights				
City of Castle Hills				
City of China Grove				
City of Converse				
City of Elmendorf				
City of Fair Oaks Ranch				
City of Grey Forest				
City of Helotes				
City of Hill Country Village				
City of Hollywood Park				
City of Kirby				
City of Leon Valley				
City of Live Oak				
City of Olmos Park				
City of San Antonio				
City of Selma				
City of Shavano Park				
City of Somerset				
City of Terrell Hills				
City of Universal City				
City of Windcrest				
Comal County				
City of Bulverde				
City of New Braunfels				
Frio County				
City of Dilley				
City of Pearsall				
Gillespie County				
City of Fredericksburg				
Guadalupe County				
City of Cibolo				
City of Marion				
City of New Berlin				
City of Schertz				
City of Seguin				
Karnes County				
City of Karnes City				
City of Kenedy				
City of Runge				
Kendall County				
City of Boerne				
Kerr County				
City of Kerrville				
Medina County				
City of Castroville				
City of Devine				
City of Hondo				
City of La Coste				
City of Natalia				
Wilson County				
City of Floresville				
City of La Vernia				

City of Poth				
City of Stockdale				
GOVERNMENT SERVICES:				
13 counties and 38 communities.	n/a	n/a	Provide Technical Assistance for demographics data request, grant information and application review relating to resources available for economic and community development needs.	Provide Technical Assistance for demographics data request, grant information and application review relating to resources available for economic and community development needs.
HOMELAND SECURITY:				
13 Counties and 58 Cities	n/a	n/a	Provided technical assistance for data requests, grant information and application review relating to resources available for economic development and community development needs. Application assistance, technical review, funding information, strategic planning, and grant implementation services have been provided to these jurisdictions in the areas of State Homeland Security Grants through the Texas Division of Emergency Management. We have worked closely with our region in the Phase II of our Regional Interoperability Communications Plan. We completed the update to our Regional Mitigation Plan. It was approved by FEMA on July 12, 2012. Assisted the State of Texas with the Region 53 700 MHz Public Safety Regional Planning. We have had good participation from all of the COG's that comprise Region 53.	Continue to provide technical assistance for data requests, grant information and application review relating to resources available for economic development and community development needs. Application assistance, technical review, funding information, strategic planning, and grant implementation services will be provided to these jurisdictions in the areas of State Homeland Security Grants through the Texas Division of Emergency Management. We will be working closely with our region in the Phase II of our Regional Interoperability Communications Plan. We will be helping the EMPG jurisdictions with their required exercises. Continue to assist with the Region 53 (Texas-San Antonio) 1 700 MHz Public Safety Regional Planning Committee (RPC).
REGIONAL DATA CENTER:				
Bexar, Comal, Guadalupe, Wilson, Kendall Counties	90	50	Small Area Population and Employment	Alternate Scenarios
City of Hondo, TX	3	0	Sample Web Mapping Application	
City of Cibolo, TX	40	40	Web Mapping Application	Staff Version with Additional Data Layers
City of La Vernia, TX	0	40		Web Mapping Application
RESOURCE RECOVERY:				
Wilson County	6		Approve work and orders on their grants, reviewing quarterly reports and requests for reimbursement, answering questions and making suggestions on how to proceed, site visits. Meetings on "The Glen" and responses to residents of Bexar County. Responses to City of San Antonio residents. Attended meeting on Super Fund at City of Leon Valley.	Unknown, Depends on who is awarded grants.
San Antonio River Authority	6			
Comal County	2			
City of Seguin	4			
Medina County	4			
City of Selma	2			
City of New Braunfels	1			
City of Shavano Park	1			
Bexar County	10			
City of San Antonio	2			
Leon Valley	16			

Totals: 2,251 2,130

Grant Application Assistance (2013 Actual)

List all entities your COG helped to apply for grant assistance in **FY2013**:

Name of Receiving Entity	Funding Agency	Number of Applicants	Dollar amount sought
CRIMINAL JUSTICE:			
Children's Alliance of South Texas	CJD - General Victim Assistance - Direct Services Program	1	\$111,432
Atascosa Family Crisis Center, Inc.	CJD - General Victim Assistance - Direct Services Program	1	\$177,746
Comal County Family Violence Shelter	CJD - General Victim Assistance - Direct Services Program	1	\$162,058
Bluebonnet Children's Center	CJD - General Victim Assistance - Direct Services Program	1	\$46,725
Kendall County Women's Shelter	CJD - General Victim Assistance - Direct Services Program	1	\$220,598
Family Violence Prevention Services, Inc.	CJD - General Victim Assistance - Direct Services Program	1	\$185,424
Guadalupe Valley Family Violence Shelter, Inc.	CJD - General Victim Assistance - Direct Services Program	1	\$40,943
Guadalupe County Children's Advocacy Center, Inc.	CJD - General Victim Assistance - Direct Services Program	1	\$122,761
Hill Country Crisis Council, Inc.	CJD - General Victim Assistance - Direct Services Program	1	\$322,408
Alamo Area Rape Crisis Center	CJD - General Victim Assistance - Direct Services Program	1	\$324,650
St. Peter - St. Joseph Children's Home	CJD - General Victim Assistance - Direct Services Program	1	\$209,630
Boysville	CJD - General Victim Assistance - Direct Services Program	1	\$36,800
Seton Home	CJD - General Victim Assistance - Direct Services Program	1	\$139,306
Alamo Area Council of Governments	CJD-Violent Crimes Against Women Criminal Justice and Training Project - Domestic Violence, Sexual Assault, Dating Violence and Stalking Program	1	\$58,675
Alamo Area Rape Crisis Center	CJD-Violent Crimes Against Women Criminal Justice and Training Project - Domestic Violence, Sexual Assault, Dating Violence and Stalking Program	1	\$91,867
Crisis Center of Comal County	CJD-Violent Crimes Against Women Criminal Justice and Training Project - Domestic Violence, Sexual Assault, Dating Violence and Stalking Program	1	\$52,723
City of Seguin	CJD-Violent Crimes Against Women Criminal Justice and Training Project - Domestic Violence, Sexual Assault, Dating Violence and Stalking Program	1	\$48,333
Medina County	CJD-Violent Crimes Against Women Criminal Justice and Training Project - Domestic Violence, Sexual Assault, Dating Violence and Stalking Program	1	\$98,842
Kerr County Juvenile Board	CJD-General Juvenile Justice Delinquency Prevention Program	1	\$107,460
Karnes/Wilson County Juvenile Probation Department	CJD-General Juvenile Justice Delinquency Prevention Program	1	\$97,889
Seguin Independent School District	CJD-General Juvenile Justice Delinquency Prevention Program	1	\$148,600
City of Seguin	CJD-General Juvenile Justice Delinquency Prevention Program	1	\$120,000
San Antonio Independent School District	CJD-General Juvenile Justice Delinquency Prevention Program	1	\$171,517
City of Alamo Heights	CJD-Criminal Justice Program	1	\$259,338

Bandera County	CJD-Criminal Justice Program	1	\$62,230
City of New Braunfels	CJD-Criminal Justice Program	1	\$31,500
Bexar County	CJD-Criminal Justice Program	1	\$63,426
Universal City	CJD-Criminal Justice Program	1	\$64,040
Guadalupe County	CJD-Criminal Justice Program	1	\$75,000
Bexar County	CJD-Criminal Justice Program	1	\$16,632
Alamo Area Council of Governments	CJD - Criminal Justice Program	1	\$600,000.00
GOVERNMENT SERVICES:			
All AACOG member governments outside of Bexar County are eligible for TXCDBG Funding.	Texas Department of Agriculture	7	\$2,100,000
All are also eligible for EDA Grant Funding.	EDA	1	\$1,300,000
HOMELAND SECURITY:			
AACOG	State Administrative Agency (SAA)	1	\$158,798.00
AACOG	State Administrative Agency (SAA)	1	\$71,836.00
Bexar County	State Administrative Agency (SAA)	1	\$50,000.00
Bexar County	State Administrative Agency (SAA)	1	\$37,000.00
Bandera County	State Administrative Agency (SAA)	1	\$57,727.00
Kendall County	State Administrative Agency (SAA)	1	\$150,000.00
City of Schertz	State Administrative Agency (SAA)	1	\$75,000.00
City of New Braunfels	State Administrative Agency (SAA)	1	\$38,496.00
AACOG	State Administrative Agency (SAA)	1	\$90,000.00
Bexar County	State Administrative Agency (SAA)	1	\$50,000.00
City of Boerne	State Administrative Agency (SAA)	1	\$57,000.00
City of San Antonio	State Administrative Agency (SAA)	1	\$100,000.00
City of San Antonio	State Administrative Agency (SAA)	1	\$31,252.00
NATURAL RESOURCES:			
Multiple (Hosted 2 workshop providing instructions on TERP grant applications).	Texas Commission on Environmental Quality	n/a	n/a
RESOURCE RECOVERY:			
City of San Antonio	Texas Commission on Environmental Quality	2	\$151,606.00
San Antonio River Authority	Texas Commission on Environmental Quality	1	\$72,026.04
San Antonio Water Systems	Texas Commission on Environmental Quality	1	\$10,000.00
City of Seguin	Texas Commission on Environmental Quality	1	\$20,250.00
City of New Braunfels	Texas Commission on Environmental Quality	2	\$6,672.00
Wilson County	Texas Commission on Environmental Quality	2	\$38,300.00
City of Boerne	Texas Commission on Environmental Quality	1	\$10,200.00
City of Shavano Park	Texas Commission on Environmental Quality	1	\$24,676.06
Comal County	Texas Commission on Environmental Quality	1	\$8,300.00
City of Selma	Texas Commission on Environmental Quality	2	\$36,075.00
Medina County	Texas Commission on Environmental Quality	1	\$13,750.00
Totals:		59	\$9,027,517

Grant Application Assistance (2014 Projected)

List projections of all entities your COG will help to apply for grant assistance forFY2014:

Name of Receiving Entity	Funding Agency	Number of Applicants	Dollar amount sought
CRIMINAL JUSTICE:			
Guadalupe County Children's Advocacy Center, Inc.	General Victim Assistance - Direct Services Program	1	\$160,756.00
Atascosa Family Crisis Center, Inc.	General Victim Assistance - Direct Services Program	1	\$171,743.18
Kendall County Women's Shelter	General Victim Assistance - Direct Services Program	1	\$193,270.00
St. Peter - St. Joseph Children's Home	General Victim Assistance - Direct Services Program	1	\$181,445.00
Comal County Family Violence Shelter, Inc.	General Victim Assistance - Direct Services Program	1	\$137,916.00
Bluebonnet Children's Center	General Victim Assistance - Direct Services Program	1	\$36,055.30
Family Violence Prevention Services, Inc.	General Victim Assistance - Direct Services Program	1	\$109,361.00
ChildSafe	General Victim Assistance - Direct Services Program	1	\$117,050.00
Guadalupe Valley Family Violence Shelter, Inc.	General Victim Assistance - Direct Services Program	1	\$37,878.00
Jewish Family Service of San Antonio, Texas Inc.	General Victim Assistance - Direct Services Program	1	\$254,083.00
Kerr County	General Victim Assistance - Direct Services Program	1	\$65,570.00
Hill Country Crisis Council, Inc.	General Victim Assistance - Direct Services Program	1	\$363,622.00
Boysville Inc.	General Victim Assistance - Direct Services Program	1	\$33,332.00
Southwest Family Life Center	General Victim Assistance - Direct Services Program	1	\$46,749.00
Seguin Youth Services	General Victim Assistance - Direct Services Program	1	\$76,670.00
Kendall County	General Victim Assistance - Direct Services Program	1	\$145,926.00
Not Above the Law (NATL)	General Victim Assistance - Direct Services Program	1	\$42,021.08
Seton Home	General Victim Assistance - Direct Services Program	1	\$100,386.00
Bexar County Juvenile Board	General Victim Assistance - Direct Services Program	1	\$81,200.00
St. Jude's Ranch for Children	General Victim Assistance - Direct Services Program	1	\$167,585.92
Alamo Area Rape Crisis Center	General Victim Assistance - Direct Services Program	1	\$330,478.00
Family Service Association of San Antonio, Inc.	General Victim Assistance - Direct Services Program	1	\$137,916.00
Bexar County	General Victim Assistance - Direct Services Program	1	\$105,749.80
Catholic Charities, Archdiocese of San Antonio, Inc.	General Victim Assistance - Direct Services Program	1	\$71,707.00
City of Seguin	Violent Crimes Against Women Criminal Justice and Training Project - Domestic Violence, Sexual Assault, Dating Violence and Stalking Program	1	\$47,115.00
SART Foundation of Comal County	Violent Crimes Against Women Criminal Justice and Training Project - Domestic Violence, Sexual Assault, Dating Violence and Stalking Program	1	\$5,178.23
Medina County	Violent Crimes Against Women Criminal Justice and Training Project - Domestic Violence, Sexual Assault, Dating Violence and Stalking Program	1	\$98,841.98
Alamo Area Rape Crisis Center	Violent Crimes Against Women Criminal Justice and Training Project - Domestic Violence, Sexual Assault, Dating Violence and Stalking Program	1	\$79,942.00
Alamo Area Council of Governments	Violent Crimes Against Women Criminal Justice and Training Project - Domestic Violence, Sexual Assault, Dating Violence and Stalking Program	1	\$72,651.18
Bexar County Juvenile Board	General Juvenile Justice Delinquency Prevention Program	1	\$70,000.00
Kerr County	General Juvenile Justice Delinquency Prevention Program	1	\$99,999.00
San Antonio ISD	General Juvenile Justice Delinquency Prevention Program	1	\$130,216.04
Guadalupe County Juvenile Services	General Juvenile Justice Delinquency Prevention Program	1	\$127,652.40
Alamo Area Council of Governments	General Juvenile Justice Delinquency Prevention Program	1	\$242,528.49
Alamo Area Council of Governments	Criminal Justice Program	1	\$600,000.00
City of Cibolo	Criminal Justice Program	1	\$188,948.00

City of Balcones Heights	Criminal Justice Program	1	\$142,225.35
City of Kerrville	Criminal Justice Program	1	\$49,160.00
Bexar County	Criminal Justice Program	1	\$184,828.01
Bandera County	Criminal Justice Program	1	\$99,954.00
Frio County	Criminal Justice Program	1	\$148,779.54
Bexar County	Criminal Justice Program	1	\$185,000.00
HOMELAND SECURITY:			
AACOG	State Administrative Agency (SAA)	1	\$150,000.00
AACOG	State Administrative Agency (SAA)	1	\$71,000.00
Bexar County	State Administrative Agency (SAA)	1	\$137,800.00
Bexar County	State Administrative Agency (SAA)	1	\$137,800.00
AACOG	State Administrative Agency (SAA)	1	\$90,000.00
Bexar County	State Administrative Agency (SAA)	1	\$137,800.00
City of San Antonio	State Administrative Agency (SAA)	1	\$137,800.00
City of San Antonio	State Administrative Agency (SAA)	1	\$137,800.00
NATURAL RESOURCES:			
Multiple (Host workshops providing instructions on TERP grant applications).	Texas Commission on Environmental Quality	n/a	n/a
RESOURCE RECOVERY:			
Unknown at this time.	Texas Commission on Environmental Quality	n/a	n/a

Totals:

50

\$6,741,490

2013 Services to State Agencies (Actual)

List the various services your regional council has provided for state agencies in your regional council's **Fiscal Year 2013** and check the appropriate column to the right regarding whether the services were compensated, or not compensated.

AGENCY	SERVICE	Compensated	Partially Compensated	Not Compensated	Approx. Value (if Known)
9-1-1 / TECHNICAL ASSISTANCE:					
Commission on State Emergency Communications (CSEC)	AACOG administers the 9-1-1 Program for the seven counties of Atascosa, Bandera, Frio, Gillespie, Karnes, Kendall, and Wilson in compliance with the Commission on State Emergency Communications (CSEC) rules and guidelines.	X			n/a
CRIMINAL JUSTICE:					
Interlocal Agreement between the Governor's Office and AACOG (FY 2013)	The purpose of this Agreement is for the Governors Office - Criminal Justice Division to promote and enable intergovernmental communication performed by AACOG specific to grants awarded by CJD within the COG's geographic region. In consideration of CJD providing the funds, the COG agrees to perform the requirements and duties described by this Agreement. This includes grant monitoring, workshops, technical assistance, training, Preliminary Review Reporting, and duties specific to the Criminal Justice Advisory Committee.	X			\$132,640.79
GOVERNMENT SERVICES:					
TDA	Administer the Regional Review Committee, score the CDBG applications and provide technical assistance to member governments.	X			\$10,000.00
HOMELAND SECURITY:					
Texas Division of Emergency Management	Planning, training, exercises and grant monitoring	X			

NATURAL RESOURCES:					
Texas Department of Transportation	Conducted Commute Solutions program that promotes travel alternatives and reduces pollution and congestion.	\$213,000.00		\$53,400.00	\$267,000.00
Texas Commission on Environmental Quality	Developed emissions inventory for specific source categories, as directed by state.	\$73,524.00			\$73,524.00
Texas Commission on Environmental Quality	Conducted photochemical modeling to analyze and project ozone pollution in the region.	\$15,239.00			\$15,239.00
Texas Commission on Environmental Quality	Maintained air quality monitoring network in region.	\$35,169.00			\$35,169.00
RESOURCE RECOVERY:					
Texas Commission on Environmental Quality	Disseminate information; maintain the Closed Landfill Inventory, award and monitor grants, hold workshops. Review permit and registrations for waste and recycle facilities. Perform educational outreach for recycling. Provide meeting space for TCEQ public meetings. Serve on TCEQ committees if requested to do so. Serve on local community environmental committees and EPA committees when asked. Answer questions asked by the public and private industry on environmental topics.		X		\$227,409.00
WORKFORCE:					
Texas Workforce Commission	Operate Rural Texas Workforce Centers		X		\$3,543,533.00
Texas Workforce Commission	Rural Child Care Delivery System		X		\$574,452.00
Texas Veterans Commission	Housing4Texas Heroes program		X		\$275,000.00

\$5,153,966.79

2014 Services to State Agencies (Projected)

List the various services your regional council projects to provide for state agencies in your regional council's Fiscal Year 2014 and check the appropriate column to the right regarding whether the services were compensated, or not compensated.

AGENCY	SERVICE	Compensated	Partially Compensated	Not Compensated	Approx. Value (if Known)
9-1-1 / TECHNICAL ASSISTANCE:					
Commission on State Emergency Communications (CSEC)	AACOG administers the 9-1-1 Program for the seven counties of Atascosa, Bandera, Frio, Gillespie, Karnes, Kendall, and Wilson in compliance with the Commission on State Emergency Communications (CSEC) rules and guidelines.	X			n/a
ECONOMIC DEVELOPMENT:					
Interlocal Agreement between the Governor's Office and AACOG (FY 2014)	The purpose of this Agreement is for the Governors Office - Criminal Justice Division to promote and enable intergovernmental communication performed by AACOG specific to grants awarded by CJD within the COG's geographic region. In consideration of CJD providing the funds, the COG agrees to perform the requirements and duties described by this Agreement. This includes grant monitoring, workshops, technical assistance, training, Preliminary Review Reporting, and duties specific to the Criminal Justice Advisory Committee.	X			\$149,114.00
Government Services:					
TDA	Support the TxCDBG RRC in developing the 2014 AACOG Guidebook, Administer the Regional Review Committee, score the TxCDBG applications, and provide technical assistance to member governments.	X			\$10,000.00

HOMELAND SECURITY:					
Texas Division of Emergency Management	Planning, training, exercises and grant monitoring	X			
NATURAL RESOURCES:					
Texas Department of Transportation	Conducted Commute Solutions program that promotes travel alternatives and reduces pollution and congestion.	\$213,000.00		\$53,400.00	\$266,400.00
Texas Commission on Environmental Quality	Developed emissions inventory for specific source categories, as directed by state.	\$75,000.00			\$75,000.00
Texas Commission on Environmental Quality	Conducted photochemical modeling to analyze and project ozone pollution in the region.	\$35,000.00			\$35,000.00
Texas Commission on Environmental Quality	Maintained air quality monitoring network in region.	\$35,000.00			\$35,000.00
Texas Commission on Environmental Quality	Update the conceptual model for the region.	\$30,000.00			\$30,000.00
RESOURCE RECOVERY:					
Texas Commission on Environmental Quality	Disseminate information; maintain the Closed Landfill Inventory, award and monitor grants, hold workshops. Review permit and registrations for waste and recycle facilities. Perform educational outreach for recycling. Provide meeting space for TCEQ public meetings. Serve on TCEQ committees if requested to do so. Serve on local community environmental committees and EPA committees when asked. Answer questions asked by the public and private industry on environmental topics.		X		\$227,409.00
WORKFORCE:					
Texas Workforce Commission	Operate Rural Texas Workforce Centers	X			\$1,358,715.00
Texas Workforce Commission	Rural Child Care Delivery System	X			\$574,452.00
Texas Veterans Commission	Housing4Texas Heroes program	X			\$325,000

\$3,086,090.00

Staff Development

List your COGs staff development that was undertaken during **Fiscal Year 2013**:

NAME OF STAFF PERSON	TITLE	COURSE NAME	CONTACT HOURS
ALAMO AREA AGENCY ON AGING:			
Gloria Vasquez	Director	t4a DADS Quarterly Training	48
Gloria Vasquez	Director	Texas Conference on Aging	24
Gloria Vasquez	Director	Access & Assistance	24
Terry Haslett	Program Coordinator	TCOA	4
Terry Haslett	Program Coordinator	SAMS Administrator Training	8
Linda Martin	Managing Local Ombudsman	Ombudsman Training	32
Linda Martin	Managing Local Ombudsman	National Consumer Voice for LTC	20
Henri Eaton	Staff Ombudsman	Ombudsman Training	32
Henri Eaton	Staff Ombudsman	Volunteer Management Conference	16
Jeanette Blankenship	Staff Ombudsman	Ombudsman Training	32
Jim Rowland	Health & Wellness Specialist	Health Literacy Training	8
Jim Rowland	Health & Wellness Specialist	Life Improvement Series	8
Jim Rowland	Health & Wellness Specialist	Demential & Aging	4
Alvin Arada	Aging Care Specialist	DADS Access & Assistance Training	16
Alvin Arada	Aging Care Specialist	Training	12
Alvin Arada	Aging Care Specialist	Benefits Counseling Re-Certification Training	12
Michael Darilek	Aging Care Specialist	DADS Access & Assistance Training	16
Michael Darilek	Aging Care Specialist	Ombudsman Training	30
Michael Darilek	Aging Care Specialist	Benefits Counseling Training	12
Evangeline Diaz	Care Coordination Assistant	DADS Access & Assistance Training	16
Evangeline Diaz	Care Coordination Assistant	Benefits Counseling Re-Certification Training	12
Maria Wilson	Geriatric Care Specialist	DADS Access & Assistance Training	16
Maria Wilson	Geriatric Care Specialist	Annual Ombudsman Re-Certification Training	12
Maria Wilson	Geriatric Care Specialist	Benefits Counseling Re-Certification Training	12
Maureen Walsh	Alamo Aging Information Assistant	TAIRS Conference 2011	22
Maureen Walsh	Alamo Aging Information Assistant	SAMS Training	1
Maureen Walsh	Alamo Aging Information Assistant	Psychotropic Medications	1.5
Maureen Walsh	Alamo Aging Information Assistant	CPR/First Aid	2
Maureen Walsh	Alamo Aging Information Assistant	Star Plus, Medicaid Waiver, DBA training (Anthony Patron)	1.5
Daniel Goetz	Access & Intake Lead Specialist	Medicare A, B, C and D Training	1
Daniel Goetz	Access & Intake Lead Specialist	Tri-Care and Tri-Care for Life	3
Daniel Goetz	Access & Intake Lead Specialist	Texas Social Worker Admin. Training	1
Daniel Goetz	Access & Intake Lead Specialist	SAMS Training and Access training	15
Daniel Goetz	Access & Intake Lead Specialist	AACOG Ethics training	2
Daniel Goetz	Access & Intake Lead Specialist	CMS SHIP Update	0.5
Daniel Goetz	Access & Intake Lead Specialist	SHIP Training Medicaid	3
Daniel Goetz	Access & Intake Lead Specialist	BC I Training Work	8
Mary Tom	Alamo Aging Care Assistant	Benefits Training	
Mary Tom	Alamo Aging Care Assistant	HIPAA -	1
Mary Tom	Alamo Aging Care Assistant	TX Conf. on Aging	3.5
Suzanne Ruff	Elder Rights Specialist	SAMS Training and Access training	15
Suzanne Ruff	Elder Rights Specialist	Ombudsman Training Boerne	4
Suzanne Ruff	Elder Rights Specialist	MIPAA and Sam training	1
Suzanne Ruff	Elder Rights Specialist	San Antonio Bar Assoc.	1
Suzanne Ruff	Elder Rights Specialist	CMS Train the Trainer AACOG	8
Suzanne Ruff	Elder Rights Specialist	Social Security Updates	1
ALAMO LOCAL AUTHORITY:			
ALA Staff	Services Coordination Specialist	CH Mack Data Training	8
ALA Staff	Services Coordination Specialist	Charges for Community Based Services	4
ALA Staff	Services Coordination Specialist	Client Rights	1
ALA Staff	Services Coordination Specialist	Corporate Compliance	0
ALA Staff	Services Coordination Specialist	CPR - Adult	4
ALA Staff	Services Coordination Specialist	Culture Sensitivity	1
ALA Staff	Services Coordination Specialist	DADS Community Options	4

Performance/Productivity Report - State Assistance Planning Grant

ALA Staff	Services Coordination Specialist -	First Aid & Seizures	4
ALA Staff	Services Coordination Specialist -	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Services Coordination Specialist -	Medicaid/SS	4
ALA Staff	Services Coordination Specialist -	SAMA Training	12
ALA Staff	Services Coordination Specialist -	Psychotropic Medications	2
ALA Staff	Services Coordination Specialist -	Workplace Harassment Prevention	1
ALA Staff	Administrative Assistant - 3	CH Mack Data Training	8
ALA Staff	Administrative Assistant - 3	Client Rights	1
ALA Staff	Administrative Assistant - 3	Corporate Compliance	0
ALA Staff	Administrative Assistant - 3	Culture Sensitivity	1
ALA Staff	Administrative Assistant - 3	DocuData Training	2
ALA Staff	Administrative Assistant - 3	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Administrative Assistant - 3	Workplace Harassment Prevention	1
ALA Staff	Administrative Assistant - 3	SAMA Training	4
ALA Staff	Compliance Reviewer - 4	CH Mack Data Training	8
ALA Staff	Compliance Reviewer - 4	Charges for Community Based Services	4
ALA Staff	Compliance Reviewer - 4	Client Rights	1
ALA Staff	Compliance Reviewer - 4	Corporate Compliance	0
ALA Staff	Compliance Reviewer - 4	CPR - Adult	4
ALA Staff	Compliance Reviewer - 4	Culture Sensitivity	1
ALA Staff	Compliance Reviewer - 4	First Aid & Seizures	4
ALA Staff	Compliance Reviewer - 4	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Compliance Reviewer - 4	SAMA Training	12
ALA Staff	Compliance Reviewer - 4	Workplace Harassment Prevention	1
ALA Staff	Medical Records Clerk - 3	CH Mack Data Training	8
ALA Staff	Medical Records Clerk - 3	DocuData Training	2
ALA Staff	Medical Records Clerk - 3	Client Rights	1
ALA Staff	Medical Records Clerk - 3	Corporate Compliance	0
ALA Staff	Medical Records Clerk - 3	Culture Sensitivity	1
ALA Staff	Medical Records Clerk - 3	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Medical Records Clerk - 3	Workplace Harassment Prevention	1
ALA Staff	Medical Records Clerk - 3	SAMA Training	4
ALA Staff	Data Entry - 5	CH Mack Data Training	8
ALA Staff	Data Entry - 5	Client Rights	1
ALA Staff	Data Entry - 5	Corporate Compliance	0
ALA Staff	Data Entry - 5	Culture Sensitivity	1
ALA Staff	Data Entry - 5	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Data Entry - 5	Workplace Harassment Prevention	1
ALA Staff	Data Entry - 5	SAMA Training	4
ALA Staff	Medical Records Administrator - 1	Corporate Compliance	0
ALA Staff	Medical Records Administrator - 1	CPR - Adult	4
ALA Staff	Medical Records Administrator - 1	Culture Sensitivity	1
ALA Staff	Medical Records Administrator - 1	DADS Community Options	4
ALA Staff	Medical Records Administrator - 1	First Aid & Seizures	4
ALA Staff	Medical Records Administrator - 1	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Medical Records Administrator - 1	Medicaid/SS	4
ALA Staff	Medical Records Administrator - 1	SAMA Training	12
ALA Staff	Medical Records Administrator - 1	Psychotropic Medications	2
ALA Staff	Medical Records Administrator - 1	Workplace Harassment Prevention	1
ALA Staff	Medical Records Administrator - 1	CH Mack Data Training	8
ALA Staff	Medical Records Administrator - 1	Charges for Community Based Services	4
ALA Staff	Client Rights Officer - 1	Charges for Community Based Services	4
ALA Staff	Client Rights Officer - 1	Client Rights	1
ALA Staff	Client Rights Officer - 1	Corporate Compliance	0
ALA Staff	Client Rights Officer - 1	CPR - Adult	4
ALA Staff	Client Rights Officer - 1	Culture Sensitivity	1
ALA Staff	Client Rights Officer - 1	DADS Community Options	4
ALA Staff	Client Rights Officer - 1	First Aid & Seizures	4
ALA Staff	Client Rights Officer - 1	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Client Rights Officer - 1	Medicaid/SS	4
ALA Staff	Client Rights Officer - 1	SAMA Training	12
ALA Staff	Client Rights Officer - 1	Psychotropic Medications	2
ALA Staff	Client Rights Officer - 1	Workplace Harassment Prevention	1
ALA Staff	Care Specialist - I & E - 4	CH Mack Data Training	8

Performance/Productivity Report - State Assistance Planning Grant

ALA Staff	Care Specialist - I & E - 4	Charges for Community Based Services	4
ALA Staff	Care Specialist - I & E - 4	Client Rights	1
ALA Staff	Care Specialist - I & E - 4	Corporate Compliance	0
ALA Staff	Care Specialist - I & E - 4	Culture Sensitivity	1
ALA Staff	Care Specialist - I & E - 4	CPR - Adult	4
ALA Staff	Care Specialist - I & E - 4	First Aid & Seizures	4
ALA Staff	Care Specialist - I & E - 4	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Care Specialist - I & E - 4	Workplace Harassment Prevention	1
ALA Staff	Care Specialist - I & E - 4	SAMA Training	12
ALA Staff	Care Specialist - I & E - 4	Psychotropic Medications	2
ALA Staff	Team Leader - 7	Infections Control/HIV/AIDS/Universal Precautions	2
ALA Staff	Team Leader - 7	Medicaid/SS	4
ALA Staff	Team Leader - 7	SAMA Training	12
ALA Staff	Team Leader - 7	Psychotropic Medications	2
ALA Staff	Team Leader - 7	Workplace Harassment Prevention	1
ALA Staff	Team Leader - 7	CH Mack Data Training	8
ALA Staff	Team Leader - 7	Client Rights	1
ALA Staff	Team Leader - 7	Corporate Compliance	0
ALA Staff	Team Leader - 7	Culture Sensitivity	1
ALA Staff	Team Leader - 7	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Team Leader - 7	Workplace Harassment Prevention	1
ALA Staff	Team Leader - 7	CH Mack Data Training	8
ALA Staff	Team Leader - 7	Charges for Community Based Services	4
ALA Staff	Clinical Psychologist - 1	Medicaid/SS	4
ALA Staff	Clinical Psychologist - 1	SAMA Training	12
ALA Staff	Clinical Psychologist - 1	Psychotropic Medications	2
ALA Staff	Clinical Psychologist - 1	Workplace Harassment Prevention	1
ALA Staff	Clinical Psychologist - 1	CH Mack Data Training	8
ALA Staff	Clinical Psychologist - 1	Client Rights	1
ALA Staff	Clinical Psychologist - 1	Corporate Compliance	0
ALA Staff	Clinical Psychologist - 1	Culture Sensitivity	1
ALA Staff	Clinical Psychologist - 1	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Clinical Psychologist - 1	Workplace Harassment Prevention	1
ALA Staff	Clinical Psychologist - 1	SAMA Training	4
ALA Staff	Psychological Associate - 2	C.E.U.'s	6
ALA Staff	Psychological Associate - 2	Client Rights	1
ALA Staff	Psychological Associate - 2	Corporate Compliance	0
ALA Staff	Psychological Associate - 2	CPR - Adult	4
ALA Staff	Psychological Associate - 2	Culture Sensitivity	1
ALA Staff	Psychological Associate - 2	First Aid & Seizures	4
ALA Staff	Psychological Associate - 2	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Psychological Associate - 2	SAMA Training	12
ALA Staff	Services Manager - 4	Client Rights	1
ALA Staff	Services Manager - 4	Corporate Compliance	0
ALA Staff	Services Manager - 4	CPR - Adult	4
ALA Staff	Services Manager - 4	Culture Sensitivity	1
ALA Staff	Services Manager - 4	DADS Community Options	4
ALA Staff	Services Manager - 4	First Aid & Seizures	4
ALA Staff	Services Manager - 4	Infections Control/HIV/AIDS/Universal Precautions	2
ALA Staff	Services Manager - 4	Medicaid/SS	4
ALA Staff	Services Manager - 4	SAMA Training	12
ALA Staff	Services Manager - 4	Psychotropic Medications	2
ALA Staff	Services Manager - 4	Workplace Harassment Prevention	1
ALA Staff	Services Manager - 4	CH Mack Data Training	8
ALA Staff	Services Manager - 4	Charges for Community Based Services	4
BEXAR AREA AGENCY ON AGING:			
Bill Jones	Care Specialist (Care	SAMS 3.0 Training	2
Bill Jones	Care Specialist (Care	SAWS Presentation	1
Bill Jones	Care Specialist (Care	Trakstar Training	1.5
Bill Jones	Care Specialist (Care	AARP Trng. On Tablets & Smartphones	5
Bill Jones	Care Specialist (Care	ADRC Care Transitions Quarterly Workgroup Conference Call-Information Technology's Role in Care Transitions	1.5
Bill Jones	Care Specialist (Care	Carelink/MediLink Training	1.25
Bill Jones	Care Specialist (Care	APS	2

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Bill Jones	Care Specialist (Care	Dealing with Dementia in Elders	5.75
Bill Jones	Care Specialist (Care	Reverse Mortgages Inservice	2
Bill Jones	Care Specialist (Care	Personal Safety -SAFE Officer presentation - SAPD	1.25
Bill Jones	Care Specialist (Care	Navigator Certification Training (Health Insurance Marketplace	25
Biviana Escobar	Staff Ombudsman	Bexar Aging - Hands On Retreat	4
Biviana Escobar	Staff Ombudsman	Access & Assistance Training	12
Biviana Escobar	Staff Ombudsman	AACOG Ethics Training	2
Biviana Escobar	Staff Ombudsman	Resident Transfer & Discharge TLSC workshop	3
Biviana Escobar	Staff Ombudsman	Webinar: Ombudsman Case Complaint and Consultation	2
Biviana Escobar	Staff Ombudsman	Webinar: NORC Ombudman Online Training	6
Biviana Escobar	Staff Ombudsman	Webinar: N4a - Elder Abuse and AAAs : Best Practices and More	1
Biviana Escobar	Staff Ombudsman	Webinar: LTC Ombudsman Program: Performance Measures and Self Evaluation	2
Biviana Escobar	Staff Ombudsman	Webinar: Expansion of ALF Ombuds. Svcs.	2
Biviana Escobar	Staff Ombudsman	AAA Volunteer Orientation	3
Biviana Escobar	Staff Ombudsman	Webinar: SLTCO Proposed Rule: Briefing For Consumer Voice Network	1
Biviana Escobar	Staff Ombudsman	Webinar: Building the Ombudsman Brand	2
Biviana Escobar	Staff Ombudsman	Elder Abuse Conference	7
Biviana Escobar	Staff Ombudsman	Hand in Hand Training: Person-Centered Approach in the Care of Persons with Dementia and Prevention of Abuse	12
Biviana Escobar	Staff Ombudsman	Webinar: ALF Best Practices	2
Biviana Escobar	Staff Ombudsman	Building Bridges Conference: CTT / MFP	7
Biviana Escobar	Staff Ombudsman	DADS / Regulatory Services Division Training	7
Biviana Escobar	Staff Ombudsman	Webinar: Nursing Home Medical Necessity	2
Biviana Escobar	Staff Ombudsman	DADS/LTCR & Ombudsman QTR Meetings	8
Biviana Escobar	Staff Ombudsman	DADS / LTCR / ALF Provider Training	4
Bobby Ehrig	Veteran Care Specialist	Battle Buddy Training	8
Bobby Ehrig	Veteran Care Specialist	TVC Grant Training for XIII-A	6
Bobby Ehrig	Veteran Care Specialist	SAWS presentation	1
Bobby Ehrig	Veteran Care Specialist	Trakstar Training	1.5
Bobby Ehrig	Veteran Care Specialist	Crisis Intervention Training (CIT)	40
Bobby Ehrig	Veteran Care Specialist	Military & Veteran Peer Mentor Training	16
Bobby Ehrig	Veteran Care Specialist	APS	2
Bobby Ehrig	Veteran Care Specialist	TVC Training	32
Bobby Ehrig	Veteran Care Specialist	Wounded Warrior Project Peer Mentor Training	24
Bobby Ehrig	Veteran Care Specialist	Personal Safety -SAFE Officer presentation	1.25
Bobby Ehrig	Veteran Care Specialist	Veteran Leader Corps Training, Points of Light Foundation	24
Bobby Ehrig	Veteran Care Specialist	Building Safety- HR Inservice	1
Bobby Ehrig	Veteran Care Specialist	Self Protection and Safety	1
Bobby Ehrig	Veteran Care Specialist	Navigator Certification Training (Health Insurance Marketplace	25
Bobby Ehrig	Veteran Care Specialist	Elder Friends/Sr. Companion Program Inservice (Christian Sr Svcs)	1.00
Bobby Ehrig	Veteran Care Specialist	HIPPA & Prevention of Abuse	1
Candy Walsh	ASC Care Specialist	Ethics/Harrassment by AACOG	2.00
Candy Walsh	ASC Care Specialist	New SAMS training	2.00
Candy Walsh	ASC Care Specialist	SAWS presentation	1.00
Candy Walsh	ASC Care Specialist	Trakstar Trng.	1.50
Candy Walsh	ASC Care Specialist	Project Mend Open House	2.00
Candy Walsh	ASC Care Specialist	LGBTQ & Ally Ed. Summit	4.00
Candy Walsh	ASC Care Specialist	APS Inservice	2.00
Candy Walsh	ASC Care Specialist	APS Inservice -2 (Hoarding)	2.00
Candy Walsh	ASC Care Specialist	Reverse Mortgages	2.00
Candy Walsh	ASC Care Specialist	Personal Safety -SAFE Officer presentation - SAPD	1.25
Candy Walsh	ASC Care Specialist	Building Safety- HR Inservice	1.00
Candy Walsh	ASC Care Specialist	Self Protection and Safety Inservice	1.00
Candy Walsh	ASC Care Specialist	Health Ins. Marketplace Webinar I	1.00
Candy Walsh	ASC Care Specialist	Health Ins. Marketplace Webinar II	1.00
Candy Walsh	ASC Care Specialist	Health Insurance Marketplace Navigator Training	25.00
Candy Walsh	ASC Care Specialist	Elder Friends/Sr. Companion Program Inservice (Xtian Sr Svcs)	1.00
Candy Walsh	ASC Care Specialist	End-of-Life services options, Meadowlawn Funeral Svcs	1.00
Candy Walsh	ASC Care Specialist	TAIRS Conference	18.00
Candy Walsh	ASC Care Specialist	Navigator Training Update	2.00
Candy Walsh	ASC Care Specialist	VIA Bus Services - Inservice	1.00
Clarissa Dominguez	ASC Care Specialist	APS	2
Clarissa Dominguez	ASC Care Specialist	Disability Awareness/Working with Visually Impaired - In-service	1.5
Clarissa Dominguez	ASC Care Specialist	APS - Hoarding - In-service	1
Clarissa Dominguez	ASC Care Specialist	Reverse Mortgage	2

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Clarissa Dominguez	ASC Care Specialist	SHIP Webinar - Form 1200 and LIS from TLSC	1.5
Clarissa Dominguez	ASC Care Specialist	Personal Safety -SAFE Officer presentation - SAPD	1.25
Clarissa Dominguez	ASC Care Specialist	Benefit Counselor Update Training, Austin	16
Clarissa Dominguez	ASC Care Specialist	Elder Friends/Sr. Companion Program Inservice (Xtian Sr Svcs)	1
Clarissa Dominguez	ASC Care Specialist	End-of-Life services options, Meadowlawn Funeral Svcs	1
Dianne Teran	Care Specialist (Care Coordination)	The importance of Filing Income Tax & Barriers to Filing Income Tax Faced by Marginalized Populations	1
Dianne Teran	Care Specialist (Care Coordination)	Ethics/Harrasment by AACOG	2
Dianne Teran	Care Specialist (Care Coordination)	SAMS 3.0 Training	2
Dianne Teran	Care Specialist (Care Coordination)	SAWS Presentation	1
Dianne Teran	Care Specialist (Care Coordination)	Understanding the difficulties patients and their caregivers have when navigating San Antonio's complex, constant changing healthcare	1
Dianne Teran	Care Specialist (Care Coordination)	Trakstar Training	1.5
Dianne Teran	Care Specialist (Care Coordination)	National Multiple Sclerosis Society Presentation	1
Dianne Teran	Care Specialist (Care Coordination)	ADRC Care Transitions Quarterly Workgroup Conference Call-Information Technology's Role in Care Transitions	1.5
Dianne Teran	Care Specialist (Care Coordination)	Carelink/Medilink Training	1.25
Dianne Teran	Care Specialist (Care Coordination)	Abuse in Later Life: Cross-Training for Victim Service	6
Dianne Teran	Care Specialist (Care Coordination)	Improving Care Transitions: Engaging Older Patients on the Issue of Preventing Re-Hospitalizations	0.5
Dianne Teran	Care Specialist (Care Coordination)	What Ethical Social Workers Need to Know: Texas Law for the Social Worker	6
Dianne Teran	Care Specialist (Care Coordination)	APS	2
Dianne Teran	Care Specialist (Care Coordination)	All Faiths Welcome: Recognizing & Appreciating Religious Diversity & Inclusion in Practice & Policies	3.25
Dianne Teran	Care Specialist (Care Coordination)	Dealing with Demetia in Elders	5.75
Dianne Teran	Care Specialist (Care Coordination)	Disability Awareness/Working with Visually Impaired - In-service	1.5
Dianne Teran	Care Specialist (Care Coordination)	APS - Hoarding - In-service	1
Dianne Teran	Care Specialist (Care Coordination)	Summer Institute in Aging- Diversity in Mental Health	8
Dianne Teran	Care Specialist (Care Coordination)	CMS: Introduction to the Health Insurance Marketplace	1.75
Dianne Teran	Care Specialist (Care Coordination)	Care Transitions Intervention Training	12
Dianne Teran	Care Specialist (Care Coordination)	Personal Safety -SAFE Officer presentation	1.25
Dianne Teran	Care Specialist (Care Coordination)	UIW Field Instructor Training	5.5
Dianne Teran	Care Specialist (Care Coordination)	Building Safety- HR Inservice	1
Dianne Teran	Care Specialist (Care Coordination)	Self Protection and Safety Inservice	1
Dianne Teran	Care Specialist (Care Coordination)	Marketplace Webinar II	1
Dianne Teran	Care Specialist (Care Coordination)	Happy Trails- Navigating School Systems	1
Dianne Teran	Care Specialist (Care Coordination)	Navigator Certification Training (Health Insurance Marketplace	25
Dianne Teran	Care Specialist (Care Coordination)	Marketplace Webinar I	1
Dianne Teran	Care Specialist (Care Coordination)	Alamo Local Authority	1
Dianne Teran	Care Specialist (Care Coordination)	HIPAA	1
Dianne Teran	Care Specialist (Care Coordination)	Care Transitions Community Learning Call	1
Dianne Teran	Care Specialist (Care Coordination)	Project Mend	1
Dianne Teran	Care Specialist (Care Coordination)	VIA Bus Services - Inservice	1.5
Dianne Teran	Care Specialist (Care Coordination)	Navigator Training Update	2
Elena Hernandez	ASC Resource Specialist	Abuse in Later Life Training	48
Elena Hernandez	ASC Resource Specialist	Adult Protective Services Conference	24
Elena Hernandez	ASC Resource Specialist	Health Insurance Marketplace Training	32
Frances R. Hernandez	Benefits Counselor II	Financial Abuse of Elderly -Webinar	1.00
Frances R. Hernandez	Benefits Counselor II	Ethics/Harrasment by AACOG	2.00
Frances R. Hernandez	Benefits Counselor II	SAWS - Benefits / Rebecca Gonzales	1.00
Frances R. Hernandez	Benefits Counselor II	TrakStar Training	1.50
Frances R. Hernandez	Benefit Counselor II	Certified Financial Planning / USAA	1.00
Frances R. Hernandez	Benefit Counselor II	CareLink / MedLink - Claudia Herrea	1.25
Frances R. Hernandez	Benefit Counselor II	Abuse Later in Life	8.00
Frances R. Hernandez	Benefit Counselor II	CMS/Stakeholder & Partner Education Series	1.25
Frances R. Hernandez	Benefit Counselor II	APS/Overview - Lisa Senteno	2.00
Frances R. Hernandez	Benefit Counselor II	Benefit Counseling Conf call/ Patsy Fernandez	1.00
Frances R. Hernandez	Benefit Counselor II	Disability Awareness/Working with Visually Impaired - In-service	1.5
Frances R. Hernandez	Benefit Counselor II	APS - Hoarding - In-service	1
Frances R. Hernandez	Benefit Counselor II	CMS/Stakeholder & Partner Education Series	1.50
Frances R. Hernandez	Benefit Counselor II	Healthcare Market Place/HICAP Training	1.50
Frances R. Hernandez	Benefit Counselor II	AAAs and ADRC / HICAP Training	1.00
Frances R. Hernandez	Benefit Counselor II	DMEPOS:Phase II ? HICAP Training	1.50
Frances R. Hernandez	Benefit Counselor II	Open Discussion:Tableau ?HICAP Training	2.25
Frances R. Hernandez	Benefit Counselor II	Lets Talk About *ACL/AQA, CMS , Legal Awareness & Legal Assistance	3.00
Frances R. Hernandez	Benefit Counselor II	Managed Care:Star,Star+Plus	2.00
Frances R. Hernandez	Benefit Counselor II	Hot Topics: MIPPA ,Open Discussing / HICAP Training	2.00
Frances R. Hernandez	Benefit Counselor II	National Senior Law Center- SSA, Medicare, Medicaid -same sex couples	1.50
Frances R. Hernandez	Benefit Counselor II	Affordable Care Act /Webinar	1.00

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Frances R. Hernandez	Benefit Counselor II	Session I - Market Place Webinar	1.50
Frances R. Hernandez	Benefit Counselor II	Session II - Market Place Webinar	1.5
Frances R. Hernandez	Benefit Counselor II	Marketplace Training Workshop /CMS	8.00
Frances R. Hernandez	Benefit Counselor II	Elder Friends/Sr. Companion Program Inservice (Xtian Sr Svcs)	1.00
Frances R. Hernandez	Benefit Counselor II	End-of-Life services options, Meadowlawn Funeral Svcs	1.00
Frances R. Hernandez	Benefit Counselor II	VIA Bus Services - Inservice	1.50
Frances R. Hernandez	Benefit Counselor II	Navigator Training Update	2.00
George Losoya	ASC Lead Specialist	Battle Buddy Training	8
George Losoya	ASC Lead Specialist	Access & Assistance conference 2/4 - 2/6/2013	20
George Losoya	ASC Lead Specialist	New SAMS Trng.	2
George Losoya	ASC Program Manager	TVC Grant Training for XIII-A	6
George Losoya	ASC Lead Specialist	SAWS presentation	1
George Losoya	ASC Lead Specialist	Trakstar Training - Supervisors	1.5
George Losoya	ASC Lead Specialist	Carelink Presentation	1
George Losoya	ASC Lead Specialist	APS services	2
George Losoya	ASC Lead Specialist	Health Insurance Marketplace CMS	1
George Losoya	ASC Lead Specialist	Disability Awareness/Working with Visually Impaired - In-service	1.5
George Losoya	ASC Lead Specialist	APS - Hoarding - In-service	1
George Losoya	ASC Lead Specialist	Reverse Mortgage	2
George Losoya	ASC Program Manager	Supervisory Training	3
George Losoya	ASC Lead Specialist	Personal Safety -SAFE Officer presentation - SAPD	1.25
George Losoya	ASC Lead Specialist	HCBS Conference 9/9/13 - 9/12/13	24
George Losoya	ASC Lead Specialist	Options Counseling Training	16
George Losoya	ASC Lead Specialist	Navigator Certification Training (Health Insurance Marketplace)	25
George Losoya	ASC Lead Specialist	HIPAA	1
George Losoya	ASC Lead Specialist	ASIST Training, 10/15 - 10/16/2013	16
Heather Armstrong	Care Specialist (Benefits)	Profile of a Veteran	1
Heather Armstrong	Care Specialist (Benefits)	NMTP/SHIP monthly webinar (focus on OE, LIS)	1
Heather Armstrong	Care Specialist (Benefits)	Evidence Based Interventions for Persons with AD	1.25
Heather Armstrong	Care Specialist (Benefits)	NCOA Webinar- Suicide Prevention in older adults	1.5
Heather Armstrong	Care Specialist (Benefits)	Rating Disabilities VA Service Connected Compensation	1
Heather Armstrong	Care Specialist (Benefits)	Elder Abuse, Neglect, Exploitation for those with dementia	1.5
Heather Armstrong	Care Specialist (Benefits)	Answering the FAQ's about MCR	1
Heather Armstrong	Care Specialist (Benefits)	Impediments to Dept of VA Benefits	1
Heather Armstrong	Care Specialist (Benefits)	Competitive Bidding DMEPOS	1.25
Heather Armstrong	Care Specialist (Benefits)	Ethics/Harrasment by AACOG	2
Heather Armstrong	Care Specialist (Benefits)	Assistance for the Underinsured	1
Heather Armstrong	Care Specialist (Benefits)	Dept of VA Claims Adjudication Process	1
Heather Armstrong	Care Specialist (Benefits)	SAWS	1
Heather Armstrong	Care Specialist (Benefits)	Medicare and Retiree Coverage	1
Heather Armstrong	Care Specialist (Benefits)	Medicare Fraud Has Many Faces	1.5
Heather Armstrong	Care Specialist (Benefits)	Social Security - Ticket to Work	1.5
Heather Armstrong	Care Specialist (Benefits)	Monthly SHIP/CMS trng-MSN, FPL,Plan Finder updates	1
Heather Armstrong	Care Specialist (Benefits)	AARP-Health Care Law	1
Heather Armstrong	Care Specialist (Benefits)	CareLink/MedLink	1.25
Heather Armstrong	Care Specialist (Benefits)	Long Term Care Financing	1
Heather Armstrong	Care Specialist (Benefits)	SHIP/NMTP monthly trng	1
Heather Armstrong	Care Specialist (Benefits)	Care Transitions	1
Heather Armstrong	Care Specialist (Benefits)	LGBTQ and Ally Educational Summit	4
Heather Armstrong	Care Specialist (Benefits)	TLSC Veterans and the IRS	1.25
Heather Armstrong	Care Specialist (Benefits)	Understanding Medicare A and B	1
Heather Armstrong	Care Specialist (Benefits)	Tools and Techniques for Advance Care Planning	1.5
Heather Armstrong	Care Specialist (Benefits)	APS	2
Heather Armstrong	Care Specialist (Benefits)	Health Insurance Marketplace CMS	1
Heather Armstrong	Care Specialist (Benefits)	Medicare Special Enrollments	1.50
Heather Armstrong	Care Specialist (Benefits)	SSI Webinar	1.5
Heather Armstrong	Care Specialist (Benefits)	CMS/SHIP monthly call DMEPOS	1.25
Heather Armstrong	Care Specialist (Benefits)	Health Insurance Marketplace CMS	1
Heather Armstrong	Care Specialist (Benefits)	Health Insurance Marketplace CMS	1
Heather Armstrong	Care Specialist (Benefits)	MSP through TLSC	1.25
Heather Armstrong	Care Specialist (Benefits)	Reverse Mortgages	2
Heather Armstrong	Care Specialist (Benefits)	SHIP/NMTP monthly trng	1
Heather Armstrong	Care Specialist (Benefits)	Health Insurance Marketplace CMS	1.75
Heather Armstrong	Care Specialist (Benefits)	Care Transitions Intervention Training	12

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Heather Armstrong	Care Specialist (Benefits)	Action to Improve Care Transitions	0.5
Heather Armstrong	Care Specialist (Benefits)	SHIP Webinar - Form 1200 and LIS from TLSC	1.25
Heather Armstrong	Care Specialist (Benefits)	Personal Safety -SAFE Officer presentation - SAPD	1.25
Heather Armstrong	Care Specialist (Benefits)	Health Insurance Marketplace CMS	1
Heather Armstrong	Care Specialist (Benefits)	Marketplace and ACA	1.5
Heather Armstrong	Care Specialist (Benefits)	ADRC and AAA's	1
Heather Armstrong	Care Specialist (Benefits)	DMEPOS Phase II	1.5
Heather Armstrong	Care Specialist (Benefits)	Tableau/Open Discussion	2.25
Heather Armstrong	Care Specialist (Benefits)	Documentation in SAMS	3
Heather Armstrong	Care Specialist (Benefits)	Managed Care: STAR PLUS	2
Heather Armstrong	Care Specialist (Benefits)	Hot Topics;MIPPA i.e..	1.5
Heather Armstrong	Care Specialist (Benefits)	LTC MCD and QIT webinar	1.25
Heather Armstrong	Care Specialist (Benefits)	The Demise of DOMA	1.5
Heather Armstrong	Care Specialist (Benefits)	Building Safety- HR Inservice	1
Heather Armstrong	Care Specialist (Benefits)	Self Protection and Safety Inservice	1
Heather Armstrong	Care Specialist (Benefits)	CMS - Health Ins.Marketplace Webinar II	1.5
Heather Armstrong	Care Specialist (Benefits)	Health Insurance monthly TX call	1
Heather Armstrong	Care Specialist (Benefits)	Options Counseling Training - 9/17-9/18 2013	16
Heather Armstrong	Care Specialist (Benefits)	Marketplace Training Workshop /CMS	8
Heather Armstrong	Care Specialist (Benefits)	Elder Friends/Sr. Companion Program Inservice (Xlian Sr Svcs)	1
Heather Armstrong	Care Specialist (Benefits)	End-of-Life services options, Meadowlawn Funeral Svcs	1
Heather Armstrong	Care Specialist (Benefits)	Navigator Certification Training (Health Insurance Marketplace	25
Heather Armstrong	Care Specialist (Benefits)	CTI conference call	1
Heather Armstrong	Care Specialist (Benefits)	SHIP/NMTP monthly trng	1
Heather Armstrong	Care Specialist (Benefits)	CTI conference call	1
Heather Armstrong	Care Specialist (Benefits)	ACA-What It Means for Seniors	0.5
Heather Armstrong	Care Specialist (Benefits)	ACA-What It Means for Seniors	1
Heather Armstrong	Care Specialist (Benefits)	VIA Bus Services - Inservice	1.5
Laura Ledesma	Lead Care Specialist	Access & Assistance conference 2/4 - 2/6/2013	20
Laura Ledesma	Lead Care Specialist	New SAMS Trng.	2
Laura Ledesma	Lead Care Specialist	Ethics/Harrassment Trng.	2
Laura Ledesma	Lead Care Specialist	SAWS Presentation	1
Laura Ledesma	Lead Care Specialist	Trakstar Trng.	1.5
Laura Ledesma	Lead Care Specialist	Trakstar Training - Supervisors	2
Laura Ledesma	Lead Care Specialist	La Fe Policy /Food Insuff.	3
Laura Ledesma	Lead Care Specialist	Carelink/Medilink Training	1.25
Laura Ledesma	Lead Care Specialist	LGBTQ & Ally Ed. Summit	4
Laura Ledesma	Lead Care Specialist	Speaker's Bureau Trng.	4
Laura Ledesma	Lead Care Specialist	APS services	2
Laura Ledesma	Lead Care Specialist	Disability Awareness/Working with Visually Impaired - In-service	1.5
Laura Ledesma	Lead Care Specialist	APS - Hoarding - In-service	1
Laura Ledesma	Lead Care Specialist	Reverse Mortgages	2
Laura Ledesma	Lead Care Specialist	Supervisory Training	3
Laura Ledesma	Lead Care Specialist	CMS: Introduction to the Health Insurance Marketplace	1.75
Laura Ledesma	Lead Care Specialist	Care Transitions Intervention Training	12
Laura Ledesma	Lead Care Specialist	Personal Safety -SAFE Officer presentation - SAPD	1.25
Laura Ledesma	Lead Care Specialist	Building Safety- HR Inservice	1
Laura Ledesma	Lead Care Specialist	Self Protection and Safety Inservice	1
Laura Ledesma	Lead Care Specialist	Cuidando Con Respeto Trng.	3
Laura Ledesma	Lead Care Specialist	Marketplace Training Workshop /CMS	8
Laura Ledesma	Lead Care Specialist	Navigator Certification Training (Health Insurance Marketplace	25
Laura Ledesma	Lead Care Specialist	Elder Friends/Sr. Companion Program Inservice (Xlian Sr Svcs)	1
Laura Ledesma	Lead Care Specialist	Food Insufficiency	5
Laura Ledesma	Lead Care Specialist	ASIST Training, 10/15 - 10/16/2013	16
Laura Ledesma	Lead Care Specialist	Stress Management	3
Laura Ledesma	Lead Care Specialist	Conflict Resolution	3.25
Laura Ledesma	Lead Care Specialist	VIA Bus Services - Inservice	1.5
Laura Ledesma	Lead Care Specialist	Navigator Training Update	2
Martha Spinks	BAAA Director	Conference	16
Martha Spinks	BAAA Director	National Grantee Conference	32
Martha Spinks	BAAA Director	MIPPA Conference	16
Martha Spinks	BAAA Director	DADS Quarterly Training	32
Martha Spinks	BAAA Director	ADRC Association Quarterly training	32
Martha Spinks	BAAA Director	Adult Protective Services Conference	3

Martha Spinks	BAAA Director	Aging in Texas Conference	20
Martha Spinks	BAAA Director	Association of Defense Councils	4
Martha Spinks	BAAA Director	AACOG Cultural Sensitivity Training	2
Martha Spinks	BAAA Director	AACOG Training for Supervisors	3
Martha Spinks	BAAA Director	AACOG Ethics Training	2
Martha Spinks	BAAA Director	Applicant Training	8
Mary Durr	Regional Mobility Specialist	HR - New Employee Orientation	32.00
Mary Durr	Regional Mobility Specialist	Hoarding (psych aspect)	2.00
Mary Durr	Regional Mobility Specialist	Easter Seals Webinar	2.00
Mary Durr	Regional Mobility Specialist	Departmental Orientation	2.00
Mary Durr	Regional Mobility Specialist	Mobility Management Conference	27.50
Mary Durr	Regional Mobility Specialist	Easter Seals Travel Training Adm	2.00
Mary Durr	Regional Mobility Specialist	Travel Training Success:	4.00
Mary Durr	Regional Mobility Specialist	Training API Web Training Course	8.00
Mary Durr	Regional Mobility Specialist	SA Mobility Coalition Transportation Leadership Series	4.00
Mary Durr	Regional Mobility Specialist	Webinar Veteran Transportation	1.50
Mary Durr	Regional Mobility Specialist	Constant Contact Web Page TRN	6.00
Mary Durr	Regional Mobility Specialist	Leadership Academy	48.00
Mary Tom	Care Specialist (Care Coordination)	NCOA Webinar- Suicide Prevention in Older Adults	1.5
Mary Tom	Care Specialist (Care Coordination)	Financial Abuse of the Elderly (MMLearn production)	1
Mary Tom	Care Specialist (Care Coordination)	Skin Care, Skin Ulcers & Foot Care	2
Mary Tom	Care Specialist (Care Coordination)	Ethics/Harrassment by AACOG	2
Mary Tom	Care Specialist (Care Coordination)	SAMS 3.0	2
Mary Tom	Care Specialist (Care Coordination)	Medical Emergencies	2
Mary Tom	Care Specialist (Care Coordination)	Urinary Catheter Care & Use	1.75
Mary Tom	Care Specialist (Care Coordination)	TrakStar	1.5
Mary Tom	Care Specialist (Care Coordination)	How Will We Pay for This? How Will I Cope?	2
Mary Tom	Care Specialist (Care Coordination)	Suctioning, Tube Feedings, & Injections	2
Mary Tom	Care Specialist (Care Coordination)	Care Transitions Qtrly Work Group Call	1.5
Mary Tom	Care Specialist (Care Coordination)	Carelink/Medilink Training	1.25
Mary Tom	Care Specialist (Care Coordination)	Improving Care Transitions: Engaging Older Patients on the Issue of Preventing Re-Hospitalization	0.5
Mary Tom	Care Specialist (Care Coordination)	LGBTQ & Ally Educ. Summit	4
Mary Tom	Care Specialist (Care Coordination)	APS	2
Mary Tom	Care Specialist (Care Coordination)	Persons of All Faiths Welcome [ethics]	3.25
Mary Tom	Care Specialist (Care Coordination)	Grandparents & Grandchildren & Family Law and Medicaid	1.25
Mary Tom	Care Specialist (Care Coordination)	Disability Awareness/Working with Visually Impaired - In-service	1.5
Mary Tom	Care Specialist (Care Coordination)	APS - Hoarding - In-service	1
Mary Tom	Care Specialist (Care Coordination)	Reverse Mortgages; LRPC Update	2
Mary Tom	Care Specialist (Care Coordination)	CMS: Introduction to the Health Insurance Marketplace	1.75
Mary Tom	Care Specialist (Care Coordination)	CTI Training for Care Transition Coach certification 7-18 - 7/19/2013	12
Mary Tom	Care Specialist (Care Coordination)	Driving Collective Action to Improve Care Transitions	0.75
Mary Tom	Care Specialist (Care Coordination)	SHIP Webinar - Form 1200 and LIS from TLSC	1.25
Mary Tom	Care Specialist (Care Coordination)	Personal Safety -SAFE Officer presentation - SAPD	1.25
Mary Tom	Care Specialist (Care Coordination)	The Demise of DOMA	1.5
Mary Tom	Care Specialist (Care Coordination)	Building Safety- HR Inservice	1
Mary Tom	Care Specialist (Care Coordination)	Self Protection and Safety Inservice	1
Mary Tom	Care Specialist (Care Coordination)	Health Ins. Marketplace Webinar I	1
Mary Tom	Care Specialist (Care Coordination)	CMS - Health Ins. Marketplace Webinar II	1.5
Mary Tom	Care Specialist (Care Coordination)	Navigator Certification Training (Health Insurance Marketplace)	25
Mary Tom	Care Specialist (Care Coordination)	Quick Healthy Cooking	1.5
Mary Tom	Care Specialist (Care Coordination)	HIPAA	1
Mary Tom	Care Specialist (Care Coordination)	CTI Community Learning Call	1
Mary Tom	Care Specialist (Care Coordination)	Stress Management	3
Mary Tom	Care Specialist (Care Coordination)	Conflict Resolution	3.25
Mary Tom	Care Specialist (Care Coordination)	Heartsaver CPR & First Aid	4
Mary Tom	Care Specialist (Care Coordination)	"Macular Degeneration: What Everyone Needs to Know" - Danial A. Johnson, MD	0.5
Mary Tom	Care Specialist (Care Coordination)	"Feel Your Best at Any Age! Tips for Healthy Aging & Preventing Frailty" - Sara Espinoza, MD	0.5
Mary Tom	Care Specialist (Care Coordination)	"A Leap toward Treatment: Unraveling the Mechanisms that Link Aging to Alzheimer's" - Veronica Galvan, PhD	0.5
Mary Tom	Care Specialist (Care Coordination)	"Your Diet: Murder Mystery or Reality Show?" - Sue Cunningham, PhD	0.5
Mary Tom	Care Specialist (Care Coordination)	"Paths to Aging Research: Highlights of Articles from San Antonio Express-News" - Steven Auatod, PhD	0.5
Mary Tom	Care Specialist (Care Coordination)	CTI Community Learning Call	0.75
Mary Tom	Care Specialist (Care Coordination)	"Disability Benefits, the Do's and Don't's" by T. Barnes & others	2
Mary Tom	Care Specialist (Care Coordination)	VIA Bus Services - Inservice	1.5
Mary Tom	Care Specialist (Care Coordination)	Navigator Training Update	2

Performance/Productivity Report - State Assistance Planning Grant

Nellie Garay	Caregiver Support Specialist	Supporting Caregivers In the Workplace	1
Nellie Garay	Caregiver Support Specialist	Volunteer Respite Care Models	1.5
Nellie Garay	Caregiver Support Specialist	Alzheimer Educational Symposium	8
Nellie Garay	Caregiver Support Specialist	Lifespan Respite Conference	24
Nellie Garay	Caregiver Support Specialist	VA Caregiver Conference	2
Nellie Garay	Caregiver Support Specialist	Military Caregivers: Commonalities & Differences	1
Nellie Garay	Caregiver Support Specialist	Certified Marketplace Navigator training	40
Nellie Garay	Caregiver Support Specialist	Navigator training	1.5
Nellie Garay	Caregiver Support Specialist	Supporting family caregivers of veterans	1
Nick Monreal	Managing Ombudsman	Bexar Aging - Hans On Retreat	4
Nick Monreal	Managing Ombudsman	Access & Assistance Training	12
Nick Monreal	Managing Ombudsman	AACOG Ethics Training	2
Nick Monreal	Managing Ombudsman	Resident Transfer & Discharge TLSC workshop	3
Nick Monreal	Managing Ombudsman	Webinar: Ombudsman Case Complaint & Consultation	2
Nick Monreal	Managing Ombudsman	Webinar: NORC Ombudman Online Training	2
Nick Monreal	Managing Ombudsman	Webinar: LTC Ombudsman Program: Performance Measures and Self Evaluation	2
Nick Monreal	Managing Ombudsman	Webinar: Expansion of ALF Ombuds. Svcs.	2
Nick Monreal	Managing Ombudsman	Basic for Supervisors " A How to Guide "	4
Nick Monreal	Managing Ombudsman	AAA Volunteer Orientation	3
Nick Monreal	Managing Ombudsman	Webinar: Long Term Care Medicaid Eligibility	2
Nick Monreal	Managing Ombudsman	HR Supervisors Training	3
Nick Monreal	Managing Ombudsman	Webinar: Building the Ombudsman Brand	2
Nick Monreal	Managing Ombudsman	Elder Abuse Conference	7
Nick Monreal	Managing Ombudsman	Hand in Hand Training: Person-Centered Approach in the Care of Persons with Dementia and Prevention of Abuse	12
Nick Monreal	Managing Ombudsman	Webinar: ALF Best Practices	2
Nick Monreal	Managing Ombudsman	Building Bridges Conference: CTT / MFP	7
Nick Monreal	Managing Ombudsman	DADS / Regulatory Services Division Training	7
Nick Monreal	Managing Ombudsman	Webinar: Nursing Home Medical Necessity	2
Nick Monreal	Managing Ombudsman	DADS/LTCR & Ombudsman QTR Meetings	8
Nick Monreal	Managing Ombudsman	DADS / LTCR / ALF Provider Training	4
Paula Wanken	Administrative Assistant	BAAA all-staff inservice	4
Paula Wanken	Administrative Assistant	Track Star Training	2
Paula Wanken	Administrative Assistant	Data Management	20
Robert Gamboa	Billing Specialist	Data Management	20
Robert Gamboa	Billing Specialist	BAAA all-staff inservice	4
Robert Gamboa	Billing Specialist	AACOG Budgets	2
Robert Gamboa	Billing Specialist	Ethics and Harassment Training	2
Robert Gamboa	Billing Specialist	LAR PMP Training	6
Robert Gamboa	Billing Specialist	Track Star Training	2
Robert Gamboa	Billing Specialist	SAMS/NAPIS Report Training	8
Robert Gamboa	Billing Specialist	AAA Operations Training	16
Rose Ryan	Regional Mobility Manager	HR - New Employee Orientation	24
Rose Ryan	Regional Mobility Manager	HR - TrakStar TRN	0.5
Rose Ryan	Regional Mobility Manager	IT - Access to Ivantage	0.5
Rose Ryan	Regional Mobility Manager	Departmental Orientation	3
Rose Ryan	Regional Mobility Manager	FTA Webinar - Joint Development Project Funding	2
Rose Ryan	Regional Mobility Manager	Goals TRN	1
Rose Ryan	Regional Mobility Manager	CTAA Conference & Expo	40
Rose Ryan	Regional Mobility Manager	HR - Supervisor TRN	10
Rose Ryan	Regional Mobility Manager	One Call - One Click Web Conference	1
Rose Ryan	Regional Mobility Manager	VTCLI Conferene Call w/Peers	1
Rose Ryan	Regional Mobility Manager	WTS - Legislative Issues (Transportation)	3
Rose Ryan	Regional Mobility Manager	JCC - No More Falls Texas	3
Rose Ryan	Regional Mobility Manager	NCSL Webinar - Veterans Access to Transportation	2
Rose Ryan	Regional Mobility Manager	NCST Webinar - Local Match Grants	1
Rose Ryan	Regional Mobility Manager	TxDOT Webinar - 5310 Projects	1
Rosemary Guardiola	Benefits Counselor II	NMTP/Ship monthly webinar focus on OE LIS	1.00
Rosemary Guardiola	Benefits Counselor II	NMTP/SHIP monthly webinar (focus on OE, LIS)	1.00
Rosemary Guardiola	Benefits Counselor II	Financial Abuse of the Elderly	1.00
Rosemary Guardiola	Benefits Counselor II	Competitive Bidding DMEPOS	1.25
Rosemary Guardiola	Benefits Counselor II	Ethics/Harrasment	1.00
Rosemary Guardiola	Benefits Counselor II	Aaistance for Underinsured	1.00
Rosemary Guardiola	Benefits Counselor II	SAWS	1.00
Rosemary Guardiola	Benefits Counselor II	Medicare/Retiree Coverage	1.00

Performance/Productivity Report - State Assistance Planning Grant

Rosemary Guardiola	Benefits Counselor II	Medicare Fraud has Many Faces	1.50
Rosemary Guardiola	Benefits Counselor II	Monthly SHIP/CMS Plan Finder update	1.00
Rosemary Guardiola	Benefits Counselor II	AARP -Health Care	1.00
Rosemary Guardiola	Benefits Counselor II	CareLink MedeLink	1.25
Rosemary Guardiola	Benefits Counselor II	Long Term Financial	1.00
Rosemary Guardiola	Benefits Counselor II	Ship/ NMPT	1.00
Rosemary Guardiola	Benefits Counselor II	Care Transitions	1
Rosemary Guardiola	Benefits Counselor II	Understanding Medicare A/B	1
Rosemary Guardiola	Benefits Counselor II	APS	2.00
Rosemary Guardiola	Benefits Counselor II	Health Ins. CMS	1.00
Rosemary Guardiola	Benefits Counselor II	CMS Stakeholder Eduation Series	1.00
Rosemary Guardiola	Benefits Counselor II	Medicare Special Enrollments	1.50
Rosemary Guardiola	Benefits Counselor II	SSI Webinar	1.50
Rosemary Guardiola	Benefits Counselor II	CMS/Ship monthly call DMEPOS	1.25
Rosemary Guardiola	Benefits Counselor II	Health Ins. Marketplace CMS	1.00
Rosemary Guardiola	Benefits Counselor II	Health Insurance Marketplace CMS	1.00
Rosemary Guardiola	Benefits Counselor II	MSP / TLSC	1.25
Rosemary Guardiola	Benefits Counselor II	Reverse Morgages	2
Rosemary Guardiola	Benefits Counselor II	CMS Stakeholder Eduation Series	1.25
Rosemary Guardiola	Benefits Counselor II	Action to improveCareTransitions	1.25
Rosemary Guardiola	Benefits Counselor II	Health Insurance Marketplace CMS	1
Rosemary Guardiola	Benefits Counselor II	Medicare Special Enrollments	1.5
Rosemary Guardiola	Benefits Counselor II	SSI Webinar	1.5
Rosemary Guardiola	Benefits Counselor II	CMS /Ship DMEPOS	1.25
Rosemary Guardiola	Benefits Counselor II	Health Ins.Marketplace	1
Rosemary Guardiola	Benefits Counselor II	Health Insurance Marketplace CMS	1
Rosemary Guardiola	Benefits Counselor II	The Demise of DOMA	1
Rosemary Guardiola	Benefits Counselor II	Building Safety- HR Inservice	1
Rosemary Guardiola	Benefits Counselor II	Self Protection and Safety Inservice	1
Rosemary Guardiola	Benefits Counselor II	CMS - Health Ins.Marketplace Webinar II	1.5
Rosemary Guardiola	Benefits Counselor II	Navigator Certification Training (Health Insurance Marketplace	25
Rosemary Guardiola	Benefits Counselor II	Navigator Certification Training (Health Insurance Marketplace	25
Rosemary Guardiola	Benefits Counselor II	Health Ins Market 101	1
Rosemary Guardiola	Benefits Counselor II	Elder Friends/Sr. Companion Program Inservice (Xtian Sr Svcs)	1
Rosemary Guardiola	Benefits Counselor II	End-of-Life services options, Meadowlawn Funeral Svcs	1
Rosemary Guardiola	Benefits Counselor II	VIA Bus Services - Inservice	1
Sandra Aviles	Care Specialist (Benefits)	NMTP/SHIP monthly webinar (focus on OE, LIS)	1
Sandra Aviles	Care Specialist (Benefits)	Financial Abuse of the Elderly	1
Sandra Aviles	Care Specialist (Benefits)	NCOA -Answering the FAQs about Medicare	1
Sandra Aviles	Care Specialist (Benefits)	Ethics/Harrassment by ACOG	2
Sandra Aviles	Care Specialist (Benefits)	New SAMS/Harmony training	2
Sandra Aviles	Care Specialist (Benefits)	Needy Meds: Assistance for the underinsured	1
Sandra Aviles	Care Specialist (Benefits)	SAWS	1
Sandra Aviles	Care Specialist (Benefits)	TVC grant -Homes For Heroes	1
Sandra Aviles	Care Specialist (Benefits)	Carelink- MEDLINK	1
Sandra Aviles	Care Specialist (Benefits)	SHIP/CMS-	1
Sandra Aviles	Care Specialist (Benefits)	APS - In service	2
Sandra Aviles	Care Specialist (Benefits)	CMS/Benefits Counselor Review	1
Sandra Aviles	Care Specialist (Benefits)	CMS Stakeholder & Partner Education	1
Sandra Aviles	Care Specialist (Benefits)	Grandparents and Grandchildren – Family Law and Medicaid	1.25
Sandra Aviles	Care Specialist (Benefits)	CMS/Ship monthly call DMEPOS	1
Sandra Aviles	Care Specialist (Benefits)	MSP through TLSC, HHSC	1.25
Sandra Aviles	Care Specialist (Benefits)	Reverse Mortgages	2
Sandra Aviles	Care Specialist (Benefits)	CMS Stakeholder & Partner Education: Planfinder, LINET, Medicaid Enrollment	1.25
Sandra Aviles	Care Specialist (Benefits)	Care Transitions Intervention Training	12
Sandra Aviles	Care Specialist (Benefits)	National Care Transitions Webinar	1
Sandra Aviles	Care Specialist (Benefits)	SHIP Webinar - Form 1200 and LIS from TLSC	1.5
Sandra Aviles	Care Specialist (Benefits)	Personal Safety -SAFE Officer presentation - SAPD	1.25
Sandra Aviles	Care Specialist (Benefits)	Marketplace and ACA	1.5
Sandra Aviles	Care Specialist (Benefits)	ADRC and AAA's	1
Sandra Aviles	Care Specialist (Benefits)	DMEPOS Phase II	1.5
Sandra Aviles	Care Specialist (Benefits)	Tableau/Open Discussion	2.25
Sandra Aviles	Care Specialist (Benefits)	Documentation in SAMS	3
Sandra Aviles	Care Specialist (Benefits)	Managed Care: STAR PLUS	2

Performance/Productivity Report - State Assistance Planning Grant

Sandra Aviles	Care Specialist (Benefits)	Hot Topics;MIPPA i.e..	1.5
Sandra Aviles	Care Specialist (Benefits)	QIT- TLSC	1.25
Sandra Aviles	Care Specialist (Benefits)	The Demise of DOMA	1.5
Sandra Aviles	Care Specialist (Benefits)	CMS Train the trainer	8
Sandra Aviles	Care Specialist (Benefits)	CMS Train the trainer	8
Sandra Aviles	Care Specialist (Benefits)	Navigator Certification Training (Health Insurance Marketplace	25
Sandra Aviles	Care Specialist (Benefits)	Elder Friends/Sr. Companion Program Inservice (Xtian Sr Svcs)	1
Sandra Aviles	Care Specialist (Benefits)	End-of-Life services options, Meadowlawn Funeral Svcs	1
Sandra Aviles	Care Specialist (Benefits)	Heath Insurance Marketplace 101	
Sandra Aviles	Care Specialist (Benefits)	CTI Coach Learning Call	1
Sandra Aviles	Care Specialist (Benefits)	Affordable Care Act. What it means to Seniors	1
Sandra Aviles	Care Specialist (Benefits)	VIA Bus Services - Inservice	1
Siena Lindemann	ASC Program Manager	NCOA Webinar- Suicide Prevention in older adults	1.5
Siena Lindemann	ASC Program Manager	Ethics/Harrassment by AACOG	2
Siena Lindemann	ASC Program Manager	New SAMS Trng.	2
Siena Lindemann	ASC Program Manager	TVC Grant Training for XIII-A	6
Siena Lindemann	ASC Program Manager	SAWS Presentation Inservice	1
Siena Lindemann	ASC Program Manager	Trakstar Training - Supervisors	2
Siena Lindemann	ASC Program Manager	Legislative Advocacy	1
Siena Lindemann	ASC Program Manager	State Plan for Independent Living	2
Siena Lindemann	ASC Program Manager	Advocacy	1.5
Siena Lindemann	ASC Program Manager	Tornado	1
Siena Lindemann	ASC Program Manager	Emergency Mgmt in Texas	1
Siena Lindemann	ASC Program Manager	Community	1
Siena Lindemann	ASC Program Manager	Googling Applicants and Web Accessibility	1
Siena Lindemann	ASC Program Manager	Connecting People to Employment and Enhancing mobility options	
Siena Lindemann	ASC Program Manager	Becoming an Advocate for a Healthy Texas	1
Siena Lindemann	ASC Program Manager	A 3E Love Story	1
Siena Lindemann	ASC Program Manager	Developing Leadership and and followership	2
Siena Lindemann	ASC Program Manager	Medicaid Matters General	2
Siena Lindemann	ASC Program Manager	CareLink/MedLink- University Health Systems Program	1
Siena Lindemann	ASC Program Manager	Lamda - Definitions of LGBTQ	1
Siena Lindemann	ASC Program Manager	TransGender - Inclusion	1
Siena Lindemann	ASC Program Manager	Health Market places Navigator Webinar	1.5
Siena Lindemann	ASC Program Manager	Adult Protective Services	1.5
Siena Lindemann	ASC Program Manager	Emerging Leaders Program	24
Siena Lindemann	ASC Program Manager	Reverse Mortgages	2
Siena Lindemann	ASC Program Manager	Supervisory Training	3
Siena Lindemann	ASC Program Manager	TVC Grant Training for XIII-A Grant Webinar	1
Siena Lindemann	ASC Program Manager	CMS Presentation on Affordable Health Care Act	1
Siena Lindemann	ASC Program Manager	SHIP Webinar - Form 1200 and LIS from TLSC	1.5
Siena Lindemann	ASC Program Manager	Veteran Leader Corps Training, Points of Light Foundation	24
Siena Lindemann	ASC Program Manager	The Demise of DOMA	1.5
Siena Lindemann	ASC Program Manager	Building Safety- HR Inservice	1
Siena Lindemann	ASC Program Manager	Self Protection and Safety Inservice	1
Siena Lindemann	ASC Program Manager	Session I. Health Insurance Marketplace 101 Webinar	1
Siena Lindemann	ASC Program Manager	Information, Referral, and Assistance Intensive	8
Siena Lindemann	ASC Program Manager	A Partnership Model to Connect Rural Veterans with ADCRs for Options Counseling	1
Siena Lindemann	ASC Program Manager	ACL- Evidence Based Interventions for Caregivers of Persons with Dementia	1
Siena Lindemann	ASC Program Manager	Survey of Supporting People with Dementia	1
Siena Lindemann	ASC Program Manager	Incorporating Mobility Management into Options Counseling	1
Siena Lindemann	ASC Program Manager	San Antonio Volunteer Administrators Meeting - Lunch and Learn - Volunteer Handbooks and materials	1
Siena Lindemann	ASC Program Manager	Fraud Prevention and Detection in Participant Directed Programs	1
Siena Lindemann	ASC Program Manager	Improving Access to HCBS Services for People directing their own services	1
Siena Lindemann	ASC Program Manager	AIRS CIRS-A Train the Trainer	1
Siena Lindemann	ASC Program Manager	CMS: The Program you save may be your own- Fraud and Abuse Controls	1
Siena Lindemann	ASC Program Manager	ACL - The AD Networks Role in delivering VA Self-directed programs	1
Siena Lindemann	ASC Program Manager	Navigator Certification Training (Health Insurance Marketplace	25
Siena Lindemann	ASC Program Manager	Elder Friends/Sr. Companion Program Inservice (Xtian Sr Svcs)	1
Siena Lindemann	ASC Program Manager	End-of-Life services options, Meadowlawn Funeral Svcs	1
Siena Lindemann	ASC Program Manager	HIPAA Training	1
Siena Lindemann	ASC Program Manager	Senior Medicare Patrol Training	16
Siena Lindemann	ASC Program Manager	San Antonio Volunteer Administrators - Lunch and Learn: Marketing Techniques	1
Siena Lindemann	ASC Program Manager	Executive Women in Texas Government Conference	4

Performance/Productivity Report - State Assistance Planning Grant

Susan Blevins	Care Specialist (Care Coordination)	Battle Buddies 101	4
Susan Blevins	Care Specialist (Care Coordination)	Battle Buddies 101	4
Susan Blevins	Care Specialist (Care Coordination)	Ethics/Harrasment by AACOG	2
Susan Blevins	Care Specialist (Care Coordination)	New SAMS training	2
Susan Blevins	Care Specialist (Care Coordination)	SAWS Training	1
Susan Blevins	Care Specialist (Care Coordination)	Trakstar Training	1
Susan Blevins	Care Specialist (Care Coordination)	Survivor Benefit Plan	1.5
Susan Blevins	Care Specialist (Care Coordination)	Virtual Dementia Training	2
Susan Blevins	Care Specialist (Care Coordination)	CareLink/MedLink Training	1
Susan Blevins	Care Specialist (Care Coordination)	Improving Care Transitions: Engaging Older Patients on the Issue of Preventing Re-Hospitalization	0.5
Susan Blevins	Care Specialist (Care Coordination)	Strengthening the Safety Net through Networking and Education	1.5
Susan Blevins	Care Specialist (Care Coordination)	Preventing UTI's	0.75
Susan Blevins	Care Specialist (Care Coordination)	APS Inservice	2
Susan Blevins	Care Specialist (Care Coordination)	No More Falls Coalition - Video	0.5
Susan Blevins	Care Specialist (Care Coordination)	All Faiths Welcome: Recognizing & Appreciating Religious Diversity & Inclusion in Practice & Policies	3.25
Susan Blevins	Care Specialist (Care Coordination)	Grandparents & Grandchildren & Family Law and Medicaid	1.25
Susan Blevins	Care Specialist (Care Coordination)	Dealing with Dementia/Jason Schillerstrom	5.75
Susan Blevins	Care Specialist (Care Coordination)	The Shift from a Crisis Modelto an Illness Management Model of Mental Health Care	1.5
Susan Blevins	Care Specialist (Care Coordination)	Disability Awareness/Working with Visually Impaired - In-service	1.5
Susan Blevins	Care Specialist (Care Coordination)	APS - Hoarding - In-service	1
Susan Blevins	Care Specialist (Care Coordination)	Senior Directory Breakfast	1.5
Susan Blevins	Care Specialist (Care Coordination)	Dual Diagnosis	1.5
Susan Blevins	Care Specialist (Care Coordination)	Reverse Mortgages/Family Caregiver/Lifespan Respite	2
Susan Blevins	Care Specialist (Care Coordination)	2013 Summer Institute in Aging	8
Susan Blevins	Care Specialist (Care Coordination)	CMS: Introduction to the Health Insurance Marketplace	1
Susan Blevins	Care Specialist (Care Coordination)	VA Fully Developed Claims	1
Susan Blevins	Care Specialist (Care Coordination)	Personal Safety -SAFE Officer presentation - SAPD	1.25
Susan Blevins	Care Specialist (Care Coordination)	Mental Health Task Force - Genetics of Mental Health	1.5
Susan Blevins	Care Specialist (Care Coordination)	Compassion Fatigue Training	3.5
Susan Blevins	Care Specialist (Care Coordination)	Health Insurance Marketplace	1
Susan Blevins	Care Specialist (Care Coordination)	CCC Counseling - What we can do for clients	1.5
Susan Blevins	Care Specialist (Care Coordination)	CMS - Health Ins.Marketplace Webinar II	1.5
Susan Blevins	Care Specialist (Care Coordination)	Mental Health Task Force -Housing Options for Mental Illness	1.5
Susan Blevins	Care Specialist (Care Coordination)	ASIST Training 9/17- 9/18/2013	16
Susan Blevins	Care Specialist (Care Coordination)	Marketplace Training Workshop /CMS	8
Susan Blevins	Care Specialist (Care Coordination)	Navigator Certification Training (Health Insurance Marketplace	25
Susan Blevins	Care Specialist (Care Coordination)	Elder Friends/Sr. Companion Program Inservice (Xtian Sr Svcs)	1
Susan Blevins	Care Specialist (Care Coordination)	End-of-Life services options, Meadowlawn Funeral Svcs	1
Susan Blevins	Care Specialist (Care Coordination)	HIPAA Training	1
Susan Blevins	Care Specialist (Care Coordination)	Mental Health Task Force - Work Opportunities Play a Role in Recovery	1.5
Susan Blevins	Care Specialist (Care Coordination)	Domestic Violence Training (SAPD)	8
Susan Blevins	Care Specialist (Care Coordination)	CDSMP - Leader Update Training	8
Susan Blevins	Care Specialist (Care Coordination)	Stress Management/Conflict Resolution	6
Susan Blevins	Care Specialist (Care Coordination)	Mental Health Task Force - From the Veterans Perspective	1.5
Susan Blevins	Care Specialist (Care Coordination)	VIA Bus Services - Inservice	1.5
Susan Blevins	Care Specialist (Care Coordination)	Navigator Training Update	2
Teresa Banda	Lead Benefits Counselor	Financial Abuse of the Elderly	1
Teresa Banda	Lead Benefits Counselor	Access & Assistance Confrence 2/4 - 2/6/2013	20
Teresa Banda	Lead Benefits Counselor	SAMS Training new SPURS 3.01	2
Teresa Banda	Lead Benefits Counselor	Trakstar Trng.	1.5
Teresa Banda	Lead Benefits Counselor	Trakstar Training - Supervisors	2
Teresa Banda	Lead Benefits Counselor	Carelink/Medilink Training	1.25
Teresa Banda	Lead Benefits Counselor	LGBTQ & Ally Ed. Summit	4
Teresa Banda	Lead Benefits Counselor	HHS-Live Press Conference and Webinar	1
Teresa Banda	Lead Benefits Counselor	Webinar-The Most Important Conversation: Tools and Techniques for Advance Health Care Planning	1
Teresa Banda	Lead Benefits Counselor	Speaker's Bureau Trng.	4
Teresa Banda	Lead Benefits Counselor	APS	2
Teresa Banda	Lead Benefits Counselor	Health Insurance Marketplace CMS	1
Teresa Banda	Lead Benefits Counselor	Grandparents and Grandchildren & family Law and Medicaid	1.25
Teresa Banda	Lead Benefits Counselor	Health Insurance Marketplace CMS	1
Teresa Banda	Lead Benefits Counselor	Health Insurance Marketplace CMS	1
Teresa Banda	Lead Benefits Counselor	Reverse Mortgages	2
Teresa Banda	Lead Benefits Counselor	Supervisory Training	3
Teresa Banda	Lead Benefits Counselor	Personal Safety -SAFE Officer presentation - SAPD	1.25

Performance/Productivity Report - State Assistance Planning Grant

Teresa Banda	Lead Benefits Counselor	Building Safety- HR Inservice	1
Teresa Banda	Lead Benefits Counselor	Self Protection and Safety Inservice	1
Teresa Banda	Lead Benefits Counselor	Cuidando Con Respeto Trng.	3
Teresa Banda	Lead Benefits Counselor	CMS - Health Ins.Marketplace Webinar II	1.5
Teresa Banda	Lead Benefits Counselor	Options Counseling Training - 9/17-9/18 2013	16
Teresa Banda	Lead Benefits Counselor	Elder Friends/Sr. Companion Program Inservice (Xtian Sr Svcs)	1
Teresa Banda	Lead Benefits Counselor	Navigator Certification Training (Health Insurance Marketplace	25
Teresa Banda	Lead Benefits Counselor	HIPAA	1
Teresa Banda	Lead Benefits Counselor	ASIST Training, 10/15 - 10/16/2013	16
Teresa Banda	Lead Benefits Counselor	SHIP/NMTP monthly trng	1
Teresa Banda	Lead Benefits Counselor	VIA Bus Services - Inservice	1
Teresa Banda	Lead Benefits Counselor	Navigator Training Update	2
Tina Rosales	ASC -Care Specialist, BC II	SAWS - Affordability Programs	1.00
Tina Rosales	ASC -Care Specialist, BC II	AACOG - Trac Star - updates	1.50
Tina Rosales	ASC -Care Specialist, BC II	CMS / SHIP - TX Department of Ins.	1.00
Tina Rosales	ASC -Care Specialist, BC II	Project Mend Open House Tour	1.00
Tina Rosales	ASC -Care Specialist, BC II	University Care Link - Medlink	1.00
Tina Rosales	ASC -Care Specialist, BC II	Consumer Credit Counseling	2.00
Tina Rosales	ASC -Care Specialist, BC II	APS Services	2.00
Tina Rosales	ASC -Care Specialist, BC II	Demystifying Customer Loyalty / Retention	3.00
Tina Rosales	ASC -Care Specialist, BC II	101 Training / MSP/LIS/ SSI/ Medicare	2.00
Tina Rosales	ASC -Care Specialist, BC II	Disability Awareness/Working with Visually Impaired - In-service	1.5
Tina Rosales	ASC -Care Specialist, BC II	APS - Hoarding - In-service	1
Tina Rosales	ASC -Care Specialist, BC II	Reverse Mortgage	2.00
Tina Rosales	ASC -Care Specialist, BC II	Counseling Employees / Retirees on Medicare	1.00
Tina Rosales	ASC -Care Specialist, BC II	Outreach ASC Material & Services	4.00
Tina Rosales	ASC -Care Specialist, BC II	SHIP Webinar - Form 1200 and LIS from TLSC	1.50
Tina Rosales	ASC -Care Specialist, BC II	Benefits Counseling Update Training	16.00
Tina Rosales	ASC -Care Specialist, BC II	Disability Equipment Training - Disabled	1.50
Tina Rosales	ASC -Care Specialist, BC II	Building Safety- HR Inservice	1.00
Tina Rosales	ASC -Care Specialist, BC II	Self Protection and Safety Inservice	1.00
Tina Rosales	ASC -Care Specialist, BC II	Healthcare Navigator Grant - Training	0.50
Tina Rosales	ASC -Care Specialist, BC II	Project Mend - 20th Anniversary Event - History of Services	3.00
Tina Rosales	ASC -Care Specialist, BC II	Navigator Certification Training (Health Insurance Marketplace	25.00
Tina Rosales	ASC -Care Specialist, BC II	Elder Friends/Sr. Companion Program Inservice (Xtian Sr Svcs)	2.00
Tina Rosales	ASC -Care Specialist, BC II	End-of-Life services options, Meadowlawn Funeral Svcs	2.00
Valerie Biediger	Health & Wellness Specialist	Meeting the Mental Health Needs of Texans - St. David's Chr Conference - UT austr	8.5
Valerie Biediger	Health & Wellness Specialist	Effective Communication Tools for Healthcare Professionals 100	5
Valerie Biediger	Health & Wellness Specialist	AmA Making Community Connections: Chronic Disease Self-Management Education in FQHCs	1.5
Valerie Biediger	Health & Wellness Specialist	CDSME National Database Updates	1.5
Valerie Biediger	Health & Wellness Specialist	Communities Creating Healthy, Active Environments	1.5
Valerie Biediger	Health & Wellness Specialist	Embedding CDSME Programs within Health Care Organizations	1.5
Valerie Biediger	Health & Wellness Specialist	AACOG Ethics/Harassment Training	2
Valerie Biediger	Health & Wellness Specialist	Findings from the CDSMP National Study	1.5
Valerie Biediger	Health & Wellness Specialist	Senior Health Literacy -- How Much Do You and Your Senior Community Understand Together	1
Valerie Biediger	Health & Wellness Specialist	Implementing Policy Change to Advance Falls Prevention: Training, Examples, and Resources	1.5
Valerie Biediger	Health & Wellness Specialist	Tools & Tips to Enhance Hospital Adoption of CDSMEs	1.5
Valerie Biediger	Health & Wellness Specialist	Strategies for Sustainability: Oregon's Business Plan and the Oregon Self-Management Alliance	1.5
Valerie Biediger	Health & Wellness Specialist	San Antonio's Diabetes Epidemic: Three Views	1.5
Valerie Biediger	Health & Wellness Specialist	Identifying Health Care Needs of the Aging Population with Data	1
Valerie Biediger	Health & Wellness Specialist	Trak Star Training	1.5
Valerie Biediger	Health & Wellness Specialist	CDSMP Update Training	6
CRIMINAL JUSTICE:			
Marcela Medina	Public Safety Manager	The Governor's Office (TARC-2012 Quarterly)	3
Marcela Medina	Public Safety Manager	CJD Mandatory Training -TARC September	24
Marcela Medina	Public Safety Manager	The Governor's Office (TARC-2013 Quarterly)	4
Jim McGregor	Academy Instructor	ALERRT Train the Trainer	40
Jim McGregor	Academy Instructor	NAPD	40
Jim McGregor	Academy Instructor	Street Survival	16
Jim McGregor	Academy Instructor	Advanced Instructor	40
Mike Davis	BPOC Supervisor	FLETC	32
Mike Davis	BPOC Supervisor	Street Survival	16

Mike Davis	BPOC Supervisor	Data Driven Approaches to Crime and Traffic Safety	24
Mike Davis	BPOC Supervisor	Advanced Instructor	40
Richard Bryan	Academy Coordinator	Advanced Instructor	40
Richard Bryan	Academy Coordinator	TCOLE Coordinators Conference	24
Richard Bryan	Academy Coordinator	Coaching & Teambuilding Skills	8
Doris Haby	Administrative Assistant	Administrative Assistants Conference	8
GOVERNMENT SERVICES:			
Joe Ramos	Senior Director of Regional Services	EDA Eco Dev training conference	36
Joe Ramos	Senior Director of Regional Services	9-1-1 state program overview	8
Joe Ramos	Senior Director of Regional Services	Rural Development	16
HOUSING CHOICE VOUCHER PROGRAM:			
Maria Campa	Section 8 & Housing Specialist	PHA Executive Management	24
Maria Campa	Section 8 & Housing Specialist	Annual Plan Review	8
Maria Campa	Section 8 & Housing Specialist	HCV Contracts, Hearings & Terminations	16
Maria Campa	Section 8 & Housing Specialist	Housing Quality Standards Training	16
Maria Campa	Section 8 & Housing Specialist	Housing Assistance Payments Contract Training	2
9-1-1/TECHNICAL ASSISTANCE:			
Camilla Goldspink	9-1-1 Coordinator	TARC Training	8
Kay Roberts	9-1-1 Database Technician	TARC Training	16
Ricardo Suarez	9-1-1 Database Specialist	TARC Training	8
Marcela Medina	Public Safety Coordinator	9-1-1 Coordinator Training	8
Kay Roberts	9-1-1 Database Technician	9-1-1 Coordinator Training	16
Evangelina Alejandro	9-1-1 Database Coordinator	9-1-1 Coordinator Training	16
Camilla Goldspink	9-1-1 Coordinator	NG 9-1-1 Training	8
Kay Roberts	9-1-1 Database Technician	NG 9-1-1 Training	8
Ricardo Suarez	9-1-1 Database Specialist	NG 9-1-1 Training	8
Kay Roberts	9-1-1 Database Technician	Texas NENA	24
Camilla Goldspink	9-1-1 Coordinator	LAR Rider	16
Evangelina Alejandro	9-1-1 Database Coordinator	9-1-1 NET Training	3
Camilla Goldspink	9-1-1 Coordinator	Ethics	1.5
Kay Roberts	9-1-1 Database Technician	Ethics	1.5
Ricardo Suarez	9-1-1 Database Specialist	Ethics	1.5
Kay Roberts	9-1-1 Database Technician	CSEC Workshop	5
NATURAL RESOURCES:			
Yliana Flores	Alamo Area Clean Cities Coordinator	Compressed Natural Gas in Municipal Fleets	1
Yliana Flores	Alamo Area Clean Cities Coordinator	Fuel Price Report	1
Yliana Flores	Alamo Area Clean Cities Coordinator	Heavy-Duty Vehicle Idle Reduction	1
Yliana Flores	Alamo Area Clean Cities Coordinator	Clean Cities: Building Partnerships to Reduce Petroleum Use in Transportation	1
REGIONAL DATA CENTER:			
David Kruse	Regional Data Ctr Director	Texas Chapter APA Conference	24
RESOURCE RECOVERY:			
Georgia Zannaras	Resource Recovery Manager	EPA Series for 2013	12
Georgia Zannaras	Resource Recovery Manager	National Recycling Seriesfor 2013	10
Georgia Zannaras	Resource Recovery Manager	Local Control of Illegal Dumping	6
Georgia Zannaras	Resource Recovery Manager	TARC Training	24
Georgia Zannaras	Resource Recovery Manager	Manager's Training	4
Georgia Zannaras	Resource Recovery Manager	Harrassment Training	4
Georgia Zannaras	Resource Recovery Manager	Ethics Training	4
Georgia Zannaras	Resource Recovery Manager	Open Meetings Training	1
Georgia Zannaras	Resource Recovery Manager	Public Information Training	1
Georgia Zannaras	Resource Recovery Manager	Local Control of Oil and Gas Waste	6
Georgia Zannaras	Resource Recovery Manager	Abandoned Tire Workshop	3
Joe Ramos	Regional Services Director	Local Control of Oil and Gas Waste	6
Joe Ramos	Regional Services Director	Abandoned Tire Workshop	3
RURAL PUBLIC TRANSPORTATION:			
Beverly Lutz	Transportation Manager	Transit Marketing for C. P. T.	4
Beverly Lutz	Transportation Manager	Thinking Like a Business	4

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Beverly Lutz	Transportation Manager	Private Financing	4
Beverly Lutz	Transportation Manager	How Commitment & Advocacy Benefit Transit	4
Samuel Eleanor	Scheduling Coordinator	Reasonable Suspicious & Post-Accident Training	3.5
Kevin Sturdivant	Operation Manager	Reasonable Suspicious & Post-Accident Training	3.5
Kevin Sturdivant	Operation Manager	Basic Drug & Alcohol Orientation	2
All Staff	Drivers, Dispatch..	Title VI Training	1.5
All Staff	Drivers, Dispatch, Technicians..	Refresher: Drug & Alcohol Orientation	1.5
ART Staff	Dispatchers/Schedulers	Accident-Incident Training	2
ART Staff	Driver (s)-48	Problem Passengers--Challenging Situations	3
ART Staff	Driver (s)-48	CTAA PASS Certification	4
ART Staff	Driver (s)-48	Crisis Management Training	4
ART Staff	Driver (s)-48	CPR-First Aid & Blood borne Pathogen	6
ART Staff	Driver (s)-48	Defensive Driving	6
ART Staff	Driver (s)-48	Quarterly Safety Meetings + Training	4.5
ART Staff	Driver (s)-48	Q' Straint Securement Refresher Training	4
ART Staff	Driver (s)-48	Situational Awareness Safety Training	4
ART Staff	Driver (s)-48	Curbing Transit Employee Distracted Driving	2.5
ART Staff	Driver (s)-48	Post Accident-Incident Training	4
ART Staff	Driver (s)-48	New Hire Training	
ART Staff	Driver (s)-48	Refresher Training	3
ART Staff	Driver (s)-48	RTAP Customer Driven Service	4
ART Staff	Driver (s)-48	RTAP Problem Passengers-Challenging Situation	6
ART Staff	Driver (s)-48	System Security Awareness for Transit Employees	2
ART Staff	Driver (s)-16	Commerical Driver License Training	4
ART Staff	Driver (s)-34	Fire Extinguisher Training--Hands-on	1
ART Staff	Driver (s)-48	ADA & Sensitivity Training	2
ART Staff	Driver (s)-6	Accident-Incident Training	3
ART Staff	Driver (s)-48	Emergency Management	2
ART Staff	Driver (s)-48	e-learning CTEL wheelchair Training	2
ART Staff	Driver (s)-48	Refresher: Bloodborne Pathogen Training	1
ART Staff	Driver (s)-48	On-The-Road Safety Trainings	1
ART Staff	Driver (s)-48	Passenger Safety	2
ART Staff	Driver (s)-48	Safety Alerts	1
ART Staff	Driver (s)-48	Transporting Ambulatory Passengers	1
ART Staff	Driver (s)-48	Distracted Driving	1.5
ART Staff	Driver (s)-48	Weekly Safety Message (s)	1
Air Force Village Staff--(3)	Drivers & Maintenance Staff	Mobility Device Securement +	6
ALA Staff	ALA Staff	Vehicle Orientation	2
Pamela Vann	Safety/Training	Title VI Training	8
Pamela Vann	safety/Training	Drug and Alcohol Training	
Gloria Chacon	Admin. Assistant	Drug and Alcohol Training	16
Sytina Maloy	Admin. Assistant	Microsoft Office {8 programs}	6
Sytina Maloy	Admin. Assistant	Web Design	4
Grant Gual	Project Coordinator	Grant Writing Workshop	14
Grant Gual	Project Coordinator	Capital Asset Management	14
Grant Gual	Project Coordinator	Reasonable Suspicion Determinations	3
Grant Gual	Project Coordinator	Substance Abuse Management & Program Compliance	20
WEATHERIZATION ASSISTANCE PROGRAM:			
Eva Maldonado	Weatherization Inspector	NEAT Audit Training	16
Rick Morales	Weatherization Inspector	NEAT Audit Training	16
Michael Martinez	Weatherization Inspector	NEAT Audit Training	16
Rene' Chadick	WAP Manager	NEAT Audit Training	16
Mayra Rivero	WAP Coordinator	NEAT Audit Training	16
Rick Morales	Weatherization Inspector	Mobile/Manufactured Home Assessment	10
Michael Martinez	Weatherization Inspector	Mobile/Manufactured Home Assessment	10
Rene' Chadick	WAP Manager	Mobile/Manufactured Home Assessment	10
Mayra Rivero	WAP Coordinator	Mobile/Manufactured Home Assessment	10
Brent Flournoy	Program Analyst	Mobile/Manufactured Home Assessment	10
Rene' Chadick	WAP Manager	Managing Multiple Deadlines	8
Mayra Rivero	WAP Coordinator	Managing Multiple Deadlines	8
Alicia Avila Penalver	Billing Technician	Managing Multiple Deadlines	8
WORKFORCE:			

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Ashcraft, Marti	Business Service Representative	IT Security Awareness	2
Bermea, Brandy	Child Care Counselor	IT Security Awareness	2
Cantu, Julie	Child Care Resource Specialist	IT Security Awareness	2
Cantu, Julie	Child Care Resource Specialist	Humana Presentation	2
Casias, Johnny	Career Development Specialist	IT Security Awareness	2
Cope, Theresa	Career Development Specialist	IT Security Awareness	2
Cope, Theresa	Career Development Specialist	Humana Presentation	2
Cope, Theresa	Career Development Specialist	Humana Presentation	2
DeLaCruz, Melissa	Center Manager	Workforce Center Customer Tracking(WCCT	4
DeLaCruz, Melissa	Center Manager	IT Security Awareness	2
DeLaCruz, Melissa	Center Manager	Humana Presentation	2
DeLeon, Veronica	Career Development Specialist	IT Security Awareness	2
Dieringer, Gaylyn	Workforce Director	IT Security Awareness	2
Eakle, Susan	Career Development Specialist	IT Security Awareness	2
Eakle, Susan	Career Development Specialist	Humana Presentation	2
Eakle, Susan	Career Development Specialist	Trakstar Training	2
Ellenwood, Kenneth	Career Development Specialist	IT Security Awareness	2
Escamilla, Diane	Information and Referral Assistant	Workforce Center Customer Tracking(WCCT	4
Escamilla, Diane	Information and Referral Assistant	IT Security Awareness	2
Garcia, Isabel	Child Care Counselor	IT Security Awareness	2
Garcia, Isabel	Child Care Counselor	Humana Presentation	2
Garcia, Isabel	Child Care Counselor	Trakstar Training	2
Garza, Donna (Diana)	Career Development Specialist	IT Security Awareness	2
Garza, Donna (Diana)	Career Development Specialist	Humana Presentation	2
Gomez, Alicia	Information and Referral Assistant	IT Security Awareness	2
Gonzales, Bertha	Child Care Case Aide	IT Security Awareness	2
Goolsby, Tania	Child Care Case Aide	IT Security Awareness	2
Guerrero, Roxanne	Information and Referral Assistant	IT Security Awareness	2
Gutierrez, Theresa	Career Development Specialist	IT Security Awareness	2
Gutierrez, Theresa	Career Development Specialist	Trakstar Training	2
Irby, Lynn	Information and Referral Assistant	IT Security Awareness	2
James, Maria	Business Service Representative	IT Security Awareness	2
Juarez, Gilbert	Resource Assistant	IT Security Awareness	2
Lodge, Susan	Senior Director of Workforce & Community Development	IT Security Awareness	2
Lopez, Teresa	Child Care Counselor	IT Security Awareness	2
Lopez, Teresa	Child Care Counselor	Humana Presentation	2
McMurtry, Carl	Career Development Specialist	IT Security Awareness	2
McMurtry, Carl	Career Development Specialist	Humana Presentation	2
McMurtry, Carl	Career Development Specialist	Trakstar Training	2
Mertz, Michelle	Career Development Specialist	IT Security Awareness	2
Morales, Alfredo	Information and Referral Assistant	Workforce Center Customer Tracking(WCCT	4
Morales, Alfredo	Information and Referral Assistant	IT Security Awareness	2
Morales, Alfredo	Information and Referral Assistant	Humana Presentation	2
Morales, Alfredo	Information and Referral Assistant	Trakstar Training	2
Orr, Kimberly	Career Development Specialist - Youth	IT Security Awareness	2
Orr, Kimberly	Career Development Specialist - Youth	Humana Presentation	2
Orr, Kimberly	Career Development Specialist - Youth	Trakstar Training	2
Orum, William	Career Development Specialist	IT Security Awareness	2
Orum, William	Career Development Specialist	Humana Presentation	2
Orum, William	Career Development Specialist	Trakstar Training	2
Perez, Oscar	Center Manager	DNA Help Desk Ticket System	4
Perez, Oscar	Center Manager	Workforce Center Customer Tracking(WCCT	4
Perez, Oscar	Center Manager	IT Security Awareness	2
Plummer, Randall	Assistant Center Manager	Workforce Center Customer Tracking(WCCT	4
Plummer, Randall	Assistant Center Manager	IT Security Awareness	2
Rodriguez, Audrey	Workforce Resource Technician	IT Security Awareness	2
Rogers, Susan	Career Development Specialist	IT Security Awareness	2
Romero, Martha	Career Development Specialist	IT Security Awareness	2
Schultze, Gloria	Information and Referral Assistant	Workforce Center Customer Tracking(WCCT	4
Schultze, Gloria	Information and Referral Assistant	IT Security Awareness	2
Schultze, Gloria	Information and Referral Assistant	Humana Presentation	2
Serrano, Leticia	Workforce Resource Technician	IT Security Awareness	2
Shirley, Tricia	Career Development Specialist	IT Security Awareness	2
Simpkins, Octavious	Resource Assistant	IT Security Awareness	2

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Spriggs, Shannon	Quality Assurance Specialist	IT Security Awareness	2
Spriggs, Shannon	Quality Assurance Specialist	DNA Help Desk Ticket System	12
Stoker, Jackie	Resource Assistant	IT Security Awareness	2
Strunk, Marikka	Business Service Representative	IT Security Awareness	2
Tavera, Rebecca	Information and Referral Assistant	Workforce Center Customer Tracking(WCCT	4
Tavera, Rebecca	Information and Referral Assistant	IT Security Awareness	2
Tavera, Rebecca	Information and Referral Assistant	Humana Presentation	2
Tavera, Rebecca	Information and Referral Assistant	Trakstar Training	2
Thomas, Susan E.	Rural Child Care Coordinator	IT Security Awareness	2
Ugarte, Debbie	Workforce Resource Technician	IT Security Awareness	2
Valdez, Sarah	Assistant Center Manager	Workforce Center Customer Tracking(WCCT	4
Valdez, Sarah	Assistant Center Manager	IT Security Awareness	2
Valdez, Sarah	Assistant Center Manager	Humana Presentation	2
Vasquez, Rosemary	Career Development Specialist	IT Security Awareness	2
Ventura, Linda	Career Development Specialist	IT Security Awareness	2
Willis, Jennifer	Business Service Representative	WorkInTexas.com	16
Willis, Jennifer	Business Service Representative	IT Security Awareness	2
Willis, Jennifer	Business Service Representative	Humana Presentation	2
Womack, Barbetta	Business Services Manager	DNA Help Desk Ticket System	4
Womack, Barbetta	Business Services Manager	Workforce Center Customer Tracking(WCCT	4
Womack, Barbetta	Business Services Manager	IT Security Awareness	2
Womack, Barbetta	Business Services Manager	Humana Presentation	2

2014 Staff Development (Projected)

List your COGs staff development projected to be undertaken during **Fiscal Year 2014**:

NAME OF STAFF PERSON	TITLE	COURSE NAME	CONTACT
ALAMO AGING:			
Gloria Vasquez	Director	14a DADS Quarterly Training	48
Gloria Vasquez	Director	Texas Conference on Aging	24
Gloria Vasquez	Director	Access & Assistance	24
Gloria Vasquez	Director	Ombudsman	24
VACANT	Program Coordinator	SAMS Administrator Training	8
Linda Martin	Managing Local Ombudsman	Ombudsman Training	32
Linda Martin	Managing Local Ombudsman	National Consumer Voice for LTC	20
Linda Martin	Managing Local Ombudsman	Money Follows the Person	12
Linda Martin	Managing Local Ombudsman	Assisted Living Facilities	20
Linda Martin	Managing Local Ombudsman	Hand in Hand-Dementia	12
Linda Martin	Managing Local Ombudsman	Monthly webinars	12
Henri Eaton	Staff Ombudsman	Ombudsman Training	32
Henri Eaton	Staff Ombudsman	Volunteer Management Conference	16
Henri Eaton	Staff Ombudsman	Money Follows the Person	12
Henri Eaton	Staff Ombudsman	Assisted Living Facilities	20
Henri Eaton	Staff Ombudsman	Hand in Hand-Dementia	12
Henri Eaton	Staff Ombudsman	Monthly webinars	12
Jeanette Blankenship	Staff Ombudsman	Ombudsman Training	32
Jeanette Blankenship	Staff Ombudsman	Money Follows the Person	12
Jeanette Blankenship	Staff Ombudsman	Assisted Living Facilities	20
Jeanette Blankenship	Staff Ombudsman	Hand in Hand-Dementia	12
Jeanette Blankenship	Staff Ombudsman	Monthly webinars	12
Jim Rowland	Health & Wellness Specialist	Roslyn Carter Caregiving	36
Jim Rowland	Health & Wellness Specialist	Life Improvement Series	8
Jim Rowland	Health & Wellness Specialist	Demential & Aging	4
Jim Rowland	Health & Wellness Specialist	Caregiver Stress Busting	36
Alvin Arada	Aging Care Specialist	DADS Access & Assistance Training	16
Alvin Arada	Aging Care Specialist	Annual Ombudsman Re-Certification Training	12
Alvin Arada	Aging Care Specialist	Benefits Counseling Re-Certification Training	12
Alvin Arada	Aging Care Specialist	NAPIS	8
Michael Darilek	Aging Care Specialist	DADS Access & Assistance Training	16
Michael Darilek	Aging Care Specialist	Ombudsman Training	24
Michael Darilek	Aging Care Specialist	Benefits Counseling Training	12
Evangeline Diaz	Care Coordination Assistant	DADS Access & Assistance Training	16
Evangeline Diaz	Care Coordination Assistant	Benefits Counseling Re-Certification Training	12
Evangeline Diaz	Care Coordination Assistant	NAPIS	8
Maria Wilson	Geriatric Care Specialist	DADS Access & Assistance Training	16
Maria Wilson	Geriatric Care Specialist	Annual Ombudsman Re-Certification Training	12
Maria Wilson	Geriatric Care Specialist	Benefits Counseling Re-Certification Training	12
Maria Wilson	Geriatric Care Specialist	Lifespan Respite	30
Maureen Walsh	Alamo Aging Information Assistant	AIRS Conference	16
Maureen Walsh	Alamo Aging Information Assistant	CPR/First Aid	2
Daniel Goetz	Access & Intake Lead Specialist	Medicare A, B, C and D Training	1
Daniel Goetz	Access & Intake Lead Specialist	Tri-Care and Tri-Care for Life	3
Daniel Goetz	Access & Intake Lead Specialist	Texas Social Worker Admin. Training	1
Daniel Goetz	Access & Intake Lead Specialist	SAMS Training and Access training	15
Daniel Goetz	Access & Intake Lead Specialist	AACOG Ethics training	2
Daniel Goetz	Access & Intake Lead Specialist	CMS SHIP Update	0.5
Daniel Goetz	Access & Intake Lead Specialist	SHIP Training Medicaid	3
Daniel Goetz	Access & Intake Lead Specialist	BC I Training Work	8
Suzanne Ruff	Elder Rights Specialist	SAMS Training and Access training	15
Suzanne Ruff	Elder Rights Specialist	Ombudsman Training	12
Suzanne Ruff	Elder Rights Specialist	MIPAA and SAMS training	1
Suzanne Ruff	Elder Rights Specialist	San Antonio Bar Assoc.	1
Suzanne Ruff	Elder Rights Specialist	CMS Train the Trainer AACOG	8
Suzanne Ruff	Elder Rights Specialist	Social Security Updates	1
Margarita Milnes	Grant Specialist	CTI	36
Trish Slaton	Administrative Assistant	Excel	18
ALAMO LOCAL AUTHORITY:			
ALA Staff	Services Coordination Specialist - 125	CH Mack Data Training	8
ALA Staff	Services Coordination Specialist - 125	Charges for Community Based Services	4
ALA Staff	Services Coordination Specialist - 125	Client Rights	1
ALA Staff	Services Coordination Specialist - 125	Corporate Compliance	0
ALA Staff	Services Coordination Specialist - 125	CPR - Adult	4
ALA Staff	Services Coordination Specialist - 125	Culture Sensitivity	1

ALA Staff	Services Coordination Specialist - 125	DADS Community Options	4
ALA Staff	Services Coordination Specialist - 125	First Aid & Seizures	4
ALA Staff	Services Coordination Specialist - 125	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Services Coordination Specialist - 125	Medicaid/SS	4
ALA Staff	Services Coordination Specialist - 125	SAMA Training	12
ALA Staff	Services Coordination Specialist - 125	Psychotropic Medications	2
ALA Staff	Services Coordination Specialist - 125	Workplace Harassment Prevention	1
ALA Staff	Administrative Assistant - 3	CH Mack Data Training	8
ALA Staff	Administrative Assistant - 3	Client Rights	1
ALA Staff	Administrative Assistant - 3	Corporate Compliance	0
ALA Staff	Administrative Assistant - 3	Culture Sensitivity	1
ALA Staff	Administrative Assistant - 3	DocuData Training	2
ALA Staff	Administrative Assistant - 3	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Administrative Assistant - 3	Workplace Harassment Prevention	1
ALA Staff	Administrative Assistant - 3	SAMA Training	4
ALA Staff	Compliance Reviewer - 4	CH Mack Data Training	8
ALA Staff	Compliance Reviewer - 4	Charges for Community Based Services	4
ALA Staff	Compliance Reviewer - 4	Client Rights	1
ALA Staff	Compliance Reviewer - 4	Corporate Compliance	0
ALA Staff	Compliance Reviewer - 4	CPR - Adult	4
ALA Staff	Compliance Reviewer - 4	Culture Sensitivity	1
ALA Staff	Compliance Reviewer - 4	First Aid & Seizures	4
ALA Staff	Compliance Reviewer - 4	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Compliance Reviewer - 4	SAMA Training	12
ALA Staff	Compliance Reviewer - 4	Workplace Harassment Prevention	1
ALA Staff	Medical Records Clerk - 3	CH Mack Data Training	8
ALA Staff	Medical Records Clerk - 3	DocuData Training	2
ALA Staff	Medical Records Clerk - 3	Client Rights	1
ALA Staff	Medical Records Clerk - 3	Corporate Compliance	0
ALA Staff	Medical Records Clerk - 3	Culture Sensitivity	1
ALA Staff	Medical Records Clerk - 3	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Medical Records Clerk - 3	Workplace Harassment Prevention	1
ALA Staff	Medical Records Clerk - 3	SAMA Training	4
ALA Staff	Data Entry - 5	CH Mack Data Training	8
ALA Staff	Data Entry - 5	Client Rights	1
ALA Staff	Data Entry - 5	Corporate Compliance	0
ALA Staff	Data Entry - 5	Culture Sensitivity	1
ALA Staff	Data Entry - 5	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Data Entry - 5	Workplace Harassment Prevention	1
ALA Staff	Data Entry - 5	SAMA Training	4
ALA Staff	Medical Records Administrator - 1	Corporate Compliance	0
ALA Staff	Medical Records Administrator - 1	CPR - Adult	4
ALA Staff	Medical Records Administrator - 1	Culture Sensitivity	1
ALA Staff	Medical Records Administrator - 1	DADS Community Options	4
ALA Staff	Medical Records Administrator - 1	First Aid & Seizures	4
ALA Staff	Medical Records Administrator - 1	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Medical Records Administrator - 1	Medicaid/SS	4
ALA Staff	Medical Records Administrator - 1	SAMA Training	12
ALA Staff	Medical Records Administrator - 1	Psychotropic Medications	2
ALA Staff	Medical Records Administrator - 1	Workplace Harassment Prevention	1
ALA Staff	Medical Records Administrator - 1	CH Mack Data Training	8
ALA Staff	Medical Records Administrator - 1	Charges for Community Based Services	4
ALA Staff	Client Rights Officer - 1	Charges for Community Based Services	4
ALA Staff	Client Rights Officer - 1	Client Rights	1
ALA Staff	Client Rights Officer - 1	Corporate Compliance	0
ALA Staff	Client Rights Officer - 1	CPR - Adult	4
ALA Staff	Client Rights Officer - 1	Culture Sensitivity	1
ALA Staff	Client Rights Officer - 1	DADS Community Options	4
ALA Staff	Client Rights Officer - 1	First Aid & Seizures	4
ALA Staff	Client Rights Officer - 1	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Client Rights Officer - 1	Medicaid/SS	4
ALA Staff	Client Rights Officer - 1	SAMA Training	12
ALA Staff	Client Rights Officer - 1	Psychotropic Medications	2
ALA Staff	Client Rights Officer - 1	Workplace Harassment Prevention	1
ALA Staff	Care Specialist - I & E - 4	CH Mack Data Training	8
ALA Staff	Care Specialist - I & E - 4	Charges for Community Based Services	4
ALA Staff	Care Specialist - I & E - 4	Client Rights	1
ALA Staff	Care Specialist - I & E - 4	Corporate Compliance	0
ALA Staff	Care Specialist - I & E - 4	Culture Sensitivity	1
ALA Staff	Care Specialist - I & E - 4	CPR - Adult	4
ALA Staff	Care Specialist - I & E - 4	First Aid & Seizures	4
ALA Staff	Care Specialist - I & E - 4	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Care Specialist - I & E - 4	Workplace Harassment Prevention	1

ALA Staff	Care Specialist - I & E - 4	SAMA Training	12
ALA Staff	Care Specialist - I & E - 4	Psychotropic Medications	2
ALA Staff	Team Leader - 7	Infections Control/HIV/AIDS/Universal Precautions	2
ALA Staff	Team Leader - 7	Medicaid/SS	4
ALA Staff	Team Leader - 7	SAMA Training	12
ALA Staff	Team Leader - 7	Psychotropic Medications	2
ALA Staff	Team Leader - 7	Workplace Harassment Prevention	1
ALA Staff	Team Leader - 7	CH Mack Data Training	8
ALA Staff	Team Leader - 7	Client Rights	1
ALA Staff	Team Leader - 7	Corporate Compliance	0
ALA Staff	Team Leader - 7	Culture Sensitivity	1
ALA Staff	Team Leader - 7	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Team Leader - 7	Workplace Harassment Prevention	1
ALA Staff	Team Leader - 7	CH Mack Data Training	8
ALA Staff	Team Leader - 7	Charges for Community Based Services	4
ALA Staff	Clinical Psychologist - 1	Medicaid/SS	4
ALA Staff	Clinical Psychologist - 1	SAMA Training	12
ALA Staff	Clinical Psychologist - 1	Psychotropic Medications	2
ALA Staff	Clinical Psychologist - 1	Workplace Harassment Prevention	1
ALA Staff	Clinical Psychologist - 1	CH Mack Data Training	8
ALA Staff	Clinical Psychologist - 1	Client Rights	1
ALA Staff	Clinical Psychologist - 1	Corporate Compliance	0
ALA Staff	Clinical Psychologist - 1	Culture Sensitivity	1
ALA Staff	Clinical Psychologist - 1	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Clinical Psychologist - 1	Workplace Harassment Prevention	1
ALA Staff	Clinical Psychologist - 1	SAMA Training	4
ALA Staff	Psychological Associate - 2	C.E.U.'s	6
ALA Staff	Psychological Associate - 2	Client Rights	1
ALA Staff	Psychological Associate - 2	Corporate Compliance	0
ALA Staff	Psychological Associate - 2	CPR - Adult	4
ALA Staff	Psychological Associate - 2	Culture Sensitivity	1
ALA Staff	Psychological Associate - 2	First Aid & Seizures	4
ALA Staff	Psychological Associate - 2	Infections Control/HIV/AIDS/Universal Precautions	3
ALA Staff	Psychological Associate - 2	SAMA Training	12
ALA Staff	Services Manager - 4	Client Rights	1
ALA Staff	Services Manager - 4	Corporate Compliance	0
ALA Staff	Services Manager - 4	CPR - Adult	4
ALA Staff	Services Manager - 4	Culture Sensitivity	1
ALA Staff	Services Manager - 4	DADS Community Options	4
ALA Staff	Services Manager - 4	First Aid & Seizures	4
ALA Staff	Services Manager - 4	Infections Control/HIV/AIDS/Universal Precautions	2
ALA Staff	Services Manager - 4	Medicaid/SS	4
ALA Staff	Services Manager - 4	SAMA Training	12
ALA Staff	Services Manager - 4	Psychotropic Medications	2
ALA Staff	Services Manager - 4	Workplace Harassment Prevention	1
ALA Staff	Services Manager - 4	CH Mack Data Training	8
ALA Staff	Services Manager - 4	Charges for Community Based Services	4
BEXAR AREA AGENCY ON AGING:			
Bill Jones	Care Specialist (Care Coordination)	Trakstar Training	1.5
Bill Jones	Care Specialist (Care Coordination)	Ethics/Harrasment by ACOG	2.00
Bill Jones	Care Specialist (Care Coordination)	Veteran Directed Care Seminars	8
Bill Jones	Care Specialist (Care Coordination)	Medications Management Training	4
Bill Jones	Care Specialist (Care Coordination)	Options Counseling Training	16
Bill Jones	Care Specialist (Care Coordination)	Navigator Training Updates	4
Biviana Escobar	Staff Ombudsman	DADS Access & Assistance Training	16
Biviana Escobar	Staff Ombudsman	Money Follows the Person	36
Biviana Escobar	Staff Ombudsman	APS - Elder Abuse	6
Biviana Escobar	Staff Ombudsman	Ombudsman Certifications/Trainings	24
Biviana Escobar	Staff Ombudsman	Cultural Sensitivity	2
Biviana Escobar	Staff Ombudsman	Ethics	2
Biviana Escobar	Staff Ombudsman	HIPPA	2
Bobby Ehrig	Veteran Lead Specialist	Supervisory Training	16
Bobby Ehrig	Veteran Lead Specialist	Ethics/Harrasment by ACOG	2.00
Bobby Ehrig	Veteran Lead Specialist	TrakStar Training	1.50
Bobby Ehrig	Veteran Lead Specialist	TVC Grant Training	24
Bobby Ehrig	Veteran Lead Specialist	Trakstar Training	1.5
Bobby Ehrig	Veteran Lead Specialist	N4A Conference	24
Bobby Ehrig	Veteran Lead Specialist	Options Counseling Training	16
Bobby Ehrig	Veteran Lead Specialist	SA Area Foundation Supervisory Training	24
Bobby Ehrig	Veteran Lead Specialist	Points of Light VetCorps Training	16
Bobby Ehrig	Veteran Lead Specialist	Options Counseling Training	16
Bobby Ehrig	Veteran Lead Specialist	Navigator Training Updates	4

Candy Walsh	ASC Care Specialist	Ethics/Harrassment by AACOG	2.00
Candy Walsh	ASC Care Specialist	TrakStar Training	1.50
Candy Walsh	ASC Care Specialist	AIRS Certified Resource Specialist Training	16.00
Candy Walsh	ASC Care Specialist	TAIRS Conference	18.00
Candy Walsh	ASC Care Specialist	Options Counseling Training	16
Candy Walsh	ASC Care Specialist	Navigator Training Updates	4
Clarissa Dominguez	ASC Care Specialist	Ethics/Harrassment by AACOG	1
Clarissa Dominguez	ASC Care Specialist	TrakStar Training	1.5
Clarissa Dominguez	ASC Care Specialist	TAIRS Conference	24
Clarissa Dominguez	ASC Care Specialist	AIRS Training	8
Clarissa Dominguez	ASC Care Specialist	ASIST Suicide Prevention Training	8
Clarissa Dominguez	ASC Care Specialist	Options Counseling Training	16.00
Clarissa Dominguez	ASC Care Specialist	Navigator Training Updates	4
Dianne Teran	Care Specialist (Care Coordination)	Ethics/Harrassment by AACOG	2
Dianne Teran	Care Specialist (Care Coordination)	TrakStar Training	1.50
Dianne Teran	Care Specialist (Care Coordination)	Care Transition Updates	16
Dianne Teran	Care Specialist (Care Coordination)	National N4A Conference	24
Dianne Teran	Care Specialist (Care Coordination)	LMSW CEU Courses	12
Dianne Teran	Care Specialist (Care Coordination)	Medications Management Training	4
Dianne Teran	Care Specialist (Care Coordination)	Veteran Directed Care Seminars	8
Dianne Teran	Care Specialist (Care Coordination)	Options Counseling Training	16.00
Dianne Teran	Care Specialist (Care Coordination)	Navigator Training Updates	4
Elena Hernandez	ASC Resource Specialist	Abuse in Later Life Training	24
Elena Hernandez	ASC Resource Specialist	Health Insurance MarketPlace	10
Frances R. Hernandez	Benefits Counselor II	Ethics/Harrassment by AACOG	2.00
Frances R. Hernandez	Benefits Counselor II	TrakStar Training	1.50
Frances R. Hernandez	Benefits Counselor II	Access and Assistance Conference	16.00
Frances R. Hernandez	Benefits Counselor II	DADS Benefits Counseling Update Training	16.00
Frances R. Hernandez	Benefits Counselor II	SHIP Conference Calls	12.00
Frances R. Hernandez	Benefits Counselor II	Options Counseling Training	16.00
Frances R. Hernandez	Benefits Counselor II	Navigator Training Updates	4.00
George Losoya	ASC Lead Specialist	Ethics/Harrassment, AACOG	2
George Losoya	ASC Lead Specialist	Trakstar Training - Supervisors	1.5
George Losoya	ASC Lead Specialist	Texas Independent Living Conference	20
George Losoya	ASC Lead Specialist	HCBS Conference	24
George Losoya	ASC Lead Specialist	AIRS Training	8
George Losoya	ASC Lead Specialist	Options Counseling Training Updates	8
George Losoya	ASC Lead Specialist	SA Area Foundation Supervisory Training	24
George Losoya	ASC Lead Specialist	Navigator Training Updates	4.00
Heather Armstrong	Care Specialist (Benefits)	Ethics/Harrassment by AACOG	2.00
Heather Armstrong	Care Specialist (Benefits)	TrakStar Training	1.50
Heather Armstrong	Care Specialist (Benefits)	SHIP Conference Calls	12.00
Heather Armstrong	Care Specialist (Benefits)	DADS Benefits Counseling Update Training	16.00
Heather Armstrong	Care Specialist (Benefits)	Access and Assistance Conference	20.00
Heather Armstrong	Care Specialist (Benefits)	CMS Train the Trainer	8.00
Heather Armstrong	Care Specialist (Benefits)	Care Transitions Updates	16
Heather Armstrong	Care Specialist (Benefits)	Options Counseling Training Updates	8
Heather Armstrong	Care Specialist (Benefits)	Matter of Balance Instructor Updates	8
Heather Armstrong	Care Specialist (Benefits)	Ombudsman Updates	8
Heather Armstrong	Care Specialist (Benefits)	Navigator Training Updates	4.00
Laura Ledesma	Lead Care Specialist	Ethics/Harrassment Trng.	2
Laura Ledesma	Lead Care Specialist	Trakstar Trng for Supervisors	1.5
Laura Ledesma	Lead Care Specialist	Access & Assistance conference 2/4 - 2/6/2013	20
Laura Ledesma	Lead Care Specialist	National N4A Conference	24
Laura Ledesma	Lead Care Specialist	Care Transitions Updates	16
Laura Ledesma	Lead Care Specialist	Executive Women in Texas Govt Conference	8
Laura Ledesma	Lead Care Specialist	SA Area Foundation Supervisory Training	24
Laura Ledesma	Lead Care Specialist	Options Counseling Training	16
Laura Ledesma	Lead Care Specialist	Medications Management Training	4
Laura Ledesma	Lead Care Specialist	Veteran Directed Care Seminars	8
Laura Ledesma	Lead Care Specialist	Navigator Training Updates	4
Martha Spinks	BAAA Director	DADS TX Access and Assistance Conference	16
Martha Spinks	BAAA Director	DADS Quarterly Training x4	32
Martha Spinks	BAAA Director	ADRC Association Quarterly Meeting x4	24
Martha Spinks	BAAA Director	National AAA Conference	30
Martha Spinks	BAAA Director	Home and Community Based Services National Grantee Conference	32
Martha Spinks	BAAA Director	MIPPA Conference	16
Martha Spinks	BAAA Director	Texas AAA Association Quarterly Training x4	32
Martha Spinks	BAAA Director	AACOG Cultural Sensitivity Training	2
Martha Spinks	BAAA Director	AACOG Training for Supervisors	3
Martha Spinks	BAAA Director	AACOG Ethics Training	2
Martha Spinks	BAAA Director	AACOG HIPPA Training	3
Martha Spinks	BAAA Director	Association of Defense Councils	4

Mary Durr	Regional Mobility Specialist	SWTA Conference	24
Mary Durr	Regional Mobility Specialist	PAC Rim Disability Conference	32
Mary Durr	Regional Mobility Specialist	Various HR TRN	16
Mary Tom	Care Specialist (Care Coordination)	Ethics/Harrassment Trng.	2
Mary Tom	Care Specialist (Care Coordination)	Trakstar Trng	1.5
Mary Tom	Care Specialist (Care Coordination)	Mental Health Task Force - Mental Health Training	8
Mary Tom	Care Specialist (Care Coordination)	Center for Formative Action and Reflection Training	4
Mary Tom	Care Specialist (Care Coordination)	Medications Management Training	4
Mary Tom	Care Specialist (Care Coordination)	Veteran Directed Care Seminars	8
Mary Tom	Care Specialist (Care Coordination)	Care Transitions Updates	16
Mary Tom	Care Specialist (Care Coordination)	Options Counseling Training	16
Mary Tom	Care Specialist (Care Coordination)	Navigator Training Updates	4
Nellie Garay	Caregiver Support Specialist	Serving Families of Children with Special Needs	6
Nellie Garay	Caregiver Support Specialist	Lifespan Respite & The Faith Based Community	4
Nellie Garay	Caregiver Support Specialist	Marketplace	
Nick Monreal	Managing Ombudsman	DADS Access & Assistance Training	16
Nick Monreal	Managing Ombudsman	Money Follows the Person	36
Nick Monreal	Managing Ombudsman	APS - Elder Abuse	6
Nick Monreal	Managing Ombudsman	Ombudsman Certifications/Trainings	24
Nick Monreal	Managing Ombudsman	Cultural Sensitivity	2
Nick Monreal	Managing Ombudsman	Ethics	2
Nick Monreal	Managing Ombudsman	HIPPA	2
Paula Wanken	Administrative Assistant	Track Star Training	2
Paula Wanken	Administrative Assistant	Cultural Sensitivity	2
Paula Wanken	Administrative Assistant	Ethics	2
Paula Wanken	Administrative Assistant	HIPPA	2
Paula Wanken	Administrative Assistant	procurement training	2
Robert Gamboa	Billing Specialist	AACOG Budgets	2
Robert Gamboa	Billing Specialist	Access & Assistance Training	16
Robert Gamboa	Billing Specialist	Data Management	40
Robert Gamboa	Billing Specialist	Ethics and Harassment Training	2
Robert Gamboa	Billing Specialist	Harmony Conference	32
Robert Gamboa	Billing Specialist	LAR PMP Training	6
Robert Gamboa	Billing Specialist	Nutrition Training	16
Robert Gamboa	Billing Specialist	Rate Setting Workshop	8
Robert Gamboa	Billing Specialist	SAMS Report Writing Training	5
Robert Gamboa	Billing Specialist	TARC	8
Robert Gamboa	Billing Specialist	Track Star Training	2
Robert Gamboa	Billing Specialist	TX Conference on Aging	30
Robert Gamoba	Billing Speicalist	AAA Operations Training	16
Rose Ryan	Regional Mobility Manager	SWTA Conference	24
Rose Ryan	Regional Mobility Manager	CTAA Conference & Expo	24
Rose Ryan	Regional Mobility Manager	Various HR TRN	16
Sandra Aviles	Care Specialist (Benefits)	Ethics/Harrassment by AACOG	2.00
Sandra Aviles	Care Specialist (Benefits)	TrakStar Training	1.50
Sandra Aviles	Care Specialist (Benefits)	SHIP Conference Calls	12.00
Sandra Aviles	Care Specialist (Benefits)	Access & Assistance conference	20
Sandra Aviles	Care Specialist (Benefits)	Legal Issues for Seniors Trainings	8
Sandra Aviles	Care Specialist (Benefits)	CMS Train the Trainer	8.00
Sandra Aviles	Care Specialist (Benefits)	Care Transitions Updates	16
Sandra Aviles	Care Specialist (Benefits)	Options Counseling Training	16
Sandra Aviles	Care Specialist (Benefits)	Navigator Training Updates	4
Siena Lindemann	ASC Program Manager	Ethics/Harrassment by AACOG	2
Siena Lindemann	ASC Program Manager	Trakstar Training - Supervisors	2
Siena Lindemann	ASC Program Manager	National N4A Conference	24
Siena Lindemann	ASC Program Manager	TVC Grant Training for XIII-A Grant Webinar	1
Siena Lindemann	ASC Program Manager	SHIP Calls	6
Siena Lindemann	ASC Program Manager	Senior Medicare Patrol Training Updates	16
Siena Lindemann	ASC Program Manager	Executive Women in Texas Govt Conference	8
Siena Lindemann	ASC Program Manager	Options Counseling Training	16
Siena Lindemann	ASC Program Manager	ASIST Suicide Prevention Training	8
Siena Lindemann	ASC Program Manager	Navigator Training Updates	4
Susan Blevins	Care Specialist (Care Coordination)	Ethics/Harrassment by AACOG	2
Susan Blevins	Care Specialist (Care Coordination)	Trakstar Training	1
Susan Blevins	Care Specialist (Care Coordination)	Fire Warden Training Updates	4
Susan Blevins	Care Specialist (Care Coordination)	Matter of Balance/Diabetes Mgmt Instructor Updates	16
Susan Blevins	Care Specialist (Care Coordination)	Options Counseling Training	16
Susan Blevins	Care Specialist (Care Coordination)	Care Transition Updates	16
Susan Blevins	Care Specialist (Care Coordination)	Access and Assistance Conference	20
Susan Blevins	Care Specialist (Care Coordination)	Mental Health Task Force - Mental Health Training	8
Susan Blevins	Care Specialist (Care Coordination)	Center for Formative Action and Reflection Training	4
Susan Blevins	Care Specialist (Care Coordination)	Medications Management Training	4
Susan Blevins	Care Specialist (Care Coordination)	Veteran Directed Care Seminars	8

Susan Blevins	Care Specialist (Care Coordination)	Navigator Training Updates	4
Teresa Banda	Lead Benefits Counselor	Ethics/Harrasment by AACOG	2
Teresa Banda	Lead Benefits Counselor	Trakstar Training - Supervisors	2
Teresa Banda	Lead Benefits Counselor	Emerging Leaders Program Bush School,A&M	24
Teresa Banda	Lead Benefits Counselor	National N4A Conference	24
Teresa Banda	Lead Benefits Counselor	Senior Medicare Patrol Training Updates	16
Teresa Banda	Lead Benefits Counselor	SHIP Conference Calls	12
Teresa Banda	Lead Benefits Counselor	DADS Benefits Counseling Update Training	16.00
Teresa Banda	Lead Benefits Counselor	Access and Assistance Conference	20.00
Teresa Banda	Lead Benefits Counselor	CMS Train the Trainer	8.00
Teresa Banda	Lead Benefits Counselor	Executive Women in Texas Govt Conference	8
Teresa Banda	Lead Benefits Counselor	SA Area Foundation Supervisory Training	24
Teresa Banda	Lead Benefits Counselor	Options Counseling Training Updates	16
Teresa Banda	Lead Benefits Counselor	Navigator Training Updates	4
Tina Rosales	ASC -Care Specialist	Ethics/Harrasment, AACOG	2
Tina Rosales	ASC -Care Specialist	Trakstar Training	2
Tina Rosales	ASC -Care Specialist	TAIRS Conference	24
Tina Rosales	ASC -Care Specialist	ASIST Suicide Prevention Training	8
Tina Rosales	ASC -Care Specialist	AIRS Training	8
Tina Rosales	ASC -Care Specialist	Options Counseling Training	16.00
Tina Rosales	ASC -Care Specialist	Navigator Training Updates	4
Tina Rosales	ASC -Care Specialist	Grant Writing	8
Tina Rosales	ASC -Care Specialist	Customer Satisfaction Training	8
Valerie Biediger	Health & Wellness Specialist	AACOG Ethics/Harassment Training	2
Valerie Biediger	Health & Wellness Specialist	Trak Star trng	1.5
Valerie Biediger	Health & Wellness Specialist	CDSMP Update Trng	6
CRIMINAL JUSTICE:			
Marcela Medina	Public Safety Manager	The Governor's Office (TARC-Quarterly)	4
Marcela Medina	Public Safety Manager	CJD Mandatory Training -TARC September	24
Marcela Medina	Public Safety Manager	The Governor's Office (TARC-Quarterly)	8
Jim McGregor	Academy Instructor	ALERT Train the Trainer	40
Jim McGregor	Academy Instructor	TASER Instructor Certification	16
Jim McGregor	Academy Instructor	FORCE Science Certification Course	40
Jim McGregor	Academy Instructor	Siminition Recertification Course	8
Jim McGregor	Academy Instructor	Range Master School	40
Jim McGregor	Academy Instructor	NRA Master Instructor Course	24
Jim McGregor	Academy Instructor	Effective Investigation of Impaired Driving Cases	24
Jim McGregor	Academy Instructor	ASP Instructor School	16
Jim McGregor	Academy Instructor	GLOCK Armor School	8
Jim McGregor	Academy Instructor	Intoxsolizer Recertification	8
Mike Davis	BPOC Supervisor	Administration and Management of Training	40
Mike Davis	BPOC Supervisor	7 Habits of Highly Effective People in Law Enforcement	16
Mike Davis	BPOC Supervisor	Texas FRIDAY Summit	16
Mike Davis	BPOC Supervisor	FBI Leadership	40
Mike Davis	BPOC Supervisor	TASER Instructor Recertification	8
Mike Davis	BPOC Supervisor	AIRD Advanced Roadside Impaired Driving Enforcement	16
Mike Davis	BPOC Supervisor	ASP Instructor School	16
Mike Davis	BPOC Supervisor	Siminition Recertification Course	8
Richard Bryan	Academy Coordinator	TCOLE Coordiantors Conference	24
Richard Bryan	Academy Coordinator	Profit Sharing for Foundations	32
Richard Bryan	Academy Coordinator	Capitol Campaign Course	24
Richard Bryan	Academy Coordinator	Developing Major Gifts	24
Richard Bryan	Academy Coordinator	The Tactical Leader	8
GOVERNMENT SERVICES:			
Joe Ramos	Senior Director of Regional Services	EDA annual Eco Dev training workshop	36
Joe Ramos	Senior Director of Regional Services	Rural Development	16
HOMELAND SECURITY:			
Marcela Medina	Public Safety Director	TARC/SAA Training - February	24
Marcela Medina	Public Safety Director	TARC/SAA Training - September	24
Marcela Medina	Public Safety Director	THIRA - SAA	8
Marcela Medina	Public Safety Coordinator	TARC/SAA Training - February	24
Marcela Medina	Public Safety Coordinator	TARC/SAA Training - September	24
Marcela Medina	Public Safety Coordinator	THIRA - SAA	8
HOUSING CHOICE VOUCHER PROGRAM:			
Maria Campa	Section 8 & Housing Specialist	Portability Training	2
Maria Campa	Section 8 & Housing Specialist	VAWA - Violence Against Women Act Training	2
Maria Campa	Section 8 & Housing Specialist	Fair Housing Training	2
Maria Campa	Section 8 & Housing Specialist	Earned Income Disallowance Training	2

9-1-1/TECHNICAL ASSISTANCE:			
Evangelina Alejandro	9-1-1 Database Coordinator	ARCGIS Training	40
Evangelina Alejandro	9-1-1 Database Coordinator	TARC Training	24
Kay Roberts	9-1-1 Database Technician	TARC Training	24
Evangelina Alejandro	9-1-1 Database Coordinator	9-1-1 GIS day Training/Arc Editing 101	8
Evangelina Alejandro	9-1-1 Database Coordinator	GIS User's Group training	4
Kay Roberts	9-1-1 Database Coordinator	GIS User's Group training	4
NATURAL RESOURCES:			
Yliana Flores	Alamo Area Clean Cities Coordinator	Clean Cities Regional Meeting	8-16 hours
Yliana Flores	Alamo Area Clean Cities Coordinator	Using the Clean Cities Technical Response Service Actions	1
Yliana Flores	Alamo Area Clean Cities Coordinator	Using the GREET Fleet Footprint Calculator	1
REGIONAL DATA CENTER:			
David Kruse	Regional Data Ctr Director	Texas Chapter APA Conference	24
RESOURCE RECOVERY:			
Georgia Zannaras	Resource Recovery Manager	EPA Series	5
Georgia Zannaras	Resource Recovery Manager	National Recycling Series	5
Georgia Zannaras	Resource Recovery Manager	TARC	16
RURAL PUBLIC TRANSPORTATION:			
Samuel Eleanor	Scheduling Coordinator	Customer Service Communicating with Competence and Care	8
Samuel Eleanor	Scheduling Coordinator	Fundamentals of Transit Supervision	8
Samuel Eleanor	Scheduling Coordinator	Building Diversity Skills in the Transit Workplace	8
Samuel Eleanor	Scheduling Coordinator	How to Manage Webinar	8
Samuel Eleanor	Scheduling Coordinator	The Supervisor's Role as Trainer and Coach	8
Samuel Eleanor	Scheduling Coordinator	The Supervisors Guide to Giving On-Target Directions, Helpful Feedba	8
Grant Gual	Project Coordinator	Transportation Solutions Coordinator	12
Grant Gual	Project Coordinator	Introduction to Service Planning	21
Grant Gual	Project Coordinator	Introduction to Metropolitan Transportation Planning	21
Grant Gual	Project Coordinator	Project Management for Transit Professional	21
Pamela Vann	Safety/Training	Transit Train the Trainer workshop	21
Pamela Vann	Safety/Training	National Transit Database	18
ART Staff	Driver (s)-50	Vehicle Evaluation w/bus (dry ice as smoke)	6
ART Staff	Driver (s)-50	Recertification on Fire Extinguisher (How to put out a Fire)	3
ART Staff	Driver (s)-50	Mobility Securement Training	3
ART Staff	Driver (s)-50	Title VI Training	2
ART Staff	Driver (s)-50	Quarterly---On the Road Safety Training (s)	2
ART Staff	Driver (s)-50	2-Point System Training	2.5
ART Staff	Driver (s)-50	CRR-First Aid & Bloodborne Pathogen Training	4
ART Staff	Driver (s)-50	Defensive Driving	6
ART Staff	Driver (s)-50	Curbing Transit Distracted Driving	2.5
ART Staff	Driver (s)-50	Fatigue & Sleep Apnea Awareness for Transit Employees	2.5
ART Staff	Driver (s)-50	Disability Etiquette Training	1
ART Staff	Driver (s)-50	Crisis Management Training	4
ART Staff	Driver (s)-Varies	Refresher Training	3.5
ART Staff	Driver (s)-Varies	Accident-Incident Training	3
ART Staff	Driver (s)-50	AMR--annual required training	3
ART Staff	Driver (s)-50	Customer Driven service	3
ART Staff	Driver (s)-50	The Safety Training & Rural Transit (START)	6
ART Staff	Driver (s)-50	Problem Passengers--Challenging Situations	4
ART Staff	Driver (s)-50	Introduction to Preventive Maintenance	4
ART Staff	Driver (s)-50	Emergency Procedures for Rural Transit Drivers	6
ART Staff	Dispatcher (s)-5	Basic Office Skills	2
ART Staff	Dispatcher (s)-5	Telephone Etiquette Skills	2
ART Staff	Dispatcher (s)-5	Basic Computer Skills: Microsoft office: Shah & AVL Tracker	4
ART Staff	Dispatcher (s)-5	How to use PTS Dispatch Center & Read Maps	4
ART Staff	Dispatcher (s)-5	Basic Accident & Incident Training	2
ART Staff	Dispatcher (s)-5	Basic Crisis Management	2
ART Staff	Dispatcher (s)-5	CPR-First Aid & Bloodborne Pathogen Training	4
ART Staff	Dispatcher (s)-5	The Myth of Multitasking	2
ART Staff	Scheduler (s)-2	Route Management	4
ART Staff	Scheduler (s)-2	Time management	4
ART Staff	Scheduler (s)-2	How to use ART Logistic	4
ART Staff	Scheduler (s)-2	How to upload Civic plus	4
ART Staff	Scheduler (s)-2	How to read maps proficiently	4
ART Staff	Technican (s)-2	BRAUN & RICON Lift Training +	8
ART Staff	Technican (s)-2	Introduction to Preventaive Manintenance	4
Jose Martinez	Transportation Specialist	BRAUN & RICON Lift Training +	8
Jose Martinez	Transportation Specialist	Introduction to Preventaive Manintenance	4
Kevin Sturdivant	Operation Manager	Policy Development Training	8
Kevin Sturdivant	Operation Manager	Fleet Management Training	16
Kevin Sturdivant	Operation Manager	Bus System Safety	16
WEATHERIZATION ASSISTANCE PROGRAM:			

Rene' Chadick	WAP Manager	Advanced MS Office	8
Mayra Rivero	WAP Coordinator	Advanced MS Office	8
Alicia Avila Penalver	Billing Technician	Advanced MS Office	8
Rene' Chadick	WAP Manager	Basic SQL Queries	16
Mayra Rivero	WAP Coordinator	Basic SQL Queries	16
Alicia Avila Penalver	Billing Technician	Basic SQL Queries	16
Eva Maldonado	Weatherization Inspector	Intermediate MS Office	8
Rick Morales	Weatherization Inspector	Intermediate MS Office	8
Michael Martinez	Weatherization Inspector	Intermediate MS Office	8
Brent Flournoy	Program Analyst	Intermediate MS Office	8
Raquel Guzman	Housing Service Assitant	Intermediate MS Office	8
WORKFORCE:			
Ashcraft, Marti	Business Service Representative	IT Security Awareness	2
Bermea, Brandy	Child Care Counselor	IT Security Awareness	2
Cantu, Julie	Child Care Resource Specialist	IT Security Awareness	2
Casias, Johnny	Career Development Specialist	IT Security Awareness	2
DeLaCruz, Melissa	Center Manager	IT Security Awareness	2
DeLeon, Veronica	Career Development Specialist	IT Security Awareness	2
Dieringer, Gaylyn	Workforce Director	IT Security Awareness	2
Eakle, Susan	Career Development Specialist	IT Security Awareness	2
Ellenwood, Kenneth	Career Development Specialist	IT Security Awareness	2
Escamilla, Diane	Information and Referral Assistant	IT Security Awareness	2
Garcia, Isabel	Child Care Counselor	IT Security Awareness	2
Garza, Donna (Diana)	Career Development Specialist	IT Security Awareness	2
Gomez, Alicia	Information and Referral Assistant	IT Security Awareness	2
Gonzales, Bertha	Child Care Case Aide	IT Security Awareness	2
Goolsby, Tania	Child Care Case Aide	IT Security Awareness	2
Guerrero, Roxanne	Information and Referral Assistant	IT Security Awareness	2
Gutierrez, Theresa	Career Development Specialist	IT Security Awareness	2
James, Maria	Business Service Representative	IT Security Awareness	2
Lodge, Susan	Senior Director of Workforce & Community	IT Security Awareness	2
Lopez, Teresa	Child Care Counselor	IT Security Awareness	2
Mertz, Michelle	Career Development Specialist	IT Security Awareness	2
McMurtry, Carl	Career Development Specialist	IT Security Awareness	2
Morales, Alfredo	Information and Referral Assistant	IT Security Awareness	2
Perez, Oscar	Center Manager	IT Security Awareness	2
Plummer, Randall	Assistant Center Manager	IT Security Awareness	2
Rodríguez, Carmen	Information & Referral Assistant	IT Security Awareness	2
Rogers, Susan	Career Development Specialist	IT Security Awareness	2
Schultze, Gloria	Information and Referral Assistant	IT Security Awareness	2
Serrano, Leticia	Workforce Resource Technician	IT Security Awareness	2
Shirley, Tricia	Career Development Specialist	IT Security Awareness	2
Simpkins, Octavious	Resource Assistant	IT Security Awareness	2
Spriggs, Shannon	Quality Assurance Specialist	IT Security Awareness	2
Stoker, Jackie	Resource Assistant	IT Security Awareness	2
Strunk, Marikka	Business Service Representative	IT Security Awareness	2
Tavera, Rebecca	Information and Referral Assistant	IT Security Awareness	2
Thomas, Susan E.	Rural Child Care Coordinator	IT Security Awareness	2
Ugarte, Debbie	Workforce Resource Technician	IT Security Awareness	2
Vasquez, Rosemary	Career Development Specialist	IT Security Awareness	2
Ventura, Linda	Career Development Specialist	IT Security Awareness	2